

SPECIAL REPORT



FEBRUARY 2002 NO. 8

Request for a Review of the Proposed Numbering Plan Relief for the 407/321 Area Codes

In recent years, the demand for new telephone numbers has been growing at a rapid rate, resulting in a shortage of available numbers in Florida and around the country. There are many factors involved in this growing demand. Population increases and the development of new technology (i.e., fax machines, cellular phones, computer modems, pagers and other telecommunications devices) result in the need for additional phone numbers.

The Federal Communications Commission (FCC), the regulatory agency for the telephone industry, requires that the North American Numbering Plan Administration (NANPA) assign phone numbers to carriers in the 407/321 area codes in blocks of 10,000. Consequently, if a small company requires only 1,000 phone numbers to meet the needs of its customers, the excess numbers -- 9,000 -- go unused and cannot be assigned to another phone company. To alleviate this problem, a number pooling trial has been tentatively scheduled for the second quarter of 2002 for the 407/321 area codes. Number pooling allows carriers to receive phone numbers in blocks of 1,000 instead of 10,000.

Recently, the Public Service Commission (PSC) was advised by NANPA that the 407/321 area codes are in danger of exhausting their available supply of phone numbers. For this reason, the PSC has begun considering different ways of alleviating the number shortage problem in the area. Customer hearings have been scheduled to give consumers, businesses, and organizations an opportunity to share their opinions on the proposed area code relief plans for the 407/321 area code region. We encourage those who are affected by the proposed changes to attend the hearing in their area.

The PSC staff is scheduled to make a recommendation to the Commission on May 9, 2002, and the Commissioners are expected to vote on this matter at the May 21, 2002, Agenda Conference.

CUSTOMER HEARINGS

DOCKET NO. 010743-TL

Wednesday, February 20, 2002

12:00 p.m. - 2:00 p.m.

Orlando City Council Chambers
City Hall, 2nd Floor
400 South Orange Avenue
Orlando, Florida

6:00 p.m. - 8:00 p.m.

Brevard County School Board
Board Room
2700 Judge Fran Jamieson Way
Viera, Florida

PSC Staff & Reference Numbers

For legal information, contact:

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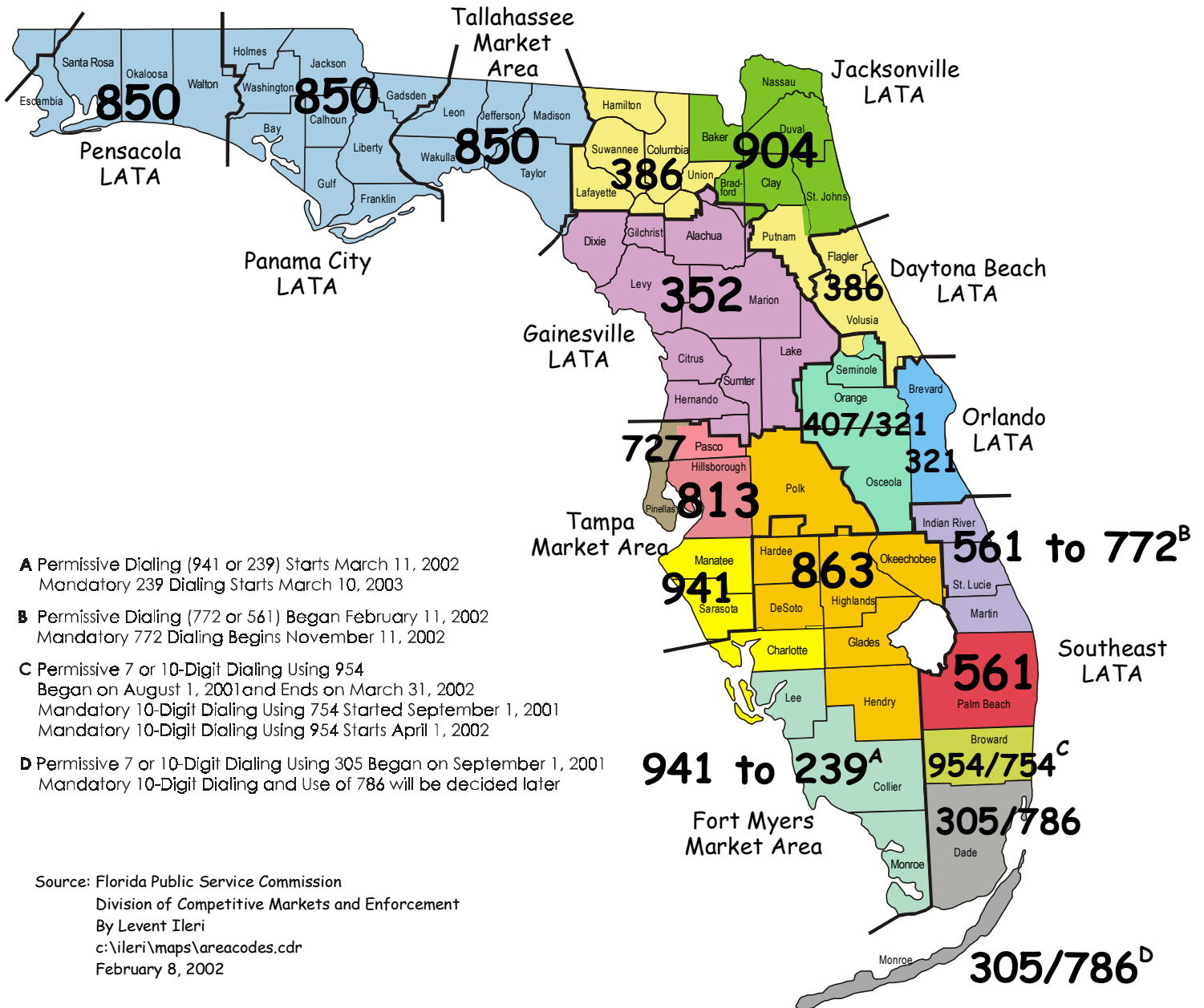
Or call toll-free 1-800-342-3552

