



Florida Public Service Commission

RATE CASE OVERVIEW

MARCH 2026

Application for increase in water and wastewater rates by

CSWR-Florida Utility Operating Company, LLC

DOCKET NO. 20250052-WS

On May 30, 2025, CSWR-Florida Utility Operating Company LLC (CSWR) filed an application with the Florida Public Service Commission (Commission or FPSC) for a rate increase. CSWR provides water and wastewater service to 12,319 water and 7,859 wastewater customers across 11 systems in Brevard, Citrus, Duval, Highlands, Marion, and Volusia Counties.

QUESTIONS & ANSWERS

1. Why is CSWR requesting a rate increase?

CSWR is requesting a rate increase to recover the cost of operating the Utility and allow the company an opportunity to earn a fair rate of return on its investment.

2. When was CSWR's last approved rate case?

CSWR's last rate increases vary by system.

3. Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process of CSWR's request, Commission staff will conduct in-person and virtual customer service hearings to allow feedback about CSWR's quality of service and the rate setting process. Comments will be reviewed before the Commission reaches a decision. Commissioners will attend and participate during the customer service hearings.

Customers may register to speak at the customer service hearings in one of the following ways: (1) register using the FPSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading, (2) email speakersignup@psc.state.fl.us, (3) call the FPSC at (850) 413- 7080, or (4) sign-up upon arrival at venue.

Online registration for the in-person March 5th hearings will open on February 19, 2026 at 9:00 a.m., and close at noon on March 3, 2026. Online registration for the in-person March 25th hearing will open on March 11, 2026, at 9:00 a.m., and close at noon on March 23, 2026.

Online registration for the virtual service hearing will open on March 17, 2026, at 9:00 a.m., and close at noon on March 30, 2026.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

One day prior to the virtual hearing, customers who signed up to speak will be provided further instructions from FPSC staff on how to participate.

All customers who register to present comments at the hearings are urged to call and arrive promptly at the scheduled hearing place and time, because the hearing may be adjourned early if no customers are present.

4. What if I cannot participate in the customer service hearings or prefer not to speak? Are there other ways to comment on this case?

- Any interested person who wishes to comment or provide information to the Commission may:
- Email your comments to the Commission at clerk@psc.state.fl.us.
- Fill out and return, by US Mail, email, or online submission, the "Comment Card" attached to this Notice. For online submissions, the "Comment Card" is located under "Hot Topics" at www.floridapsc.com and is available starting February 19, 2026, at 9 a.m.
- Submit written comments to the Commission Clerk at:

Office of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please be sure to include the docket number, 20250052 – WS.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the FPSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the FPSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

QUESTIONS & ANSWERS

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the FPSC will also consider CSWR's quality of service and other matters. If you have questions, contact the FPSC's Office of Consumer Assistance at (800) 342-3552.

5. Can I obtain more information online?

Detailed docket information is available on the FPSC website at www.FloridaPSC.com. Click on Clerk's Office then Dockets. Type in the docket number 20250052.

6. How much are the current and proposed monthly water bills for a residential customer of CSWR systems using 3,000 gallons?

System	Rates at Time of Filing	Utility Proposed Rates
Aquarina	\$49.57	\$38.61
CFAT H2O	\$25.66	\$38.61
Neighborhood	\$21.46	\$38.61
Rolling Oaks	\$14.30	\$38.61
Sunshine	\$14.81	\$38.61
Tradewinds	\$21.37	\$38.61
Tymer Creek	\$21.55	\$38.61

7. How much are the current and proposed monthly wastewater bills be for a residential customer of CSWR system using 3,000 gallons?

System	Rates at Time of Filing	Utility Proposed Rates
Aquarina	\$50.54	\$38.75
BFF	\$59.23	\$38.75
CFAT H2O	\$31.62	\$38.75
North Peninsula	\$39.03	\$38.75
Sebring Ridge	\$26.70	\$38.75
TKCB	\$41.67	\$38.75
Rolling Oaks	\$29.02	\$38.75
Tradewinds	\$48.73	\$38.75
Tymer Creek	\$62.00	\$38.75

8. Who provides legal representation for customers on utility related matters before the FPSC?

The Office of Public Counsel (OPC) was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. OPC is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach OPC at (800) 342-0222 or www.floridaopc.gov.

9. Who can answer technical or legal questions?

For technical questions, contact:

Penny Buys
Quality of Service and Engineering
(850) 413 - 6518

Terence Bethea
Rates and Charges
(850) 413 – 6435

Kate McClelland
Accounting
(850) 413 - 6814

For legal questions, contact:

Daniel Dose
(850) 413 – 6846

10. When will the FPSC make a decision?

After the technical hearing is completed, the PSC staff will file a recommendation with the Commission that addresses CSWR's rate increase request. The Commissioners will then vote on this matter at a future Commission Conference.

