



# Florida Public Service Commission

# **RATE CASE OVERVIEW**

MARCH 2026

## Application for limited proceeding rate increase by **Sunshine Water Services Company**

DOCKET NO. 20250137-SU

On November 10, 2025, Sunshine Water Services Company d/b/a Sunshine Water Services (Sunshine or Utility) filed a petition with the Florida Public Service Commission (Commission or FPSC) for an adjustment to its wastewater rates. Sunshine provides potable water and wastewater service to more than 36,000 water customers and 30,000 wastewater customers across 10 Florida

### QUESTIONS & ANSWERS

#### 1. Why is Sunshine requesting a rate increase?

Sunshine is requesting a rate increase to recover the cost associated with the replacement of the Mid County Wastewater Treatment Plant.

#### 2. When was Sunshine's last approved rate case?

Sunshine's last rate case was in 2024.

#### 3. Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process of Sunshine's request, Commission staff will conduct virtual customer service hearings to allow feedback about Sunshine's quality of service and the rate setting process. Comments will be reviewed before the Commission reaches a decision. The Commissioners will attend and participate during the service hearings.

Customers may register to speak at hearings in one of the following ways: (1) register using the FPSC's online registration form, which will be available at [www.FloridaPSC.com](http://www.FloridaPSC.com), under the "Hot Topics" heading, (2) call the FPSC at (850) 413- 7080 or (3) email [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us).

Registration will be available beginning February 24, 2026 at 9 a.m. EDT, and close at noon on March 6, 2026. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080. One day prior to each hearing, customers who signed up to speak will be provided further instructions from FPSC staff on how to participate.

All customers who register to present comments at the hearings are urged to call in promptly at the scheduled hearing time, because the hearing may be adjourned early if no customers are present.

#### **Virtual Customer Service Hearings**

**Tuesday, March 10, 2026**

**2:00 p.m.**

**6:00 p.m.**

**Wednesday, March 11, 2026**

**10:00 a.m.**

#### 4. What if I cannot participate in the virtual hearings or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wishes to comment or provide information to the Commission may:

- Email your comments to the Commission at [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us).
- Fill out and return, by US Mail, email, or online submission, the "Comment Card" attached to this Notice. For online submissions, the "Comment Card" is located under "Hot Topics" at [www.floridapsc.com](http://www.floridapsc.com) and is available starting February 24, 2026 at 9am.
- Submit written comments to the Commission Clerk at the address below.

Office of the Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Please be sure to include the docket number,  
**20250137 – SU.**

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the FPSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the FPSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## QUESTIONS & ANSWERS

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the FPSC will also consider Sunshine's quality of service and other matters. If you have questions, contact the FPSC's Office of Consumer Assistance at (800) 342-3552.

### 5. Can I obtain more information online?

Detailed docket information is available on the FPSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on Clerk's Office then Dockets. Type in the docket number 20250137.

### 6. How much is the current monthly and bi-monthly wastewater bill for a residential customer of Sunshine using 8,000 gallons?

The current monthly and bi-monthly wastewater bill for a residential customer of Sunshine using 8,000 gallons is \$92.43 and \$133.06, respectively.

### 7. How much would the monthly and bi-monthly wastewater bill be for a residential customer of Sunshine using 8,000 gallons?

The monthly and bi-monthly wastewater bill for a residential customer of Sunshine using 8,000 gallons at the proposed rate would be \$104.71 and \$150.93, respectively.

### 8. Who can answer technical or legal questions?

***For technical questions, contact:***

Sebastian Olivieri  
Quality of Service and Engineering  
(850) 413 - 6103

Terence Bethea  
Rates and Charges  
(850) 413 – 6435

Kate McClelland  
Accounting  
(850) 413 - 6814

***For legal questions, contact:***

Saad Farooqi  
(850) 413 - 6214

### 9. Who provides legal representation for customers in utility related matters before the FPSC?

The Office of Public Counsel (OPC) was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. OPC is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach OPC at (800) 342-0222 or [www.floridaopc.gov](http://www.floridaopc.gov).