(1-800-511-0809 to fax)

E-Mail: contact@psc.state.fl.us

Internet Home Page: www.floridapsc.com

Florida Area Codes and Local Access and Transport Areas

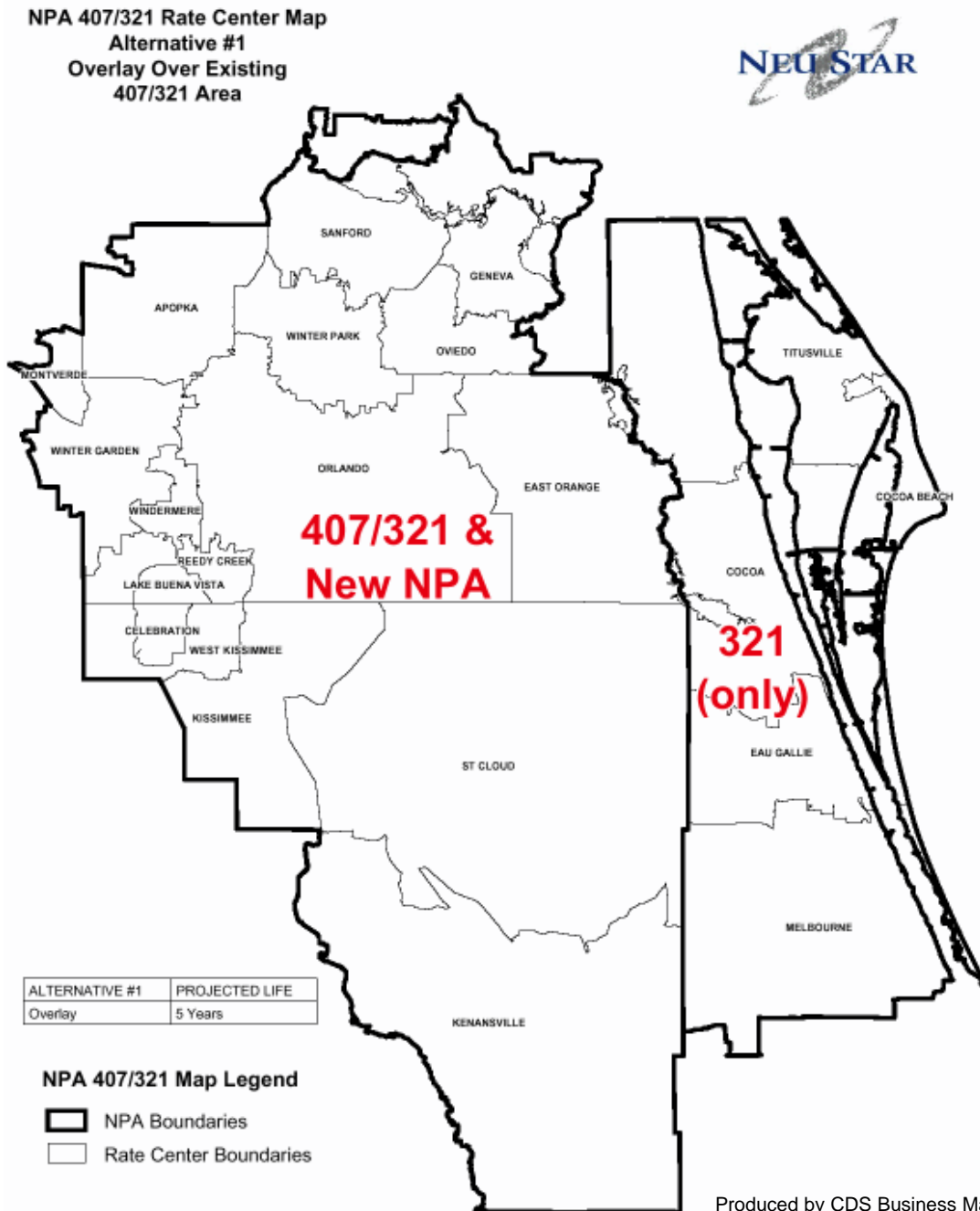


- A** Permissive Dialing (941 or 239) Starts March 11, 2002
Mandatory 239 Dialing Starts March 10, 2003
- B** Permissive Dialing (772 or 561) Began February 11, 2002
Mandatory 772 Dialing Begins November 11, 2002
- C** Permissive 7 or 10-Digit Dialing Using 954
Began on August 1, 2001 and Ends on March 31, 2002
Mandatory 10-Digit Dialing Using 754 Started September 1, 2001
Mandatory 10-Digit Dialing Using 954 Starts April 1, 2002
- D** Permissive 7 or 10-Digit Dialing Using 305 Began on September 1, 2001
Mandatory 10-Digit Dialing and Use of 786 will be decided later

Source: Florida Public Service Commission
 Division of Competitive Markets and Enforcement
 By Levent Ileri
 c:\ileri\maps\areacodes.cdr
 February 8, 2002