11. How can I follow the customer meeting and Commission Conference?

You can watch the customer meeting and Commission Conference live from the FPSC website at www.FloridaPSC.com. Look for the "Watch Live and Archived FPSC Events" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the FPSC by using the Florida Relay Service at (800) 955-8771 (TDD).

If cancelled, notice of customer meeting cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page.

Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

FPSC Commissioners



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COMMISSIONER
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MEETING SCHEDULE

In-Person Service Hearings



Thursday, March 5, 2026

9:00 a.m. (EST)


College of Central Florida 
Citrus Campus

Charles S. Dean, Sr. Education Center
3800 S. Lecanto Highway
Lecanto, FL 34461



Thursday, March 5, 2026

5:00 p.m. EST


College of Central Florida 
Ocala Campus

Webber Center Gallery
3001 SW College Road
Ocala, FL 34474



Wednesday, March 25, 2026

9:00 a.m. (EDT)

Sica Hall Community Center 
1065 Daytona Avenue
Daytona Beach, FL 32117

Virtual Service Hearing

Tuesday, March 31, 2026

6:00 p.m. (EDT)

CSWR Monthly Water Rates (Aquarina)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service (Potable)</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$23.74	\$32.91
3/4"	\$35.61	\$49.37
1"	\$59.35	\$82.28
1-1/2"	\$118.70	\$164.55
2"	\$189.92	\$263.28
3"	\$379.84	\$493.65
4"	\$593.50	\$822.75
6"	\$1,187.00	\$1,645.50
8"	N/A	\$2,632.80
Charge per 1,000 gallons - Residential Service	\$8.61	\$1.90

CSWR Monthly Wastewater Rates (Aquarina)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
All Meter Sizes	\$30.62	N/A
Charge per 1,000 gallons - Residential Service 8,000 Gallon Cap	\$6.64	N/A
Flat Rate (1 ERC)*	N/A	\$38.75

*ERC – Equivalent Residential Connection (ERC) is a unit of measure representing the average daily consumption of a single-family home.

CSWR Monthly Wastewater Rates (BFF)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
All Meter Sizes	\$32.98	N/A
Charge per 1,000 gallons - Residential Service 10,000 Gallon Cap	\$8.75	N/A
Flat Rate	\$75.35	N/A
Flat Rate (1 ERC)	N/A	\$38.75

CSWR Monthly Water Rates (C.F.A.T.)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$12.67	\$32.91
3/4"	N/A	\$49.37
1"	\$31.68	\$82.28
1-1/2"	\$63.35	\$164.55
2"	\$101.36	\$263.28
3"	\$202.72	\$493.65
4"	\$316.75	\$822.75
6"	N/A	\$1,645.50
8"	N/A	\$2,632.80
Charge per 1,000 gallons - Residential Service		
0-3,000 gallons	\$4.33	N/A
3,001-6,000 gallons	\$8.02	N/A
Over 6,000 gallons	\$12.02	N/A

CSWR Monthly Wastewater Rates (C.F.A.T.)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
All Meter Sizes	\$17.34	N/A
Charge per 1,000 gallons - Residential Service 10,000 Gallon Cap	\$4.76	N/A
Flat Rate (1 ERC)	N/A	\$38.75

CSWR Monthly Water Rates (Neighborhood)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$8.44	\$32.91
3/4"	\$12.66	\$49.37
1"	\$21.09	\$82.28
1-1/2"	\$42.19	\$164.55
2"	\$67.50	\$263.28
3"	\$134.99	\$493.65
4"	\$210.93	\$822.75
6"	\$421.86	\$1,645.50
Charge per 1,000 gallons - Residential		
0-5,000 gallons	\$4.34	N/A
5,001-10,000 gallons	\$5.34	N/A
Over 10,000 gallons	\$8.00	N/A

CSWR Monthly Water Rates (Rolling Oaks)

	Rates at Time of Filing	Utility Proposed Rates
Residential Service		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$12.11	\$32.91
3/4"	N/A	\$49.37
1"	\$30.19	\$82.28
1-1/2"	\$60.34	\$164.55
2"	\$96.51	\$263.28
3"	\$192.96	\$493.65
4"	\$301.48	\$822.75
6"	\$602.51	\$1,645.50
8"	N/A	\$2,632.80
Charge per 1,000 gallons - Residential		\$1.90
5/8" x 3/4"		
0-10,000 gallons	\$0.73	N/A
10,001-20,000 gallons	\$1.39	N/A
20,001-30,000 gallons	\$2.09	N/A
30,001-40,000 gallons	\$2.79	N/A
Over 40,000 gallons	\$3.46	N/A
1"		
0-25,000 gallons	\$0.73	N/A
25,001-50,000 gallons	\$1.39	N/A
50,001-75,000 gallons	\$2.09	N/A
75,001-100,000 gallons	\$2.79	N/A
Over 100,000 gallons	\$3.46	N/A
1-1/2"		
0-50,000 gallons	\$0.73	N/A
50,001-100,000 gallons	\$1.39	N/A
100,001-150,000 gallons	\$2.09	N/A
150,001-200,000 gallons	\$2.79	N/A
Over 200,000 gallons	\$3.46	N/A
2"		
0-80,000 gallons	\$0.73	N/A
80,001-160,000 gallons	\$1.39	N/A
160,001-240,000 gallons	\$2.09	N/A
240,001-320,000 gallons	\$2.79	N/A
Over 320,000 gallons	\$3.46	N/A

