## Walter Clemence

From: Joyce Swihart [jeswihart@gmail.com] Sent: Tuesday, October 02, 2012 2:23 PM To: Walter Clemence Dear Mr.Walter Clemence.

I understand you are the man to voice our complaints to about Smart Meters and the installation of them.

On September 25th at about 9:38AM and man was installing Smart Meters on Reynolds Ave. in Ormond Beach, Florida. We have a sign saying NO Smart Meters and so does several of my neighbors. My son (47 years old) went out to be sure the man understood we did not want smart meters in our area. The installer told him to FUCK OFF. I do not know the man's name of course, but his truck number is ATV K11.

I have worked as a contractor for FPL and I know that type of behavior would not be tolerated, however it happened to my son. I am writing this because I am the home owner.

The Smart Meters are offensive enough without being insulted by the installer.

Sincerely, Joyce Swihart 42 Reynolds Ave. Ormond Beach, FL 32174

386-677-3754