



March 2, 2026

Adam Teitzman
Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0688

Subject: 2026 JEA Annual Conservation Report

Dear Mr. Teitzman

Attached please find the 2026 JEA Annual Conservation Report. The 2026 JEA Annual Conservation Report was prepared by nFront Consulting LLC (nFront) and is being submitted by nFront on behalf of JEA.

If you have any questions about this report, please do not hesitate to contact me.

Respectfully submitted,

/s/ 

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Building Community®

JEA

2026 Annual Conservation Report

Demand-Side Management and Conservation Programs Offered in Calendar Year 2025

Prepared by:

nFront Consulting LLC

March 2026



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1.0 INTRODUCTION

In accordance with Rule 25-17.0021, Florida Administrative Code, the Florida Public Service Commission (FPSC) must establish numeric conservation goals for JEA at least once every five years. In addition, JEA must file an annual report showing the status of its demand-side management (DSM) programs and numeric conservation goals.

1.1 JEA's Current Approved Numeric Conservation Goals

JEA's residential and commercial/industrial numeric conservation goals for the 2025 through 2034 period were established by the FPSC pursuant to Order No. PSC-2024-0432-FOF-EG issued September 20, 2024, The FPSC's Consummating Order (PSC-2025-0135-CO-EG), issued April 17, 2025, approved JEA's 2025 Demand-Side Management Plan (DSM Plan). The Consummating Order confirmed Order No. PSC-2025-0094-PAA-EG, the FPSC Notice of Proposed Agency Action that recommended approval of JEA's DSM Plan. JEA's DSM Plan sets forth the programs that JEA anticipated offering to achieve the numeric conservation goals established by the FPSC. The approved numeric conservation goals are summarized in Section 2.0 of this report, and JEA's actual DSM reductions are presented in Section 3.0 of this report.

1.2 JEA's DSM and Conservation Programs

The following two sections of this report provide more specific details concerning the DSM programs offered by JEA in calendar year 2025 (Section 2.0), and present the participation levels and associated numeric savings for each of JEA's DSM programs which were offered in 2025 consistent with JEA's FPSC-approved DSM Plan (Section 3.0). Although the annual energy reductions associated with JEA's residential and commercial/industrial energy surveys are not counted towards achieving DSM goals, JEA continues to offer them to residential and commercial/industrial customers as summarized in Section 3.0.

The conservation programs included in the DSM Plan and offered to JEA's customers in 2025 consist of the following:

- Residential Home Efficiency Upgrades Rebates Program
- Residential Energy Efficient Products Rebates Program
- Residential Neighborhood Energy Efficiency Program
- Commercial/Industrial Prescriptive Lighting Rebates Program

Section 4.0 of this report includes supplemental information related to how federal and State energy efficiency standards implemented in 2025 may have impacted JEA conservation programs, discussion of energy efficiency-related research and development activities that JEA participated in during 2025, and discussion of efforts taken by JEA in 2025 to provide information about conservation programs to low-income customers.

2.0 CONSERVATION GOALS AND DEMAND-SIDE MANAGEMENT PLAN

2.1 Approved Numeric Conservation Goals

Table 2-1 presents the annual peak demand and energy reduction goals established for JEA by the FPSC for the 2025 through 2029 period¹.

Year	Residential Reduction Goals ¹			Commercial/Industrial Reduction Goals		
	Summer (MW)	Winter (MW)	Annual Energy (GWh)	Summer (MW)	Winter (MW)	Annual Energy (GWh)
2025	0.76	1.02	3.789	0.44	0.37	3.346
2026	0.92	1.13	4.279	0.47	0.39	3.562
2027	1.11	1.25	4.860	0.50	0.41	3.771
2028	1.34	1.39	5.514	0.53	0.42	3.975
2029	1.58	1.52	6.196	0.56	0.44	4.169

1. FPSC-approved goals for the Neighborhood Energy Efficiency Program (“NEE”) throughout this Report reflect the stipulated increases in program participation and associated kW and MWh reductions pursuant to Order No. PSC-2024-0432-FOF-EG, Attachment A, Paragraph 4. JEA notes that the NEE goal increase in Paragraph 4(a) of Attachment A does not appear to have been incorporated in the DSM Goals table in Paragraph 6, Issue 12 of Attachment A. JEA nonetheless recognizes that its approved goals include the stipulated NEE increase in Paragraph 4(a) as reflected throughout this Report. JEA will utilize the approved and stipulated DSM Goals reflected in Table 2-1 throughout the remainder of this Report as well as future Reports.

2.2 JEA's DSM and Conservation Programs

The programs that JEA offered during calendar year 2025 are described in the following subsections. Program incentives included in the descriptions are current as of the time this report was prepared.

