

SPECIAL REPORT



APRIL 1999 NO. 8

Tangerine Water Company, Inc.

On November 20, 1998, Tangerine Water Company, Inc. (Tangerine or utility) filed an application for a staff-assisted rate case with the Florida Public Service Commission (PSC). Tangerine is a water utility operating in Orange County.

The utility provides water service to approximately 304 customers in Orange County, and was issued its certificate to provide water service on June 8, 1972.

PSC staff has audited the utility's records for compliance with Commission Statutes, rules and orders and determined all components necessary for rate setting. A review of Tangerine's operating expenses, files and rate application was performed to obtain information about the physical plants and operating costs.

The PSC staff has selected a historical test year ending December 31, 1998 for this rate case. A "test year" is a 12-month operating period the PSC uses in a utility rate case to evaluate the cost of service and the adequacy of the rates a utility is charging or proposing to charge its customers. Tangerine's test year revenues were \$38,340. Test year operating expenses were \$85,817, resulting in a loss of \$47,477 for the water system.

PSC staff's preliminary analysis indicates that Tangerine should be allowed an annual increase in revenue of \$58,030, a 151.36% increase. This will allow the utility the opportunity to recover its expenses and earn a 9.08% return on its investment.

The current rate case is being processed under the PSC's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed action is filed.

This customer meeting is being conducted in the utility's service area to hear and respond to customer comments on quality of service, rate structure and other comments on the proposed rate increase. In accordance with Florida Statutes, the PSC will consider the utility's quality of service and other matters in this case.

PSC staff is scheduled to make a recommendation to the Commission on June 17, 1999 and the Commission vote on this matter is scheduled for June 29, 1999.

CUSTOMER MEETING

Application for a staff-assisted rate case in Orange County by:

Tangerine Water Company, Inc.

DOCKET NO. 981663-WU

May 5, 1999 - 6:00 p.m.

Tangerine Improvement Society
Community Building
7101 Wright Avenue
Tangerine, Florida

PSC STAFF AND REFERENCE NUMBERS

For technical questions, contact:

Division of Water and Wastewater
Min Chu (850) 413-6968
Bob Casey (850) 413-6974

For legal questions, contact:

Division of Legal Services
Donna Clemons (850) 413-6216

For general information, contact:

Thelma Crump (850) 413-7087
Robby Cunningham (850) 413-6129
or call toll free 1-800-342-3552
1-800-511-0809 to FAX
Internet: contact@psc.state.fl.us
Home Page: <http://www.scri.net/psc>

FPSC Commissioners



Joe Garcia

Chairman Joe Garcia was appointed by the late Governor Lawton Chiles in August 1994 to complete a term ending in January 1998, and was then reappointed by Governor Chiles to a new term ending January 2002. He was installed as Chairman of the Florida Public Service Commission in January 1999. Prior to his service on the Commission, he was Executive Director of the Cuban Exodus Relief Fund, the Cuban American National Foundation's private sector resettlement program, and was Assistant Director of the Salvadoran American Foundation, where he coordinated fund-raising efforts for humanitarian relief campaigns. Chairman Garcia is presently Vice Chair of the National Association of Regulatory Utility Commissioners (NARUC) Committee on International Relations and serves on the NARUC Ad Hoc Committee on Consumer Affairs. He has also served on the Department of Energy's National Electric and Magnetic Fields Advisory Committee. He received a bachelor of arts degree in politics and public affairs, as well as a law degree, from the University of Miami. He is a director of The Beacon Council, The Latin Chamber of Commerce of USA (CAMACOL), and the South Beach Latin Chamber of Commerce.



J. Terry Deason

Commissioner Deason was first appointed by the Florida Public Service Commission Nominating Council in February 1991 for a term ending in January 1995. He has been reappointed to consecutive terms by the late Governor Lawton Chiles and Governor Jeb Bush. Commissioner Deason's current term ends in January 2003. He served as Commission Chairman from January 5, 1993 through January 2, 1995. Commissioner Deason is an active member of the National Association of Regulatory Utility Commissioners (NARUC). Deason currently