**Alternative # 1
Overlay Over Existing 407/321 Area Only**

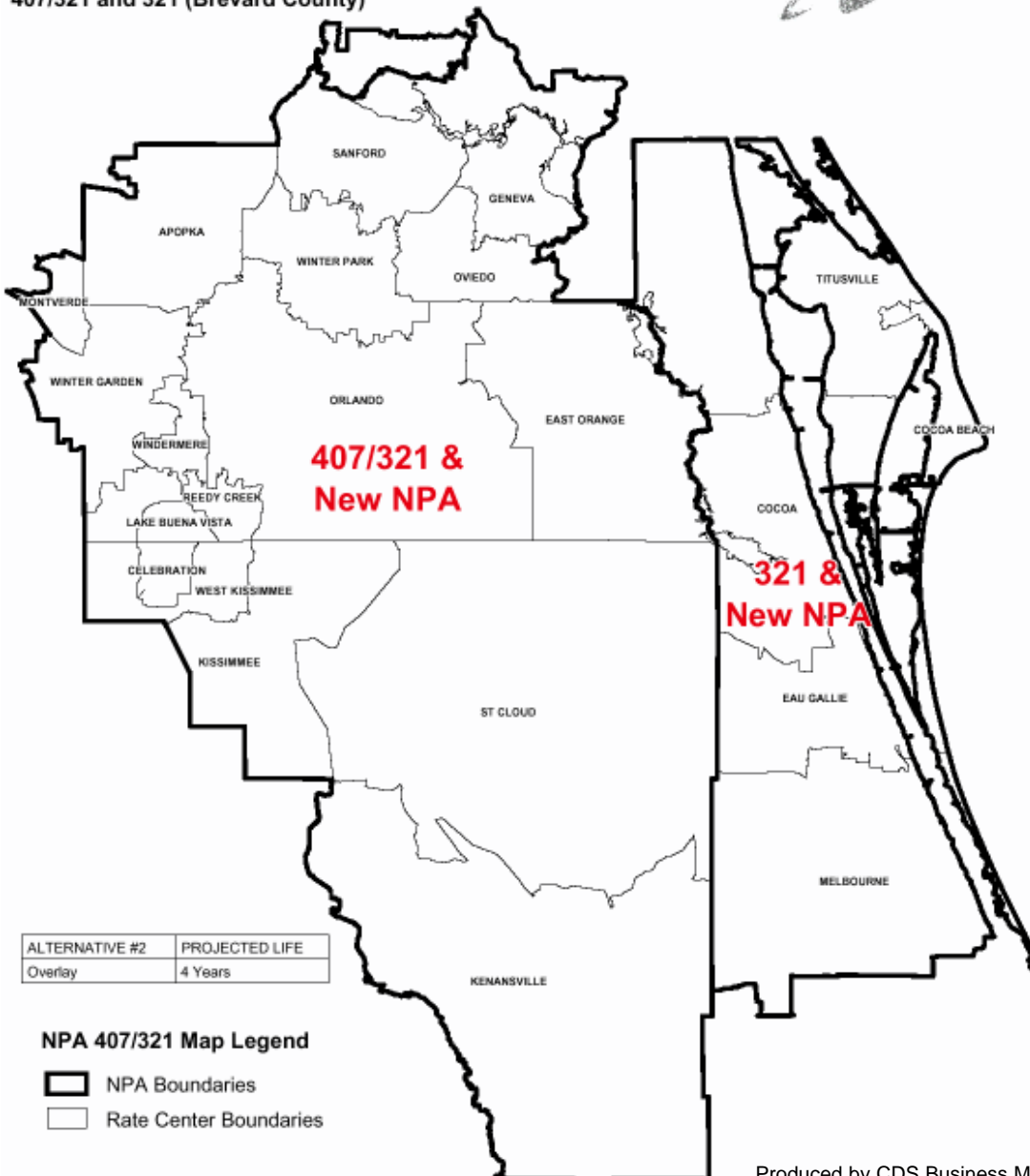
A new NPA (numbering plan area or area code) would be assigned to the same geographic area as the existing 321/407 NPA: Orange, Osceola, Seminole and part of Volusia Counties. Customers would retain their current telephone numbers; ten-digit local dialing by all customers between and within area codes in the area covered by the new code would continue. Codes in the overlay NPA will be assigned upon request with the effective date of the new area code. At exhaust of the 407/321 NPA, all code assignments will be made in the new overlay area code. Brevard County (321 NPA alone) would exhaust in the fourth quarter of 2007 when its allotment of 381 NXX (first three digits of a seven digit phone number) codes is consumed. No activity is included for this area with this alternative.



**Alternative # 2
Overlay Over All 407/321 and 321(Brevard County)**

This Alternative would place a new NPA code over the entire 407/321 and 321 areas: Brevard, Orange, Osceola, Seminole and part of Volusia Counties. Ten-digit dialing of local calls would be implemented in the areas where it does not currently exist. Codes in the new overlay NPA will be assigned upon request with the effective date of the new area code. At exhaust of the 407 and 321 NPAs all code assignments will be made in the new overlay area code. The entire area would now have a single exhaust date in the future. The Brevard area would have 321 and the new NPA(s) and the Orange, Osceola, Seminole, and part of Volusia Counties would have 407/321 and the new NPA(s); the 407 NPA would not be extended into the Brevard County area.

