Lee County Electric Cooperative (LCEC)

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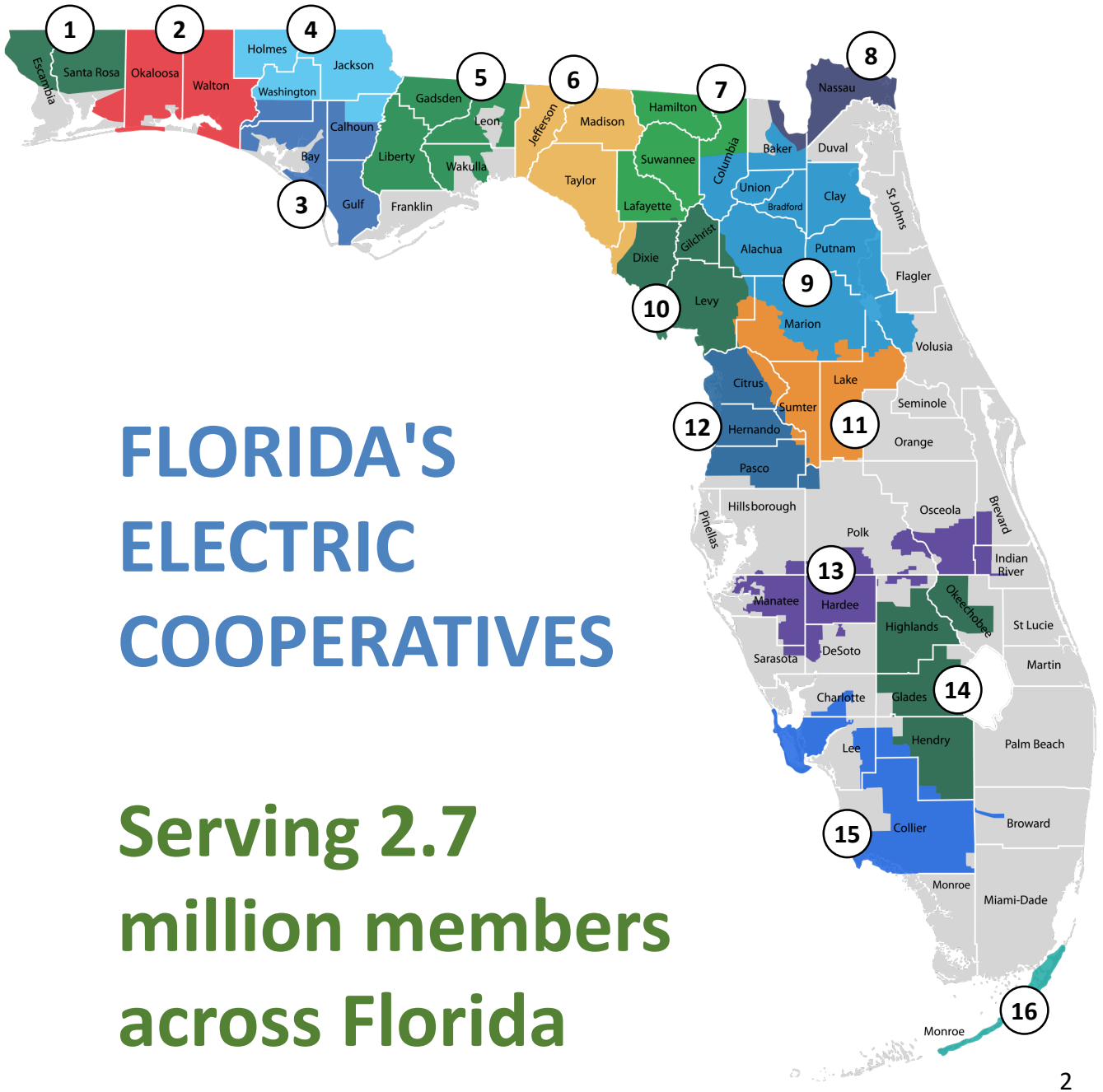
FECA
Florida Electric Cooperatives Association, Inc.