serves on NARUC's Board of Directors, its Finance and Technology Committee, and Utility Association Oversight Committee. Prior to his appointment, Deason served as Chief Regulatory Analyst in the Office of Public Counsel. In that capacity, Commissioner Deason was responsible for the coordination of accounting and financial analysis used by the Public Counsel in cases before the Public Service Commission, presented testimony as an expert witness, and consulting with the Public Counsel on technical issues and ratemaking policies concerning regulated utilities in the State of Florida. From 1981 to 1987, he served as Executive Assistant to PSC Commissioner Gerald L. Gunter, during which time he reviewed and analyzed staff recommendations and advised the Commissioner on those recommendations and other pertinent policy determinations. From 1977 to 1981, he served as a Legislative Analyst with the Office of Public Counsel. He attended the U.S. Military Academy at West Point, and in 1975 received his bachelor of science degree in accounting, summa cum laude, from Florida State University. Deason also received his master of accounting degree from FSU in 1989.



Julia L. Johnson

Commissioner Johnson was appointed by the late Governor Lawton Chiles in January 1993 and was reappointed to another four-year term ending in 2001. She served as Commission Chairman from January 7, 1997, through January 5, 1999. Prior to her appointment, she served as Legislative Affairs Director for the Department of Community Affairs (DCA), where she represented the agency before the Florida Legislature on issues relating to economic development, land-use growth management, energy efficiency, housing, and emergency manage-

ment. From 1990-91 she served as a senior attorney for DCA where she participated in state judicial and administrative proceedings on growth management issues. From 1988-90 she was an associate with the Orlando law firm of Maguire, Voorhis and Wells. Commissioner Johnson has a bachelor of science degree in business administration, as well as a law degree, from the University of Florida, and is a member of the National Bar Association. She serves as Vice Chair of the National Association of Regulatory Utility Commissioners' Communications Committee, and is also a member of the Communications Subcommittee on Federal Legislation and Regulation. She also serves as State Chair of the Federal/State Joint Board on Universal Service.



Susan F. Clark

Commissioner Clark was first appointed to the Commission in August 1991 and was recently reappointed to a term ending in 2003. She served as Commission Chairman from January 2, 1995, through January 7, 1997. She served the Commission as General Counsel, representing the commissioners in all state and federal courts, from 1988 until she was appointed Commissioner. Prior to that, she served as Associate General Counsel and Deputy General Counsel. Before her employment with the Public Service Commission, she was

staff attorney with the Florida Joint Administrative Procedures Committee, and was staff attorney for Florida Senate Legislative Services. Commissioner Clark received her bachelor's degree in political science and her juris doctor degree from the University of Florida. She is a member of the Florida Bar and is admitted to practice in several federal courts, including the U.S. Supreme Court. She serves as Chair of the National Association of Regulatory Utility Commissioners' (NARUC) Committee on Electricity, and Chair of the Ad Hoc Committee on Electric Industry Restructuring. She represents NARUC on the North American Electric Reliability Council, and is a member of the Electric Power Research Institute Advisory Council and the Steering Committee of the National Council on Competition.



E. Leon Jacobs, Jr.

Commissioner Jacobs was appointed by the late Governor Lawton Chiles to a four-year term beginning January 1998. Prior to his appointment, he was a staff attorney for the House Committees on Tourism and Economic Development, Insurance, and Financial Services in the Florida House of Representatives, where he authored reforms to the state's minority business enterprise programs and managed health insurance and workers' compensation issues. He was staff counsel to the Florida Senate Committee on Reapportionment addressing redistricting

issues, which involved support of court appeals of the political districts up through the U.S. Supreme Court. He also was an attorney with the Florida Public Service Commission, where he served as counsel to Commission staff and litigator of administrative proceedings. He is a member of the National Association of Regulatory Utility Commissioners' (NARUC) Committee on Water, chairs NARUC's Ad Hoc Task Force on Y2K Readiness, and is a member of the Environmental Protection Agency's (EPA) Small Systems Working Group under the National Drinking Water Advisory Council (NDWAC). He is also a board member of Child Advocates II of Tallahassee, and a volunteer guardian in the Guardian Ad Litem Program (GAL) in the Second Judicial Circuit. Commissioner Jacobs formerly served as President of the Board of Directors of the Tallahassee affiliate of Habitat for Humanity. Commissioner Jacobs is a member of the Florida Bar. He received a bachelor of technology degree, with honors, in data processing from Florida A&M University, and his juris doctor degree from the College of Law at Florida State University.

