



# FPSC Hurricane Preparedness Workshop

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Florida Power & Light Company



## FPL serves more than half of Florida's population

**6 million+** customers

**43** counties served

**35,070** square miles

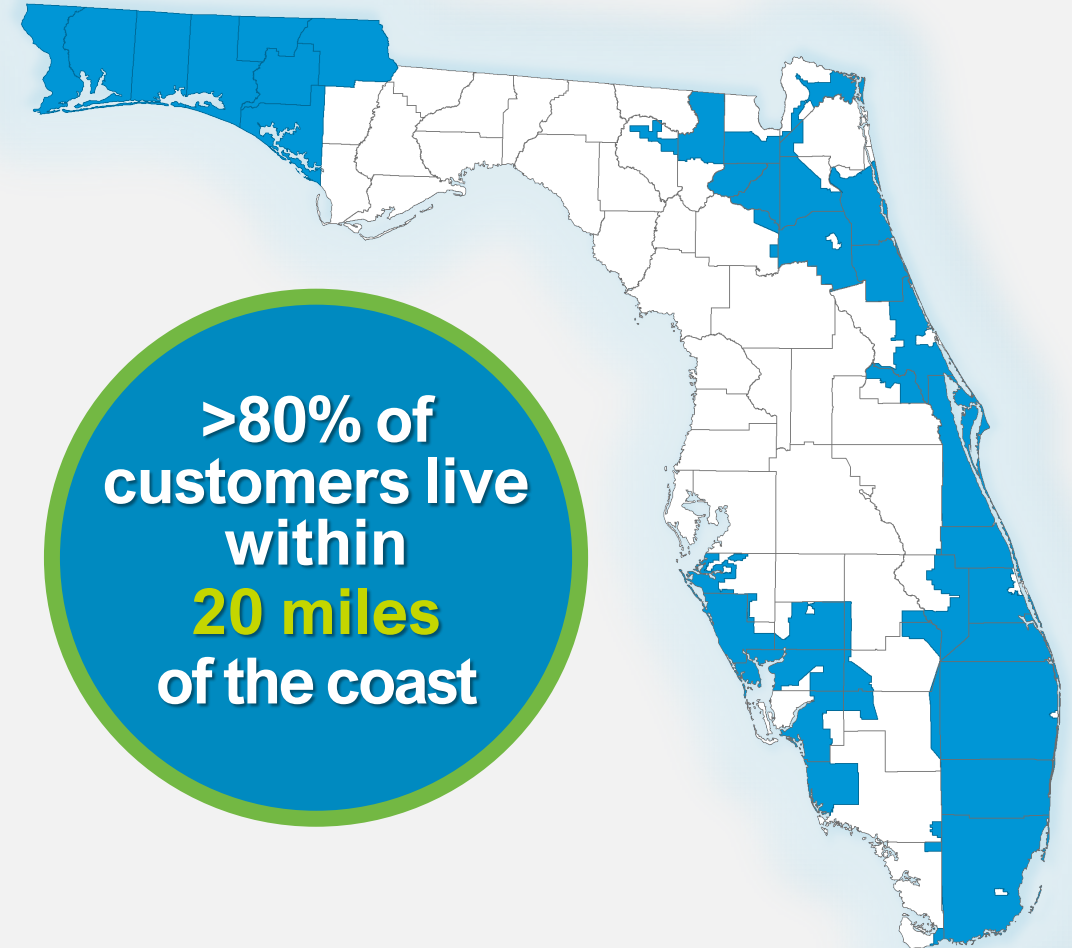
**83,460** miles of distribution lines

**9,692** miles of transmission lines

**1.46 million** poles

**1.17 million** transformers

**932** substations



# FPL conducts annual storm preparation and continuously improves restoration processes

May 11-15, 2026: Conduct week-long drill responding to simulated storm event



Coordinate with fellow utilities and industry partners



Evaluate pre-storm agreements with restoration vendors



Conduct Incident Management Training Workshops