2.2.1 Energy Survey Programs²

¹ JEA's residential and commercial/industrial numeric conservation goals for the 2025 through 2034 period were established by the FPSC pursuant to Order No. PSC-2024-0432-FOF-EG issued September 20, 2024. Goals will be re-established for the 2030 through 2039 period in the next conservation goal setting process. As such, this report presents information related to goals through 2029.

² As noted in JEA's DSM Plan, discussion of JEA's Residential and Commercial energy surveys (audits) is included for informational purposes as JEA has continued to offer the programs. Demand and energy reductions associated with these programs are not treated as contributing to the numeric conservation goals established by the FPSC for JEA.

2.2.1.1 Residential Home Energy Survey Program

JEA continues to offer free efficiency assessments to its residential customers, which can be scheduled by calling JEA. Prior to arriving at the customer's home, a JEA representative will break down the customer's utility consumption into components to discuss with the customer. Once at the customer's home, the JEA representative will conduct a walk-through inspection (no diagnostic equipment is used) of the home to determine where improvements can be made both in behavior and in new equipment to reduce the customer's usage of energy and water. Upon completion, the JEA representative will offer cost-effective ideas designed to help lower utility costs in the customer's home.

2.2.1.2 Commercial/Industrial Energy Survey Program

JEA continues to offer free efficiency assessments to its commercial and industrial customers, which can be scheduled by calling JEA. Prior to arriving at the customer's business, a JEA representative will break down the customer's utility consumption into components to discuss with the customer. Once at the customer's business, the JEA representative will conduct a walk-through inspection (no diagnostic equipment is used) of the business to determine where improvements can be made both in behavior and in new equipment to reduce the customer's usage of energy and water. Upon completion, the JEA representative will offer cost-effective ideas designed to help lower utility costs in the customer's business.

2.2.2 Residential Programs

2.2.2.1 Residential Home Efficiency Upgrades Rebates Program

JEA has offered its customers the Residential Home Efficiency Upgrades Rebates Program since 2007 and will continue to do so as part of JEA's 2025 DSM Plan. The Residential Home Efficiency Upgrades Rebates Program consists of incentives (rebates) for customers to improve the efficiency of their homes through the installation of qualifying heat pump water heaters, improvements to the heating, ventilation, and air conditioning (HVAC) systems, or ceiling insulation. The Residential Home Efficiency Upgrades Rebates Program is promoted to all customers in the JEA service territory via email and other social media avenues. Additionally, store signage and paper applications are made available in select home improvement stores and retailers.

Heat Pump Water Heater Rebate Measure

JEA currently offers a \$350 rebate for the purchase and installation of an ENERGY STAR® certified heat pump water heater with 50-gallons or less capacity; this rebate amount is subject to adjustment in the future at JEA's discretion to drive adoption and ensure the continuity of the program. These ultra-efficient machines move heat from one place to another rather than making it.

After purchase, the customer provides supporting purchase and installation information to acquire the incentive payment (rebate).

HVAC Rebate Measure

Heating and cooling comprise a significant portion of a customer's home energy bill at nearly 50 percent for the average household. JEA currently offers \$200 in rebates on all ENERGY STAR Central Air Conditioners, Central Heat Pump Systems and Ductless Mini-Split Systems with a minimum 16 SEER2 rating; this rebate amount is subject to adjustment in the future at JEA's discretion to drive adoption and ensure the continuity of the program.

Ceiling Insulation Rebate Measure

Too little or improperly installed insulation could be a significant source of energy waste and costs for customers' homes. JEA currently offers rebates of \$0.20 per square foot, up to \$200 total, on newly added insulation to cover the first 1,000 square feet of installation installed to achieve an R-38 rating; this rebate amount is subject to adjustment in the future at JEA's discretion to drive adoption and ensure the continuity of the program. The attic floor must have less than 5 inches (or R-15) of existing insulation for customers to qualify for this measure.

JEA has a pre-qualified contractor (PQC) program that allows JEA customers to select a contractor to perform installation for both the HVAC rebates and ceiling insulation rebates. After the installation is complete, the PQC provides the customer with an invoice with a line item showing the discounted amount (reflective of the rebates) from JEA. The PQC then submits the application to JEA for reimbursement for the discounted amount (rebate).

JEA monitors the performance of all PQC's for quality customer service and workmanship. If it is deemed that a PQC is not performing at a level JEA judges to be in its best interest, the PQC may be disqualified from participation in the program. All customer proposals and invoices must clearly show the full price of the system, the JEA incentive (rebate), and the resulting net price to the customer. The customer pays the net price of the system to the PQC. JEA will only provide incentive payments for systems accepted by the customer as complete, in accordance with what they purchased from the PQC, and in compliance with the requirements of the incentive program. The PQC is responsible to maintain any licenses, permits, inspections, and insurance required to perform work under this program. It is the PQC's responsibility to ensure they adhere to all laws, rules, and regulations that apply to the promotion, purchase, and installation of the measure.