DISTRIBUTION CO-OPS

1. Escambia River EC
2. CHELCO
3. Gulf Coast EC
4. West Florida EC
5. Talquin EC
6. Tri-County EC
7. Suwannee Valley EC
8. Okefenoke REMC
9. Clay EC
10. Central Florida EC
11. SECO Energy
12. Withlacoochee River EC
13. Peace River EC
14. Glades EC
15. Lee County EC
16. Florida Keys EC

GENERATION & TRANSMISSION CO-OPS

1. PowerSouth Energy Cooperative
2. Seminole Electric Cooperative



FLORIDA'S ELECTRIC COOPERATIVES

Serving 2.7 million members across Florida

About Lee County Electric Cooperative

- Serving Portions of Broward, Charlotte, Collier, Monroe, Hendry and Lee Counties
- 235,244 Members
- 8,845 miles of energized lines
  - Transmission – 179 miles
  - Distribution overhead – 3,978 miles
  - Distribution underground – 690 miles
  - Secondary and services – 3,998 miles
- 25 Substations
- Approximately 400 Employees

LCEC Service Territory

Topics for Discussion

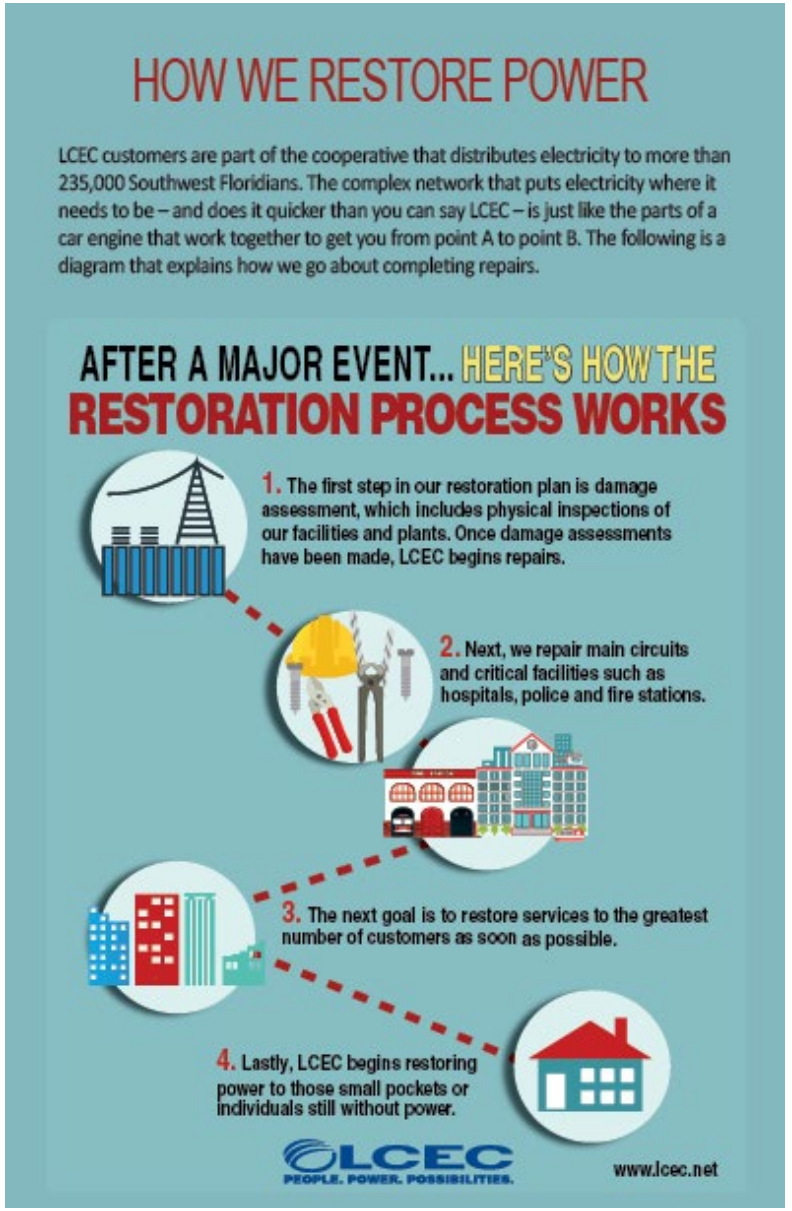
- Storm Preparation and Restoration Processes
- Communications
  - Internal Stakeholders
  - Customer/Stakeholder Outreach
- System Resiliency
  - Vegetation Management
  - Pole Inspections
- Lessons Learned from 2022 Storm Season