Engage key national and local partners



Evaluate storm planning and restoration processes



Evaluate storm damage forecasting



Pressure test technology



Incorporate lessons learned

FPL Storm Preparation

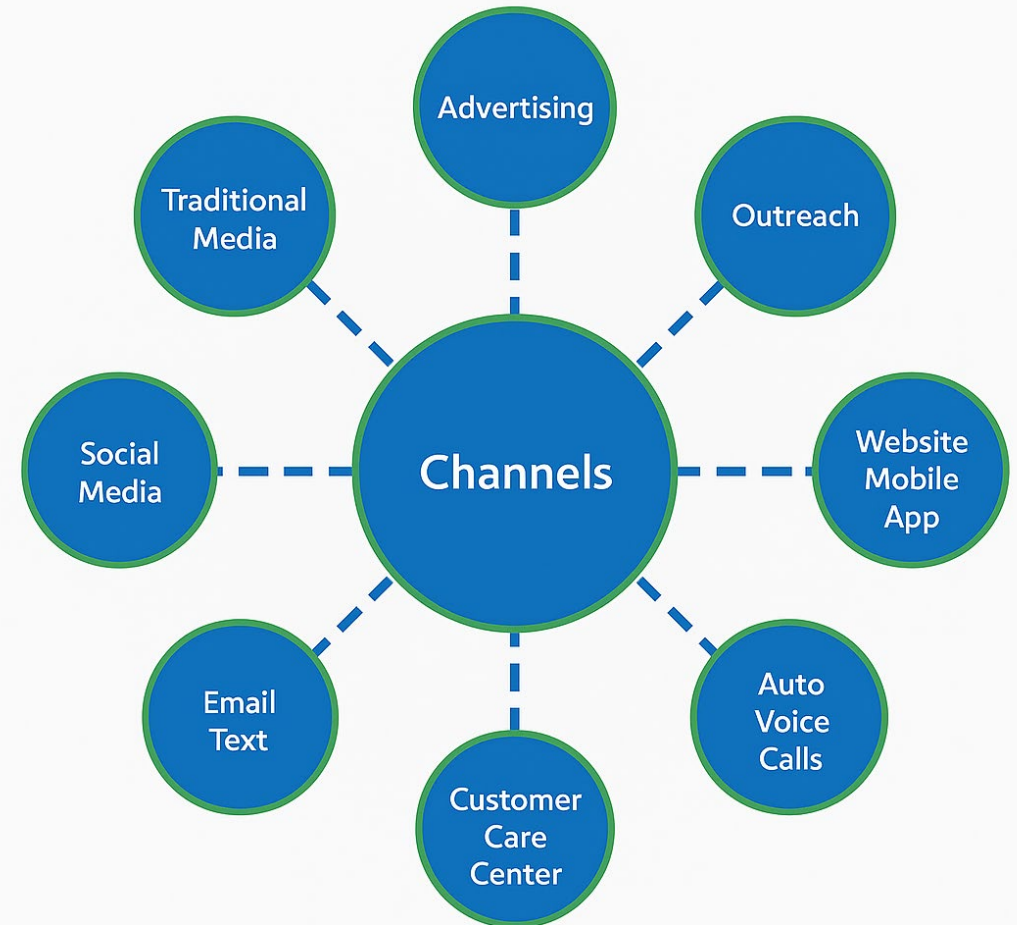
# Customer/Stakeholder Outreach and Communication

**Use traditional and digital channels/methods to communicate important information with customers– before, during, and after a storm**

- News releases and news conferences
- Media interviews in hardest-hit areas
- Social media and targeted advertisements
- Regular updates on the FPL website and app
- Customer emails, phone calls and text messages
- Storm-specific Customer Care Center messaging
- Send Community Action Teams to the hardest-hit areas