JEA does not warrant or guarantee any system sold by any PQC under this program. JEA is not liable for any representation or warranty made by any PQC to customers concerning quality of materials, workmanship, or any projected energy savings. The PQC further understands that JEA makes no warranties concerning materials and installation, expressed or implied, including warranties of merchantability or fitness for a particular purpose. The PQC cannot make statements, representations or claims to customers inconsistent with this paragraph.

2.2.2.2 Residential Energy Efficient Products Rebates Program

JEA has offered its customers the Residential Energy Efficient Products Rebates Program since 2007 and will continue to do so as part of JEA's 2025 DSM Plan. The Residential Energy Efficient Products Rebates Program consists of incentives (rebates) for customers to improve the efficiency of their homes through the installation of ENERGY STAR clothes washers, room air conditioners, and smart thermostats. The Residential Energy Efficient Products Rebates Program is promoted to all customers in the JEA service territory via email and other social media avenues. Additionally, store signage and paper applications are made available in select home improvement stores and retailers.

ENERGY STAR Clothes Washer Rebate Measure

JEA currently offers a \$75 mail-in rebate on all ENERGY STAR certified clothes washers as they deliver superior efficiency and performance, reducing energy use by 25% and water use by 33%. Customers can

use the Product Finder through ENERGY STAR's website ([Clothes Washers | ENERGY STAR](#)) to explore all certified models available. The rebate amount is subject to adjustment in the future at JEA's discretion to drive adoption and ensure the continuity of the program. For the mail-in rebate, the customer provides supporting purchase and installation information to acquire the incentive payment (rebate).

ENERGY STAR Room Air Conditioner Rebate Measure

JEA currently offers a \$25 instant discount (rebate) for the purchase and installation of select ENERGY STAR certified room air conditioners as they use 9% less energy than standard models and cost only \$70 per year to run on average. Customers can use the Product Finder through ENERGY STAR's website ([Room Air Conditioners | ENERGY STAR](#)) to explore all certified models available. The rebate amount is subject to adjustment in the future at JEA's discretion to drive adoption and ensure the continuity of the program. JEA offers an instant discount taken at the register at select stores with which there is an agreement to showcase the JEA discount and provide a \$25 incentive off the purchase price of qualifying room air conditioners.

ENERGY STAR Smart Thermostat Rebate Measure

JEA currently offers a \$50 mail-in rebate for the purchase and installation of select ENERGY STAR certified smart thermostats as they can help customers lower their energy bills, while giving them more comfort and control – even when they aren't home. Additionally, if a customer is installing an ENERGY STAR Central Air Conditioner, Central Heat Pump Systems, or Ductless Mini-Split Systems with a minimum 16 SEER2 rating, the Contractor can install and provide the same rebate to the customer. This is done as part of the pre-qualified contractor (PQC) program described in Section 2.2.2.1 under the ceiling insulation rebate measure. Smart thermostats provide equipment and temperature data the customer can track and utilize a low-power standby mode when not in use. Customers can use the Product Finder through ENERGY STAR's website ([Smart Thermostats | ENERGY STAR](#)) to explore all certified models available. The rebate amount is subject to adjustment in the future at JEA's discretion to drive adoption and ensure the continuity of the program. For the mail-in rebate, the customer provides supporting purchase and installation information to acquire the incentive payment (rebate).

2.2.2.3 Residential Neighborhood Energy Efficiency Program

JEA has offered its customers the [Neighborhood Energy Efficiency \(NEE\) Program](#) since 2008 and will continue to do so as part of JEA's 2025 DSM Plan. The Program is available to low-income customers in disadvantaged neighborhoods as designated by the U.S. Census Bureau. Through the Residential NEE Program, JEA installs various energy (and water) efficiency products at no cost to the participating customers, which helps to lower the utility bill. JEA also provides tips on how customers may be able to manage their electric and water usage. The measures included in the NEE Program consist of compact fluorescent light bulbs, LED night lights, low-flow shower head(s), faucet aerators, toilet flapper(s), and air conditioning filters. For qualifying homes that have less than 3 inches of existing insulation, JEA may also install attic insulation to an R38 level free of charge.

JEA defines a qualifying neighborhood as having 50 percent or more of the residents living at or below 150 percent of the Federal Poverty guidelines within the U.S. Census Bureau Tract. Once a neighborhood has been identified, all residents will receive postcards explaining the NEE program and when to expect NEE crews in the area. All installed measures and behavioral education under the Residential NEE Program are provided by JEA at no cost to participating customers.

2.2.3. Commercial/Industrial Programs

2.2.3.1 Commercial/Industrial Prescriptive Lighting Rebates Program

JEA has offered its customers the Commercial/Industrial Prescriptive Lighting Rebates Program since 2009 and continues as part of JEA's 2025 DSM Plan . The Program consists of incentives (rebates) for customers to install energy efficient lighting and occupancy sensors.