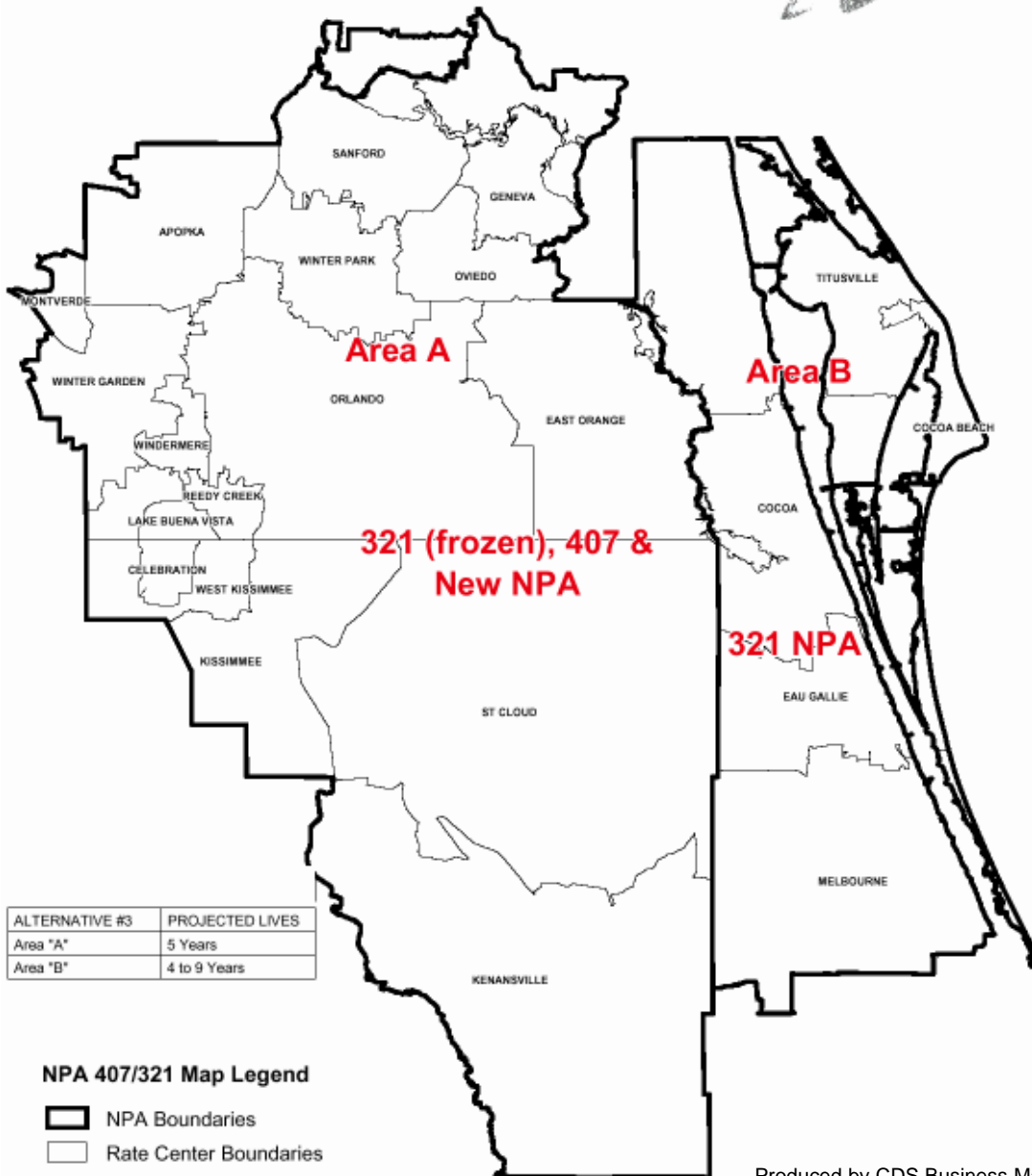
**NPA 407/321 Rate Center Map
Alternative #2
Overlay Over All
407/321 and 321 (Brevard County)**



**Alternative # 3
Freeze 321 NPA in Central Area**

This Alternative would hold the growth of 321 NXX codes in Area "A" to the level at relief. The remainder 321 codes would be held for use in the Brevard County area. A new NPA code would be added to Area "A." Ten-digit local dialing by all customers between and within area codes in Area "A" would continue. Codes in the new overlay NPA will be assigned upon request with the effective date of the new area code. Codes in the 321 NPA in Area "A" will be "frozen." Projecting the life of the areas is impossible without knowing the actual date of relief since the number of available NXX codes to be available to the Brevard County area (Area "B") is dependent on how many are used prior to the relief date. Relief must be provided earlier to assure sufficient codes to extend the life of the Brevard County portion of the NPA.