**Important information with customers may include:**

- Restoration progress and Estimated Times of Restoration (ETR)
- Relevant safety messages
- How customers can stay informed



# Customer/Stakeholder Outreach and Communication

## Conduct annual storm preparedness meetings with county EOCs

- Establish support plans for county EOCs
- Update the Critical Infrastructure Facility and priority list

## Continue customer outreach meetings and presentations

- More than 1,450 presentations in 2025
- Presentations cover various topics (e.g., storm readiness and Right Tree Right Place)

## Provide daily emails/updates to Government Portal website

- Includes localized outage and restoration information

## Provide information on how to safely operate private generation systems

- Includes generators and private solar systems

**FPL maintains an active presence and ongoing coordination with state and local EOCs, enabling rapid response and coordination with agencies, timely outage and restoration updates, and resolution of specific operational issues.**

# FPL's Storm Protection Plan improves resiliency across our entire transmission and distribution grid

FPL has been hardening its system for two decades

FPL's FPSC-approved SPP includes eight programs:

- Distribution Inspection Program
- Transmission Inspection Program
- Distribution Feeder Hardening Program
- Distribution Lateral Hardening Program
- Transmission Hardening Program
- Distribution Vegetation Management Program
- Transmission Vegetation Management Program
- Substation Storm Surge/Flood Mitigation Program



# Vegetation Management & Pole/Structure Inspections

## In 2025 alone

- Managed vegetation along approximately 18,500 miles of distribution lines and approximately 9,600 miles of transmission
- Inspected more than 193,000 distribution poles, inspected all transmission ROWs at least twice and conducted visual inspections of over 84,000 transmission structures

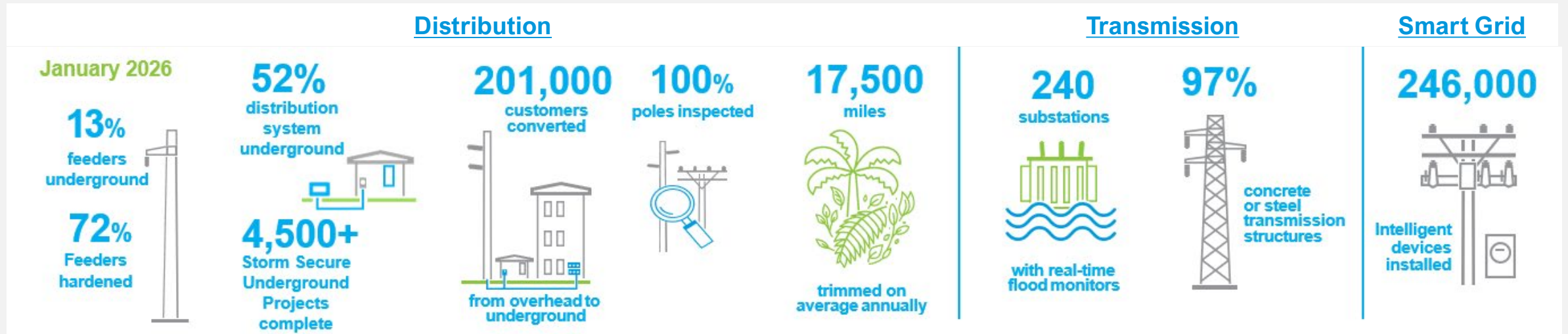


## Before the peak of storm season, we also conduct specialized work

- Inspect and maintain Critical Infrastructure Facilities (CIFs)
- Perform aerial patrols of transmission structures



