





FPSC Hurricane Preparedness Workshop for 2019 April 4, 2019

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FPL Power Delivery (Transmission and Distribution)

employees 3,000 **75,000** miles of power lines **1.3 million** poles and structures substations 600+

serving more than half of Florida

vast majority of customers live within 20 miles of coast

CHANGING THE CURRENT.



- Vegetation Management
- Pole Inspections
- Storm Hardening
- Storm Preparedness
- Lessons Learned







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Vegetation Management



Distribution

- **Feeders**: 3-year avg. cycle (+ mid-cycle trimming)
- Laterals: 6-year avg. cycle
- Miles trimmed (2018)
 - Feeders: 11,344 (4,251 cycle; 7,093 mid-cycle)
 - Laterals: 3,926 miles
- Before peak of storm season inspect/trim CIFs



Transmission

- Inspect and Protect Program
 - Inspect right-of-way at least 2 times per year
 - Maintain clearances annually 7,100 miles
 - Meet mandatory NERC-established requirements
- Before peak of storm season perform aerial patrols

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Pole / Structure Inspections





Annually inspect / test for strength and loading

1.2 million distribution poles 8-year cycle (wood & concrete) In 2018 - 156,010 inspected / 135,559(W) / 20,451(C) ▶ 4.2% overall failure rate – 4.8%(W) / 0.3%(C)

67,000 transmission poles/structures

- Visually inspect 100% annually
- Strength/load test cycles: wood: 6-year / concrete: 10-year
 - In 2018 2,103 (W) / 7,542 (C/S)
- 0.6% overall failure rate 16.4%(W); 0.04%(C/S)

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Storm Hardening



Distribution

- 2018 Continuing with EWL strategy hardened 200 feeders;
- 2019 230 feeders planned
- 2018 UG lateral pilot To date, 5 laterals / 3 miles converted;
- 2019 152 laterals planned (60 miles, throughout service territory)



Transmission

- 2018 Continue to replace wood structures 1,117 replaced system now 93% steel / concrete
- 2019 1,974 replacements planned



Impacts of 2016-2018 storms on hardening efforts Experienced some delays - still expect to replace all wood transmission structures by 2022 / all feeders hardened/underground by 2024

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Storm Preparedness





Implementing technology improvements to enhance storm damage forecasting / restoration processes

Logistics

Increase fuel & materials inventories / pre-stage materials prior to storm season

Annual Drills

- Corporate-wide dry-run May 2 & 3
- ► Full-scale staging site exercise May 13 16

Mutual Aid Organizations/ Agreements

- Southeast Electric Exchange (SEE)
- **Edison Electrical Institute (EEI)**
- Florida Electric Power Coordinating Group, Inc. (FCG)
- Pre-negotiate contracts with restoration vendors

Storm Preparedness - continued

Have conducted annual storm preparedness meetings with all EOCs

- Continuing customer outreach meetings/presentations 900-1000 presentations annually
 - Presentations cover various topics (e.g., storm readiness, reliability, RTRP)

FPL provides info to customers re: how to operate solar equipment during outage (if customer has specialized inverter/battery system)



CHANGING THE CURRENT.

Storm Preparedness – continued





Use multiple channels / methods for customer communications – before, during and after storm News releases and daily press conferences Targeted ads and customer emails Media interviews and opportunities in hard hit areas

Use digital / face-to-face communications

- Social media for prep and safety messages, as well as restoration updates
- Community response kiosks in hardest hit areas
- Provide daily e-mails/hourly updates to Gov't. Portal Website – includes localized outage/restoration info

Made improvements to address customer communication issues experienced during Hurricane Irma

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Lessons Learned – 2018 Storm Season

For FPL - No direct landfall / major storm impacts No changes to third party agreements

Mutual assistance provided in 2018:

- Hurricane Florence (North Carolina)
- Hurricane Maria (Puerto Rico)
- Hurricane Michael (Florida Panhandle)
- Camp Fire (California)
- Experiences reinforce FPL's processes/initiatives
 - Need well developed plan
 - Pre-staging resources / materials
 - Hardening beneficial
 - Non-traditional mutual assistance









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Questions?