Lighting Rebate Measures

JEA rebates lighting equipment installed as part of a retrofit project in the amount of \$0.12 per Watt reduced (\$0.18 per Watt reduced for small businesses); this rebate amount is subject to adjustment in the future at JEA's discretion to drive adoption and ensure the continuity of the program.

Lighting retrofit project applicants must submit a lighting workbook and be pre-approved prior to equipment purchase and installation. Lighting equipment that results in verifiable installed wattage reduction is eligible for rebates, provided that the following criteria are met:

- LED light fixtures and retrofit kits must be qualified as Design Light Consortium (DLC) or Energy Star. The list of DLC qualified products can be found on the following website: www.designlights.org/QPL.
- Type A tube LEDs that use existing ballast are not eligible for rebates. Type B tube LEDs that use line voltage via lamp holders should install new lamp holders as part of retrofit. Type C tube LEDs that use a dedicated external driver shall submit technical specifications for the power supply/driver being used.
- Rebates are currently capped at 50% net customer cost and \$100,000 per customer per program year.

The following exclusions apply to the Commercial/Industrial Prescriptive Lighting Rebates Program:

- Measures with energy savings due solely to behavioral changes
- T12 fluorescent lighting
- Incandescent and screw-in compact fluorescent lamps (CFLs)
- Screw-in LED lamps
- Standard metal halide, mercury vapor, or any high-pressure sodium lighting
- De-lamping without upgrading to qualifying lighting equipment
- Pin based LED replacing compact fluorescent using fluorescent ballasts
- Exit sign replacement

Occupancy Sensor Rebate Measures

JEA currently provides rebates for the installation of occupancy sensors in the amount of \$10 – \$30 depending on the type of occupancy control and a custom rebate amount for dimming and standard ballasts applications. This rebate amount is subject to adjustment in the future at JEA's discretion to drive adoption and ensure the continuity of the program. Rebates of occupancy sensors are subject to meeting the following criteria:

- Retrofit installations, where not required by ASHRAE 90.1-2004, are eligible.
- Sensors must be new and installed in a manner that meets or exceeds code regulations.
- Sensors or control must be hard-wired and permanently installed (no plug-based sensors).
- Installations must comply with manufacturer's guidelines on coverage and maximum controlled watts.

- Sensors can be passive infrared, ultrasonic, or dual technology.
- Wall or fixture mounted sensors must control a minimum of 200 watts.
- Ceiling mounted sensors must control a minimum of 400 watts.

Occupancy sensors or installations with the ability to disable sensor functions (other than for maintenance) are not eligible for rebates under this Program.

3.0 STATUS OF JEA’S APPROVED NUMERIC GOALS

As noted in JEA’s DSM Plan, JEA will continue to offer surveys (audits) to its residential and commercial/industrial customers; Table 3-1 summarizes the number and type of surveys performed by JEA in calendar year 2025. Since the annual energy reductions associated with JEA’s residential and commercial/industrial energy surveys are not counted towards achieving DSM goals, Tables 3-2 through 3-4 (as further described below) do not reflect energy reductions associated with JEA’s survey programs.

Table 3-1 Number of Audits Conducted in 2025, by Type				
Class	Walkthrough, BERS, or Computer Assisted	Online	Phone	Total
Residential	5,763	0	0	5,763
Commercial/Industrial	313	0	0	313

In 2025, JEA continued to offer its customers the option to participate in the [JEA MyWay Prepaid program](#), which allows customers to prepay for services instead of being billed monthly. The MyWay Prepaid program is a consumer-focused experience for environmentally conscious consumers who like to keep their consumption in mind. In calendar year 2025, JEA had 21,645 customers participate in the MyWay Prepaid program. JEA continued to offer programs in 2025 beyond the DSM programs included in the DSM Plan, such as incentives for HVAC tune-ups, dehumidifiers, and air purifiers, and several water incentive programs that provide energy efficiency, such as water kits, showerheads, and multifamily bathroom retrofit kits.

Tables 3-2 through 3-4 illustrate JEA’s actual peak demand and energy reductions versus the peak demand and energy reductions approved by the FPSC for residential, commercial/industrial, and combined residential and commercial/industrial customers, respectively.