# FPL System Hardening Status



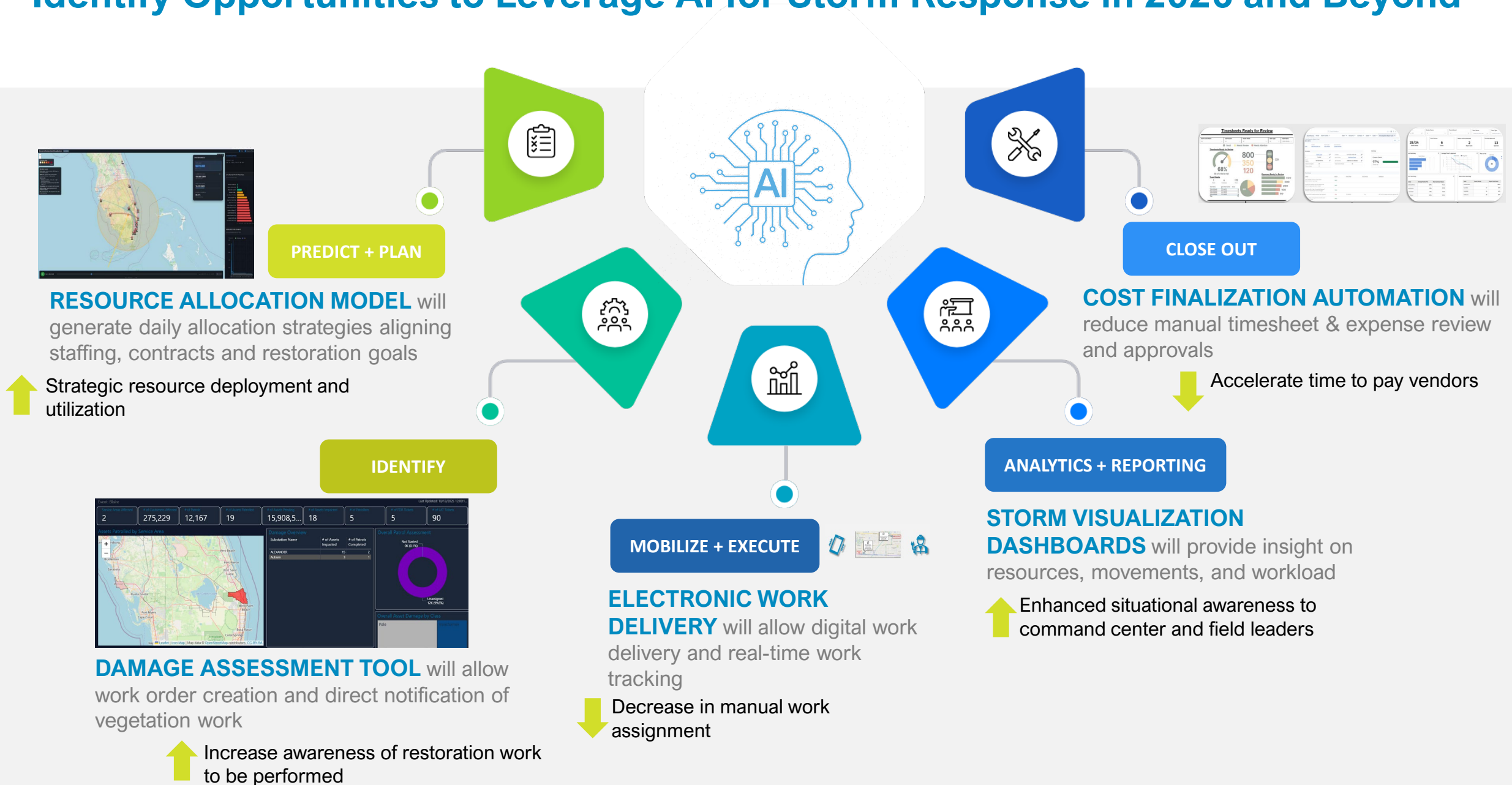
# Mutual Assistance

## FPL is a mutual assistance partner

- Southeastern Electric Exchange (SEE)
- Edison Electric Institute (EEI) National Response Event (NRE)



# Identify Opportunities to Leverage AI for Storm Response in 2026 and Beyond



Working for you.



FPL.

Every single day.™