### 10. When will the FPSC make a decision?

After the technical hearing is completed, the FPSC staff will file a recommendation with the Commission that addresses Sunshine's request for an increase to its wastewater rates. The Commissioners will then vote on this matter at a future Commission Conference.

### 11. How can I follow the customer meeting and Commission Conference?

You can watch the customer meeting and Commission Conference live from the FPSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Look for the "Watch Live and Archived FPSC Events" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the FPSC by using the Florida Relay Service at (800) 955-8771 (TDD).

If cancelled, notice of customer meeting cancellation will be provided on the Commission's website, ([www.FloridaPSC.com](http://www.FloridaPSC.com)), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

# FPSC Commissioners



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## Sunshine Monthly and Bi-Monthly Wastewater Rates

	Utility's Current Rates	Utility's Proposed Rates
<b>Residential Service (RS1)</b>		
All Meter Sizes	\$40.59	\$45.99
Charge per 1,000 gallons 8,000 Gallon Cap	\$6.48	\$7.34
<b>Residential Service (RS2) - Bi-Monthly</b>		
All Meter Sizes	\$81.22	\$92.21
Charge per 1,000 gallons 16,000 Gallon Cap	\$6.48	\$7.34
<b>Flat Rate (RS3)</b>	\$73.19	\$82.93
<b>Flat Rate (RS4) - Bi-Monthly</b>	\$146.07	\$165.51
<b>Residential Reuse Service (RRS1)</b>		
All Meter Sizes	\$11.84	\$13.42
Charge per 1,000 gallons	\$2.23	\$2.53
<b>General Service (GS1)</b>		
Base Facility Charge by Meter Size		
5/8"X3/4"	\$40.59	\$45.99
3/4"	\$60.89	\$68.99
1"	\$101.48	\$114.99
1-1/2"	\$202.95	\$229.96
2"	\$324.72	\$367.94
3"	\$649.44	\$735.88
4"	\$1,014.75	\$1,149.81
6"	\$2,029.50	\$2,299.61
8"	\$3,247.20	\$3,679.38
10"	\$5,885.55	\$6,668.88

## Sunshine Monthly and Bi-Monthly Wastewater Rates (Cont'd)

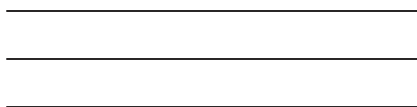
	<u>Utility's Current Rates</u>	<u>Utility's Proposed Rates</u>
<b>General Service (GS2) - Bi-Monthly</b>		
Base Facility Charge by Meter Size		
5/8"X3/4"	\$81.38	\$92.21
3/4"	\$122.07	\$138.32
1"	\$203.45	\$230.53
1-1/2"	\$406.90	\$461.06
2"	\$651.04	\$737.69
3"	\$1,302.08	\$1,475.38
4"	\$2,034.50	\$2,305.28
6"	\$4,069.00	\$4,610.56
8"	\$6,510.40	\$7,376.89
10"	\$11,800.10	\$13,370.62
<b>Charge per 1,000 gallons - General Service</b>	\$7.79	\$8.83
<b>Flat Rate (GS3)</b>	\$73.19	\$82.93
<b>Flat Rate (GS4)</b> (905 ERCs)	\$66,236.95	\$75,052.67
<b>General Reuse Service</b>	\$0.00	\$0.00
<b>Bulk Service (BS1)</b>		
All Meter Sizes (58 ERCs)	\$2,354.22	\$2,667.55
Charge per 1,000 gallons	\$6.48	\$7.34
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
4,000 Gallons	\$66.51	\$75.35
8,000 Gallons	\$92.43	\$104.71
15,000 Gallons	\$92.43	\$104.71
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison - Bi Monthly</u></b>		
8,000 Gallons	\$133.06	\$150.93
16,000 Gallons	\$184.90	\$209.65
30,000 Gallons	\$184.90	\$209.65



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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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