

2013 Hurricane Season Preparedness Briefing

April 3, 2013





Preparedness Agenda

- FPU Information
- Wood Pole & Facility Inspections
- Maintenance and Reliability
- Storm Hardening Projects
- Critical Infrastructure
- Coordination With Other Utilities, Government and Community Groups
- Annual Preparations & Storm Recovery Plans
- Forensic Data Collection Plans
- Concerns
- Questions





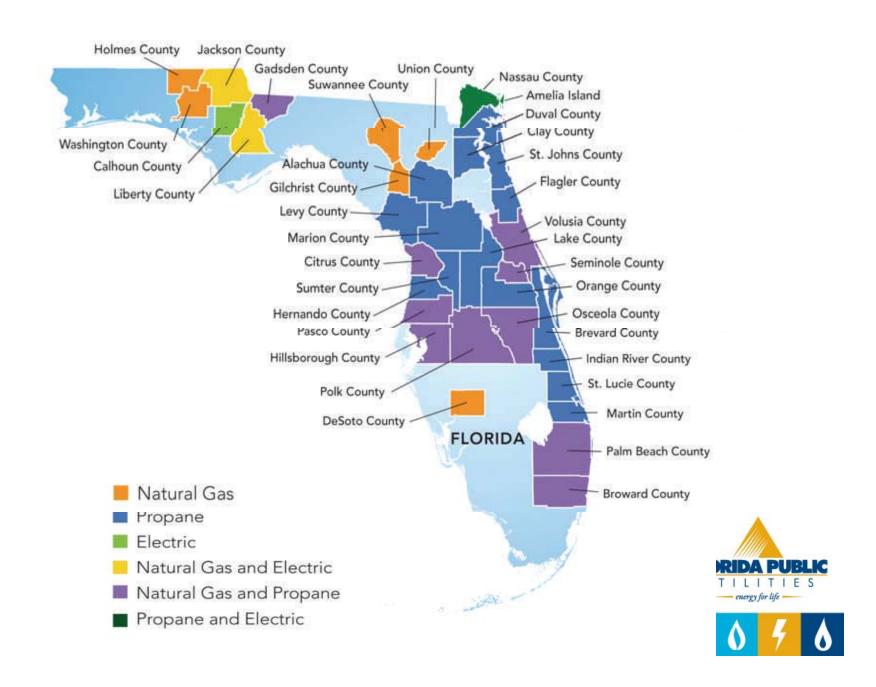
Florida Public Utilities Company Information

- Subsidiary of Chesapeake Utilities Corporation with headquarters in Dover, Delaware
- Investor Owned Natural Gas, Electric and Propane Gas Utility
- Electric Operations in Nassau, Jackson, Calhoun and Liberty Counties
- Customer Base
 - Approximately 29,000 Electric Customers
 - Approximately 122,000 Natural Gas Customers
 - Approximately 49,000 Propane Customers





FLORIDA ENERGY PRESENCE





Wood Pole Inspections

- Wood Pole Inspections
 - Completed the 5th Year of an 8 Year Cycle
 - 26,151 poles on FPU System
 - 66.3% of All Poles Have Been Inspected
 - 7.3% Failure Rate During program
 - Priority of Replacing "Worst Poles First"
 - Replaced a total of 753 since plan inception
 - Replacements represent 2.9% of total poles
 - Replaced 215 Poles in 2011
 - Replaced 242 Poles in 2012





Facility Inspections

- Transmission Inspections
 - Completed the six year inspection
 - Completed visual and infrared inspections
- Substation Inspections
 - Completed annual and infrared inspections
 - Addressed major deficiencies at AIP substation
- Distribution Inspections
 - Completed visual and infrared inspections





Maintenance and Reliability

- Vegetation Management Focused Efforts
 - Ongoing Three Year Cycle on Main Feeder Circuits
 - Ongoing Six Year Cycle on Lateral Circuits
 - Communications with customers regarding tree placement and safety – tree replacement not included
 - Cooperation with local governments to address tree conditions that could impact safety or reliability
- Vegetation Management Additional Efforts
 - Danger Tree Removals
 - Annual Transmission Line Inspection for Hot Spots
 - Annual feeder inspection and trimming





Maintenance and Reliability

- Additional Projects
 - Six Year Transmission Climbing Inspection identified 31 69
 KV transmission wood poles to be replaced with concrete
 - Completed Rebuild of AIP Substation Metal Clad Switchgear identified in inspection
 - Continue UG Cable Replacement on Amelia Island
 - Re-insulation of Feeder Along Coastal Roadway
 - Completed Replacement Porcelain Terminators





Storm Hardening Projects

- ✓ Completed Storm Hardening and Relocation of Highway 90 West Feeder in Marianna. Feeder Relocated to the Highway from Nolen Street to St. Clair Street.
- ✓ Completed Storm Hardening and Relocation of 14th Street Feeder in Fernandina Beach. Feeder Relocated due to DOT project along 14th Street from Hickory Street to Atlantic Ave.
- ✓ Completed Engineering and Purchase Materials for Replacement of 31 wood transmission poles with concrete poles.



^{*} All projects designed in accord with storm hardening criteria.



Critical Infrastructure

- Critical infrastructure improvements
 - Began Storm Hardening of feeders to Baptist
 Hospital Nassau
 - Began Construction of Additional UG Distribution
 Feeder to South End of Amelia Island
 - Replacement of 69 KV transmission wood poles with concrete poles
 - Construction of FPU Operations Center
 - