

Storm Preparation and Restoration Process

- Mutual aid agreements
 - Coordinated through FECA
- Potential roadway congestion
 - FECA work with FHP
- Fuel availability
 - FECA coordinate with Seminole/Foster Fuels
- Lodging
 - GCEC personnel to secure hotel rooms
 - If hotel rooms are unavailable, sleep tents and trailers available through Storm Services



Stakeholder Outreach and Communication

- Meetings with EOCs
 - Co-op in attendance
- Staffing assignments
 - Employee assigned to each EOC
- Messaging to members on storm preparation/restoration
 - Florida Currents monthly member magazine articles
 - Co-op Facebook page
 - Employees of other co-ops outside of our immediate area are backup admins in the event of a communications failure in our area.



Vegetation Management

- Current trimming cycles
 - Five-year rotation for our roughly 2,600 miles of distribution line
- 2019 trimming results
 - Cut more than 1,000 miles in response to Hurricane Michael
 - Removal of danger trees



Pole Inspections

- Current inspection cycles
 - Eight-year cycle by substation and distribution feeders
- 2019 inspection results
 - 23,798 poles inventoried
 - 110 poles replaced (0.5%)
 - More than 3,000 poles were replaced in 2018 due to Hurricane Michael. An additional 63 were replaced in 2019 due to storm damage.



Lessons Learned

- Third-party agreements
 - All contracts and purchasing procedures are required to comply with the federal purchasing guidelines. These are very detailed and require prior legal review.
- Communication improvements
 - Tower installed at Southport office post-Hurricane Michael. Allows for internet access and telephone and radio service through PowerSouth Energy Cooperative (their radio service worked throughout Hurricane Michael).
 - Secured a dozen AT&T cell phones in the event that Verizon service fails as it did following Hurricane Michael.