Storm Preparation and Restoration Processes

- Annual Preparation
  - Spring drills
  - Incorporate Lessons Learned
  - Statewide table top exercise
- Mutual Aid & Contract Vendor Agreements
  - Storm Rate Contracts in place before June 1st
  - Mutual Aid contract reviews and updates
  - Review expectations
- Materials
  - Increased inventory levels
  - Review staging areas and storm stock items

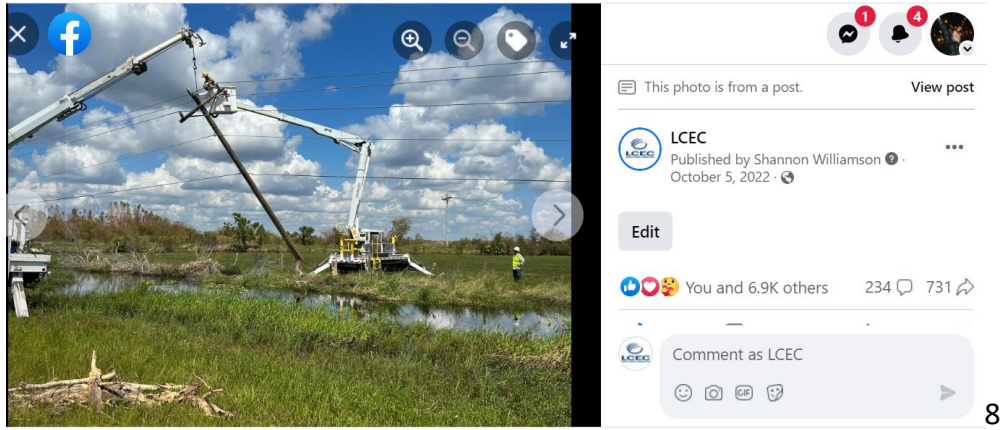
Communication with Employees/Restoration Partners

- Internal Communication – SAFETY
  - Email
  - Online and Phone Hotline
  - Intranet
  - Sub-group meetings
- Vendors, Suppliers, Contractors



Communication with Customers/Stakeholders

- External Communication
  - LCEC.net – Storm Center
  - SmartHub, LCEC News, Back of the Bill
  - LCEC Hurricane Guide
  - Advertising
  - Pre-Storm Presentations
  - Social Media
- Government Relations/EOC
- Media/Social Media
  - Facebook, Instagram, Twitter, LinkedIn, YouTube
  - Hurricane Guides
  - Public Presentations



Vegetation Management

- Transmission
  - Annual visual inspection
    - Followed up with corrective actions
  - Annual reclaim projects (approximately 10 miles)
  - 179 miles of 138kV
- Distribution
  - Feeders: 3-year cycle
  - Laterals: 5-year cycle
  - Palm tree removal program
  - Customer request
  - Outage investigation
  - 3,978 miles of line

Pole Inspections

- 2,186 transmission structures
  - 100% visual inspection
  - Climbing inspection: 2-year cycle
  - Change-out as identified
  - Ratio of poles
    - Concrete – 1,705
    - Steel & hybrid – 430
    - Wood – 51
- 167,633 distribution
  - ~16,000 poles inspected annually
  - Targeted pole change-out program: targets 2,500 annually
  - Ratio of poles
    - Wood – 150,590
    - Concrete – 16,730
    - Steel / aluminum – 343

Lessons Learned from 2022 Storm Season

- Hurricane Ian
  - Plan design
    - Accommodate increased resource counts
  - Customer outreach
    - Broader application - In-person information stations/tents
    - Pre and post hurricane
  - Utilization of contractors and mutual aid outside of norms
    - Base Camps
    - Trucking
    - Warehouse
  - The Storm
    - Big and slow = trouble
    - Storm surge