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Table 3-2 Comparison of Actual Conservation Reductions to FPSC’s Approved Numeric Conservation Goals – Residential Programs						
Year	Winter Peak kW Reduction (at the Meter)		Summer Peak kW Reduction (at the Meter)		MWh Energy Reduction (at the Meter)	
	Achieved Reduction	FPSC- Approved Goal	Achieved Reduction	FPSC- Approved Goal	Achieved Reduction	FPSC- Approved Goal
2025	1,031	1,020	1,243	760	5,073	3,789
2026		1,130		920		4,279
2027		1,250		1,110		4,860
2028		1,390		1,340		5,514
2029		1,520		1,580		6,196

Table 3-3 Comparison of Actual Conservation Reductions to FPSC’s Approved Numeric Conservation Goals – Commercial/Industrial Programs						
Year	Winter Peak kW Reduction (at the Meter)		Summer Peak kW Reduction (at the Meter)		MWh Energy Reduction (at the Meter)	
	Achieved Reduction	FPSC- Approved Goal	Achieved Reduction	FPSC- Approved Goal	Achieved Reduction	FPSC- Approved Goal
2025	514	370	515	440	4,665	3,346
2026		390		470		3,562
2027		410		500		3,771
2028		420		530		3,975
2029		440		560		4,169

Year	Winter Peak kW Reduction (at the Meter)		Summer Peak kW Reduction (at the Meter)		MWh Energy Reduction (at the Meter)	
	Achieved Reduction	FPSC- Approved Goal	Achieved Reduction	FPSC- Approved Goal	Achieved Reduction	FPSC- Approved Goal
2025	1,545	1,390	1,758	1,200	9,738	7,135
2026		1,520		1,390		7,841
2027		1,660		1,610		8,631
2028		1,810		1,870		9,489
2029		1,960		2,140		10,365

As shown in Tables 3-2 through 3-4 for 2025:

- JEA's actual residential winter peak demand reductions exceeded the FPSC-approved goal (actual was approximately 101% of the goal)
- JEA's actual residential summer peak demand reductions exceeded the FPSC-approved goal (actual was approximately 164% of the goal)
- JEA's actual residential annual energy reductions exceeded the FPSC-approved goal (actual was approximately 134% of the goal)
- JEA's actual commercial/industrial winter peak demand reductions exceeded the FPSC-approved goal (actual was approximately 139% of the goal)
- JEA's actual commercial/industrial summer peak demand reductions exceeded the FPSC-approved goal (actual was approximately 117% of the goal)
- JEA's actual commercial/industrial annual energy reductions exceeded the FPSC-approved goal (actual was approximately 139% of the goal)
- JEA's actual total residential and commercial/industrial winter peak demand reductions exceeded the FPSC-approved goal (actual was approximately 111% of the goal)
- JEA's actual total residential and commercial/industrial summer peak demand reductions exceeded the FPSC-approved goal (actual was approximately 147% of the goal)
- JEA's actual total residential and commercial/industrial annual energy reductions exceeded the FPSC-approved goal (actual was approximately 136% of the goal)

Table 3-5 provides a comparison of participation and demand and energy reductions realized in calendar year 2025 for each of the residential and commercial/industrial DSM programs included in JEA's DSM Plan to the corresponding goal for each program.

Table 3-5
Comparison of Actual Calendar Year 2025 Conservation Participation and Reductions to FPSC’s Approved Participation Projections and Numeric Conservation Goals – Residential and Commercial/Industrial Programs

Program	Winter Peak kW Reduction (at the Meter)		Summer Peak kW Reduction (at the Meter)		MWh Energy Reduction (at the Meter)		Participation (# of Participants)	
	Achieved Reduction	FPSC-Approved Goal	Achieved Reduction	FPSC-Approved Goal	Achieved Reduction	FPSC-Approved Goal	Actual	Projected
Residential Home Efficiency Upgrades Rebates Program	523.4	451.5	538.2	130.9	1,681.8	1,039.4	1,422	2,442
Residential Energy Efficient Products Rebates Program	176.7	169.6	377.6	404.2	1,068.2	1,054.7	2,836	2,464
Residential Neighborhood Energy Efficiency Program	331.0	401.5	327.0	229.6	2,323.1	1,694.7	1,871	2,016
Commercial/Industrial Prescriptive Lighting Rebates Program	513.9	366.2	515.1	436.1	4,664.5	3,346.5	42	38

Table 3-5 indicates the following:

- JEA’s actual Residential Home Efficiency Upgrades Rebates Program winter peak demand, summer peak demand, and annual energy reductions exceeded each of the corresponding FPSC-approved goals (JEA achieved approximately 116% of its winter peak demand reduction goal, approximately 411% of its summer peak demand reduction goal, and approximately 162% of its annual energy reduction goal), and actual participation in the program was approximately 58% of the projected participation.
 - The exceedance in actual demand and energy reductions as compared to the corresponding FPSC-approved goals can be attributed to the relative types of measures that were implemented by participating customers. For example, many of the ceiling insulation installations under the program resulted in increases to R-values from R2 to R49, resulting in greater demand and energy reductions than JEA had initially projected for the program; this trend may continue in 2026.
 - The shortfall in actual participation as compared to our projection can be attributed to the increased cost of high efficiency heating, ventilation, and air-conditioning (HVAC) systems which likely forced customers to delay purchase or seek alternate energy efficiency measures at a lower upfront cost.
- JEA’s actual Residential Home Energy Efficient Products Rebates Program winter peak demand, summer peak demand, and annual energy reductions were all within approximately 7% of the corresponding FPSC-approved goals (JEA achieved approximately 104% of its winter peak demand reduction goal, approximately 93% of its summer peak demand reduction goal, and approximately 101% of its annual energy reduction goal), and actual participation in the program was approximately 115% of the projected participation.
- JEA’s actual Residential Neighborhood Energy Efficiency Program winter peak demand reduction was approximately 82% of the FPSC-approved goal, while actual summer peak demand and annual energy reductions exceeded the respective FPSC-approved goals (actual summer peak demand reduction was 142% of the FPSC-approved goal and actual annual energy reduction was approximately 137% of the FPSC-approved goal), and actual participation in the program was approximately 93% of the projected participation.
 - The relative achievements of actual summer peak demand reductions, winter peak demand reductions, and annual energy reductions as compared to the respective FPSC-goals can be attributed to the relative types of measures that were implemented by participating customers. For example, many of the participating customers added ceiling insulation, which resulted in greater demand and energy reductions than JEA had initially projected for the program; this trend may continue in 2026.
 - JEA intends to deploy more resources in 2026, primarily outreach efforts, than used in 2025 to increase participation in the program to increase overall awareness and drive throughput.
 - Please refer to Section 4 of this report for information related to JEA’s efforts to provide information about conservation programs to low-income customers in 2025.
- JEA’s actual Commercial/Industrial Prescriptive Lighting Rebates Program summer and winter peak demand and annual energy reductions exceeded each of the corresponding FPSC-approved goals (JEA achieved approximately 118% of its summer peak demand reduction goal, approximately 140% of its winter peak demand reduction, and approximately 139% of its annual

energy reduction goal), and actual participation in the program was approximately 111% of the projected participation.

- The relative achievements of actual summer peak demand reductions, winter peak demand reductions, and annual energy reductions as compared to the respective FPSC-goals can be attributed to the relative types of measures that were implemented by participating customers.

Tables 3-6 through 3-9 present the annual demand and energy savings for the DSM programs included in JEA's DSM Plan and offered by JEA during calendar year 2025 discussed in Section 2.0 of this report. Each table also includes the actual program costs (non-recurring costs and rebates) and participation for 2025, and reflect non-recurring costs that are allocated based on JEA's total DSM program costs and the percentage of each program's energy reduction compared to the total energy reductions from JEA's DSM programs . The utility costs associated with the programs have been updated based on actual costs incurred during calendar year 2025. Unless otherwise noted, actual cumulative penetration rates for each program reflect 2025 as the base year and do not consider customer participation prior to 2025.

Table 3-6. Residential Home Efficiency Upgrades Rebates Program

Program Name:		Residential Home Efficiency Upgrades Rebates							
Program Start Date:		2025 (for Reporting Purposes)							
Reporting Period:		2025							

A	B	C	D	E	F	G	H	I	J
Calendar Year	Total Number of Customers	Total Number of Eligible Customers	Projected Annual Average Number of Program Participants	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % (E/C*100)	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % (H/C*100)	Actual Participation Over (Under) Projected Participants (H-E)
2025	481,071	481,071	2,442	2,442	0.5%	1,422	1,422	0.30%	(1,020)
2026	485,840	485,840	2,661	5,103					
2027	492,159	492,159	2,883	7,986					
2028	498,274	498,274	3,101	11,087					
2029	504,171	504,171	3,308	14,395					

Eligibility Level	100.0%
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Annual Demand and Energy Savings	Per Installation		Program Total	
	@meter	@generator	@meter	@generator
Summer kW Reduction	0.38	0.39	538.16	559.69
Winter kW Reduction	0.37	0.38	523.37	544.30
kWh Reduction	1,183	1,230	1,681,801	1,749,073

Costs	Per Participant	Program Total
Utility Nonrecurring Cost	\$79	\$111,997
Utility Recurring Cost	\$0	\$0
Utility Nonrecurring Rebate	\$232	\$329,546
Utility Recurring Rebate	\$0	\$0

Annual Benefits = $B_{npv} \times d / [1 - (1+d)^{-n}] = (845,776)$
 where:
 B_{npv} = cumulative present value of the net benefits over the life of the program for measures installed during the reporting period
 $d = 4.0\%$ = discount rate (utility's after tax cost of capital)
 $n = 10$ = life of the program

The Annual Benefits calculation is based on the Total Resource Cost (TRC) test results presented in JEA's 2025 DSM Plan [approved by Consummating Order issued April 17, 2025 (Order No. PSC-2025-0135-CO-EG)] and utilizes the 4.0% discount rate and 10-year program life, consistent with the TRC calculations presented in JEA's 2025 DSM Plan.