WATER RATES

RESIDENTIAL

Base Facility Charge Meter Size	Existing BFC Converted to a Monthly Rate	Preliminary <i>Monthly Rate</i>
5/8" x 3/4"	\$ 4.01	\$ 9.28
3/4"	6.01	13.92
1"	10.02	23.19
1 1/2"	20.03	46.39
2"	32.05	74.22
3"	N/A	148.44
4"	N/A	231.94
6"	N/A	463.87
Gallonage Charge		
Per 1,000 gallons		
0 - 10,000 gallons	\$.54	\$ 1.10
Over 10,000 gallons	\$.54	\$ 2.20

MULTI-RESIDENTIAL

	Existing Unit Rate Converted to a Monthly Rate	Preliminary <i>Monthly Rate</i>
Per Unit	\$ 2.67	\$ 6.19
Gallonage Charge		
Per 1,000 gallons	\$.54	\$ 1.44

GENERAL SERVICE

Base Facility Charge Meter Size	Existing BFC Converted to a Monthly Rate	Preliminary <i>Monthly Rate</i>
5/8" x 3/4"	\$ 4.01	\$ 9.28
3/4"	6.01	13.92
1"	10.02	23.19
1 1/2"	20.03	46.39
2"	32.05	74.22
3"	N/A	148.44
4"	N/A	231.94
6"	N/A	463.87
Gallonage Charge		
Per 1,000 gallons	\$.54	\$ 1.44

Customer Statements at PSC Meetings

The PSC is interested in what utility customers have to say about the application for a staff-assisted rate case in Orange County by Tangerine Water Company, Inc. One purpose of this customer meeting is to receive comments from the public.

Anyone may make a statement, and speaking is an effective way to let the Commission know how you feel about the case under review. Those customers who wish to speak should arrive early. The meeting will begin as scheduled and continue until all the customers have been heard.

At the beginning of the meeting, procedures will be set up to establish an order for testimony. The Public Service Commission staff will have sign-up sheets, and customers will be called in the order of those sheets. PSC staff will be available to coordinate customer comments and assist members of the public.

Any person who wishes to comment or provide information to PSC staff may do so at the meeting, orally or in writing. Written comments may be sent to the Commission at: Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Your letter will be placed in a correspondence file. For your convenience, a comment form is attached to this Special Report. You may also call the Commission's toll-free number, **1-800-342-3552**, or **1-800-511-0809** to FAX.

Any person who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so by writing to: Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0850.

Florida Public Service Commission

BUREAU OF

Consumer Information and Conservation Education

2540 Shumard Oak Boulevard
Betty Easley Conference Center-Room 184
Tallahassee, Florida 32399-0850

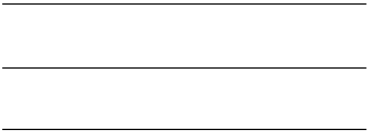
The Public Service Commission's Bureau of Consumer Information and Conservation Education provides a staff of information specialists who are available to answer questions from the media and from Florida consumers.

To reach a PSC media representative, please call the Bureau of Consumer Information and Conservation Education during business hours: (850) 413-6100 or send a fax to 1-800-511-0809. See the PSC's Internet Home Page at <http://www.scri.net/psc>.

What is a Staff-Assisted Rate Case?

Many of the water and wastewater utilities located throughout the state are very small and do not have employees with the financial and engineering expertise to develop the Minimum Filing Requirements for a rate case. Because of their size, it is also not economically feasible for them to hire outside engineers, accountants and attorneys to compile the necessary information without great expense, which may be passed on to customers.

For this reason, the Commission developed a "staff-assisted" rate case program in which small utilities with annual water or wastewater revenues under \$150,000 can request that the PSC staff develop the information for the rate cases. The primary purpose of this type of program is to avoid passing on to the customer, through higher rates, substantial costs of having outside consultants develop rate case data. In a staff-assisted rate case, the PSC staff audits the utility's books and carefully reviews expenditures and operations. PSC engineers and accountants make on-site investigations of the company's operations and service. The staff then prepares a staff report. After considering the comments of customers from a customer meeting, a recommendation on rates for each utility is prepared and scheduled for a regular Commission Agenda Conference.



STAMP

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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