CSWR Monthly Wastewater Rates (North Peninsula)

	<u>Rates at Time of Filing</u>	<u>Utility Proposed Rates</u>
<u>Residential Flat Rate</u>		
All Meter Sizes	\$39.03	N/A
<u>Residential Service Flat Rate</u>		
Flat Rate (1 ERC)	N/A	\$38.75

CSWR Monthly Wastewater Rates (Rolling Oaks)

	<u>Rates at Time of Filing</u>	<u>Utility Proposed Rates</u>
<u>Residential Service</u>		
All Meter Sizes	\$18.55	N/A
Charge per 1,000 gallons - Residential Service 6,000 Gallon Cap	\$3.49	N/A
Flat Rate (1 ERC)	N/A	\$38.75

CSWR Monthly Wastewater Rates (Sebring Ridge)

	<u>Rates at Time of Filing</u>	<u>Utility Proposed Rates</u>
<u>Residential Service</u>		
All Meter Sizes	\$16.17	N/A
Charge per 1,000 gallons - Residential Service 10,000 Gallon Cap	\$3.51	N/A
Flat Rate (1 ERC)	N/A	\$38.75

CSWR Monthly Water Rates (Sunshine)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service (RS1)</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$8.72	\$32.91
3/4"	\$13.08	\$49.37
1"	\$21.80	\$82.28
1-1/4"	\$32.70	N/A
1-1/2"	\$43.60	\$164.55
2"	\$69.76	\$263.28
3"	\$139.52	\$493.65
4"	\$218.00	\$822.75
6"	\$436.00	\$1,645.50
8"	\$784.80	\$2,632.80
10"	\$1,264.40	\$4,771.95
Charge per 1,000 gallons - Residential (RS1)		
0-5,000 gallons	\$2.03	N/A
5,001-10,000 gallons	\$2.21	N/A
Over 10,000 gallons	\$4.42	N/A

CSWR Monthly Water Rates (Tradewinds)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$10.66	\$32.91
3/4"	N/A	\$49.37
1"	\$26.65	\$82.28
1-1/2"	\$53.30	\$164.55
2"	\$85.28	\$263.28
3"	\$170.56	\$493.65
4"	\$266.50	\$822.75
6"	\$533.00	\$1,645.50
8"	\$852.80	\$2,632.80
Charge per 1,000 gallons - Residential Service		
0-5,000 gallons	\$3.57	N/A
5,001-10,000 gallons	\$5.38	N/A
Over 10,000 gallons	\$6.74	N/A

CSWR Monthly Wastewater Rates (Tradewinds)

	<u>Rates at Time of Filing</u>	<u>Utility Proposed Rates</u>
<u>Residential Service</u>		
All Meter Sizes	\$24.85	N/A
Charge per 1,000 gallons - Residential Service 10,000 Gallon Cap	\$7.96	N/A
Flat Rate (1 ERC)	N/A	\$38.75

CSWR Monthly Wastewater Rates (TKCB)

	<u>Rates at Time of Filing</u>	<u>Utility Proposed Rates</u>
<u>Residential Service</u>		
All Meter Sizes	\$20.25	N/A
Charge per 1,000 gallons - Residential Service 6,000 Gallon Cap	\$7.14	N/A
Flat Rate (1 ERC)	N/A	\$38.75

CSWR Monthly Water Rates (TyMBER Creek)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$9.91	\$32.91
3/4"	\$14.87	\$49.37
1"	\$24.78	\$82.28
1-1/2"	\$49.55	\$164.55
2"	\$79.28	\$263.28
3"	\$158.56	\$493.65
4"	\$247.75	\$822.75
6"	\$495.50	\$1,645.50
8"	N/A	\$2,632.80
Charge per 1,000 gallons - Residential		
0-6,000 gallons	\$3.88	N/A
6,001-10,000 gallons	\$4.44	N/A
Over 10,000 gallons	\$6.59	N/A

CSWR Monthly Wastewater Rates (TyMBER Creek)

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
All Meter Sizes	\$34.40	N/A
Charge per 1,000 gallons - Residential Service		
8,000 Gallon Cap	\$9.20	N/A
Flat Rate (1 ERC)	N/A	\$38.75

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