Table 3-7. Residential Energy Efficient Products Rebates Program

Program Name:		Residential Energy Efficient Products Rebates Program							
Program Start Date:		2025 (for Reporting Purposes)							
Reporting Period:		2025							

A	B	C	D	E	F	G	H	I	J
Calendar Year	Total Number of Customers	Total Number of Eligible Customers	Projected Annual Average Number of Program Participants	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % (E/C*100)	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % (H/C*100)	Actual Participation Over (Under) Projected Participants (H-E)
2025	481,071	481,071	2,464	2,464	0.5%	2,836	2,836	0.59%	372
2026	485,840	485,840	3,142	5,606					
2027	492,159	492,159	3,956	9,562					
2028	498,274	498,274	4,892	14,454					
2029	504,171	504,171	5,889	20,343					

Eligibility Level	100.0%
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Annual Demand and Energy Savings	Per Installation		Program Total	
	@meter	@generator	@meter	@generator
Summer kW Reduction	0.13	0.14	377.64	392.75
Winter kW Reduction	0.06	0.06	176.68	183.75
kWh Reduction	377	392	1,068,151	1,110,877

Costs	Per Participant	Program Total
Utility Nonrecurring Cost	\$25	\$71,132
Utility Recurring Cost	\$0	\$0
Utility Nonrecurring Rebate	\$60	\$171,432
Utility Recurring Rebate	\$0	\$0

Annual Benefits = $B_{npv} \times d / [1 - (1+d)^{-n}] = 608,318$
 where:
 B_{npv} = cumulative present value of the net benefits over the life of the program for measures installed during the reporting period
 $d = 4.0\%$ = discount rate (utility's after tax cost of capital)
 $n = 10$ = life of the program

The Annual Benefits calculation is based on the Total Resource Cost (TRC) test results presented in JEA's 2025 DSM Plan [approved by Consummating Order issued April 17, 2025 (Order No. PSC-2025-0135-CO-EG)] and utilizes the 4.0% discount rate and 10-year program life, consistent with the TRC calculations presented in JEA's 2025 DSM Plan.

Table 3-8. Neighborhood Energy Efficiency (NEE) Program

Program Name:		Residential Neighborhood Energy Efficiency (NEE) Program							
Program Start Date:		2025 (for Reporting Purposes)							
Reporting Period:		2025							

A	B	C	D	E	F	G	H	I	J
Calendar Year	Total Number of Customers	Total Number of Eligible Customers	Projected Annual Average Number of Program Participants	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % (E/C*100)	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % (H/C*100)	Actual Participation Over (Under) Projected Participants (H-E)
2025	481,071	61,096	2,016	2,016	3.3%	1,871	1,871	3.06%	(145)
2026	485,840	61,702	2,014	4,030					
2027	492,159	62,505	2,016	6,046					
2028	498,274	63,281	2,015	8,061					
2029	504,171	64,030	2,013	10,074					

Eligibility Level	12.7%
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Annual Demand and Energy Savings	Per Installation		Program Total	
	@meter	@generator	@meter	@generator
Summer kW Reduction	0.17	0.18	327.02	340.10
Winter kW Reduction	0.18	0.18	331.03	344.27
kWh Reduction	1,242	1,291	2,323,099	2,416,023

Costs	Per Participant	Program Total
Utility Nonrecurring Cost	\$83	\$154,703
Utility Recurring Cost	\$0	\$0
Utility Nonrecurring Rebate	\$366	\$683,992
Utility Recurring Rebate	\$0	\$0

Annual Benefits = $B_{npv} \times d / [1 - (1+d)^{-n}] = 164,963$
 where:
 B_{npv} = cumulative present value of the net benefits over the life of the program for measures installed during the reporting period
 $d = 4.0\%$ = discount rate (utility's after tax cost of capital)
 $n = 10$ = life of the program

The Annual Benefits calculation is based on the Total Resource Cost (TRC) test results presented in JEA's 2025 DSM Plan [approved by Consummating Order issued April 17, 2025 (Order No. PSC-2025-0135-CO-EG)] and utilizes the 4.0% discount rate and 10-year program life, consistent with the TRC calculations presented in JEA's 2025 DSM Plan.