**NPA 407/321 Rate Center Map
Alternative #3
Freeze 321 NPA in Central Area**



PSC COMMISSIONERS



Chairman Jaber

Chairman Jaber was appointed to the Florida Public Service Commission (PSC) by Governor Jeb Bush in February 2000 to complete a term ending in January 2001. She was reappointed by Governor Jeb Bush for a term ending in January 2005. Chairman Jaber serves on the National Association of Regulatory Utility Commissioners' Committee on Telecommunications and the Committee on Consumer Affairs. Chairman Jaber chairs the Federal-State Joint Conference on Advanced Services created by the Federal Communications Commission (FCC) to promote the rapid deployment of advanced services to all Americans. In July 2001, she was appointed to the Federal-State Joint Board on Universal Service created to promote the availability and access to quality telecommunications services at just, reasonable and affordable rates throughout the Nation. Chairman Jaber has served as co-chair of the e-Infrastructure Subcommittee for the Information Service Technology Development Task Force (ITFlorida.com) and is a current member of the Florida Research Consortium, the affiliate of ITFlorida.com created as a partnership between Florida's universities and technology sectors to focus on high-tech research and development and collaboration between researchers and Florida's high-tech entrepreneurs. Chairman Jaber is a court-certified mediator and a member of the Florida Bar. Chairman Jaber received a bachelor of arts degree in political science and business from Stetson University in DeLand, Florida, and received a juris doctorate from the Stetson University College of Law in St. Petersburg, Florida.



Commissioner Deason

Commissioner Deason was first appointed to the Commission by the Florida Public Service Commission Nominating Council in January 1991 for a term ending in January 1995. He was subsequently reappointed by the late Governor Lawton Chiles for a term ending in January 1999. Commissioner Deason was then reappointed by Governor Jeb Bush to his current term, which ends in January 2003. Commissioner Deason has served as Chairman of the Commission on two occasions, from January 1993 to January 1995, and from July 2000 to January 2001. Commissioner Deason is an active member of the National Association of Regulatory Utility Commissioners (NARUC). He currently serves on NARUC's Board of Directors, its Finance and Technology Committee, and its Utility Association Oversight Committee. Prior to his appointment, he served as Chief Regulatory Analyst in the Office of Public Counsel. In that capacity, he was responsible for the coordination of accounting and financial analysis used by the Public Counsel in cases before the Public Service Commission, presented testimony as an expert witness, and consulted with the Public Counsel on technical issues and ratemaking policies concerning regulated utilities in the State of Florida. From 1981 to 1987, Commissioner Deason served as Executive Assistant to PSC Commissioner Gerald L. Gunter, during which time he reviewed and analyzed staff recommendations and advised the Commissioner on those recommendations and other pertinent policy determinations. From 1977 to 1981, he served as a Legislative Analyst with the Office of Public Counsel. He attended the U.S. Military Academy at West Point, and in 1975 received his bachelor of science degree in accounting, summa cum laude, from Florida State University. He also received his master of accounting degree from FSU in 1989.



Commissioner Baez

Commissioner Baez was appointed to the Florida Public Service Commission by Governor Jeb Bush on August 23, 2000, to complete a term ending January, 2002. He was then reappointed by the Governor to a four year term ending January, 2006. Prior to his appointment, Commissioner Baez was an attorney in Miami, Florida, with a statewide practice representing municipal and county governments in telecommunications, cable franchising and other regulatory matters. He was Executive Assistant to Commissioner Joe Garcia from 1994 to 1998. A native of South Florida, Commissioner Baez received his undergraduate degree from Florida International University in 1988, and his Juris Doctorate degree from Nova University, Shepard Broad Law Center, in 1993. Commissioner Baez serves on the National Association of Regulatory Utility Commissioners' Committees on Electricity and International Relations and is President of the Southeastern Association of Regulatory Utility Commissioners. He was appointed to the North American Electric Reliability Council, and is a member of the Florida Bar, American Bar Association, Federal Communications Bar Association, International Municipal Lawyers Association, and the National Association of Telecommunications Officers and Administrators. He is a past Director of the Hispanic Bar Association, 2nd Judicial District.



Commissioner Palecki

Commissioner Palecki was appointed to the Florida Public Service Commission by Governor Jeb Bush on November 20, 2000, to complete a term ending in January 2003. From 1995 until his appointment, Commissioner Palecki was Manager of Regulatory Affairs for NUI Corporation, where he practiced before the New York, Pennsylvania, Maryland, North Carolina and Florida Public Service Commissions. He also served as Secretary of the Associated Gas Distributors of Florida, and was on the Board of Directors of the Florida Natural Gas Association. From 1989 to 1995, Commissioner Palecki was an attorney for the Florida Public Service Commission, and was promoted to Chief of the Electric and Gas Bureau in the Legal Division in 1990. Prior to that, he was an attorney for the State Fire Marshal's Office, where he prosecuted arsons and fire-related murders statewide. He also worked with a major law firm, where he represented 23 insurance companies in over 100 arson and fraud cases. He became president of the Florida Advisory Committee on Arson Prevention, and was a founding partner of FireDogs, a company that pioneered the training and use of canines to "sniff" for evidence of arson at fire scenes. Commissioner Palecki also worked for the State Attorney's Office in Polk County, and for the Florida Attorney General's Office, where he argued and won over 300 criminal cases, including the U.S. Supreme Court case of *Tibbs v. State*, preserving Florida's right to retry defendants after appellate reversal of conviction. He serves on the National Association of Regulatory Utility Commissioners' Committee on Water. Commissioner Palecki is a 1976 graduate of the Stetson University College of Law. He is a member of the Florida Bar and is admitted to practice in several federal courts, including the U.S. Supreme Court.



Commissioner Bradley

Commissioner Bradley was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four year term beginning January 8, 2002. Prior to his appointment to the Commission, Commissioner Bradley served as a member of the Florida Legislature for seven years representing District 55 which includes Pinellas, Manatee and Hillsborough Counties. As a member of the Legislature, he served as the Vice Chairman of the Utilities and Telecommunications Committee and as the Chairman of the Select Committee on Energy Restructuring. Commissioner Bradley also served as the Chairman of the Business Development and International Trade Committee and Chairman of the Economic Development Council. As a legislator, Commissioner Bradley maintained a special interest in improving Florida's educational system and expanding business opportunities for all citizens. Commissioner Bradley earned his Bachelor of Science Degree from the University of Tampa and his Masters Degree from the University of Michigan. He served as an educator in Pinellas County for several years and he developed several private enterprises involving real estate and livestock.

Consumer Statements at PSC Hearings

The PSC is interested in what consumers have to say about the request for a review of the proposed numbering plan relief for the 407/321 area codes. The main purpose of these hearings is to receive comments from the public.

Anyone may make a statement, and speaking is an effective way to let the Commission know how you feel about the case under review. Those consumers who wish to speak should arrive early. The hearings will begin as scheduled and continue until all the consumers have been heard.

At the beginning of the hearings, procedures will be set up to establish an order for comments. PSC staff will have sign-up sheets, and consumers will be called in the order of those sheets. PSC staff will be available to coordinate consumer comments and assist members of the public.

Any person who wishes to comment or provide information to the PSC staff may do so at the hearings, orally or in writing. Written comments also may be sent to the Commission at: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Your letter will be placed in the correspondence file of this docket (Docket No. 010743-TL). For your convenience, a comment form is attached to this *Special Report*. You may also call the Commission's toll-free number, **1-800-342-3552**, or dial **1-800-511-0809** to fax.

Any person who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so by writing to: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

Florida Public Service Commission

BUREAU OF

Consumer Outreach

2540 Shumard Oak Boulevard
Betty Easley Conference Center, Room 184
Tallahassee, Florida 32399-0850

The Public Service Commission's Bureau of Consumer Outreach provides a staff of information specialists who are available to answer questions from Florida consumers.

To reach a PSC consumer representative, please call the Bureau of Consumer Outreach during business hours at (850) 413-6100 or send a fax to 1-800-511-0809. See the PSC's Internet home page at www.floridapsc.com.

STAMP

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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