Table 3-9. Commercial/Industrial Prescriptive Lighting Rebates Program

Program Name:		Commercial/Industrial Prescriptive Lighting Rebates Program							
Program Start Date:		2025 (for Reporting Purposes)							
Reporting Period:		2025							

A	B	C	D	E	F	G	H	I	J
Calendar Year	Total Number of Customers	Total Number of Eligible Customers	Projected Annual Average Number of Program Participants	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % (E/C*100)	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % (H/C*100)	Actual Participation Over (Under) Projected Participants (H-E)
2025	57,574	57,574	38	38	0.1%	42	42	0.1%	4
2026	58,379	58,379	40	78					
2027	59,150	59,150	41	119					
2028	59,932	59,932	42	161					
2029	60,726	60,726	44	205					

Eligibility Level	100.0%
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Annual Demand and Energy Savings	Per Installation		Program Total	
	@meter	@generator	@meter	@generator
Summer kW Reduction	12.26	12.75	515.08	535.68
Winter kW Reduction	12.24	12.73	513.91	534.47
kWh Reduction	111,060	115,503	4,664,540	4,851,121

Costs	Per Participant	Program Total
Utility Nonrecurring Cost	\$5,089	\$213,719
Utility Recurring Cost	\$0	\$0
Utility Nonrecurring Rebate	\$4,607	\$193,495
Utility Recurring Rebate	\$0	\$0

Annual Benefits = $B_{npv} \times d / [1 - (1+d)^{-n}] = 121,318$
 where:
 B_{npv} = cumulative present value of the net benefits over the life of the program for measures installed during the reporting period
 $d = 4.0\%$ = discount rate (utility's after tax cost of capital)
 $n = 10$ = life of the program
 The Annual Benefits calculation is based on the Total Resource Cost (TRC) test results presented in JEA's 2025 DSM Plan [approved by Consummating Order issued April 17, 2025 (Order No. PSC-2025-0135-CO-EG)] and utilizes the 4.0% discount rate and 10-year program life, consistent with the TRC calculations presented in JEA's 2025 DSM Plan.

4.0 SUPPLEMENTAL INFORMATION

This section includes supplemental information related to how federal and State energy efficiency standards implemented in 2025 may have impacted JEA conservation programs, discussion of energy efficiency-related research and development activities that JEA participated in during 2025, and discussion of efforts taken by JEA in 2025 to provide information about conservation programs to low-income customers.

4.1 Changes to Florida or Federal Building Codes³

Although the tax credits that expired on December 31, 2025, for certain efficiency measures, is not a standard or code change per se, JEA believes from conversations with our participating contractors that there was a notable surge in participation in advance of the expiration date.

4.2 Energy Efficiency-Related Research and Development

In 2025, JEA piloted and now offers the JEA Virtual Commissioning (VCx) Program as a complimentary service for targeted peak usage commercial customers through Power TakeOff on behalf of JEA. A trained Energy Advisor remotely analyzes building energy data without needing an on-site visit. Participation is quick and easy with no eligibility criteria for equipment, fees, or enrollment paperwork. Usually schools, government buildings and churches are highly targeted segments due to the more defined and predictable occupancy schedules.

How it Works

- **Utility Meter Data Analysis:** A remote analysis offers insights into energy usage at the facility, helping the customer identify unexpected and wasted usage.
- **Customized Recommendations:** Through ongoing communication and discussions with a trained energy advisor, the customer receives recommendations for their facility that are easy to implement and have little or no cost. This includes real-time evaluation of energy efficiency improvements combined with whole-building strategies.
- **Virtually Delivered:** No on-site visits or in-person audits are required. Communication with an energy advisor is conducted by email or phone.
- **Measured Results:** Customers will see the impact of the adjustments made. The dedicated energy advisor will evaluate and confirm the energy saving impact. Common energy-saving opportunities offered are optimizing equipment schedules, managing equipment start-up and shut-down schedules and identifying equipment setbacks to address unnecessary usage. Ongoing monitoring and interaction after scheduling changes occur is core to the program offering to ensure consistent long-term savings.

³ This information is being provided for informational purposes only; there may be additional changes that JEA is not aware of and/or has not addressed herein.

4.3 Information About Conservation Programs Provided to Low-Income Customers

JEA's Neighborhood Energy Efficiency (NEE) Program focuses on improving efficiency in qualifying homes. By providing efficiency upgrades and education, the program helps reduce energy use, lower bills, and create more comfortable living spaces. In 2025, we helped nearly 1,900 customers with approximately \$684,000 in energy and water savings measures. Multiple in-house evaluations have shown that average participants see between a 5%-10% reduction in energy use – resulting in a roughly \$90-\$180 savings per year.

In addition, JEA participates in many local activities to educate its customers on not only energy and water efficiency incentives but other practical ways to save on their utility bills at [Ways to Save | Residential Customers | JEA](#).

JEA also hosts events in its corporate lobby and other venues focused on our senior citizens, military and other special interest groups where JEA acts as a conduit for resources available from other community resources along with JEA. JEA Senior Day and Veterans Resource Day connects customers with local organizations, service providers, and community partners who offer support for health, safety, and financial well-being. These events provide information on assistance programs, conservation resources, and essential services tailored to Seniors and Veterans. JEA assisted 180 customers with over \$97,000 in financial assistance in 2025.

Information is available at [Community Resources | Get Assistance | Residential Customers & Veteran Resources | Residential Customers | JEA](#).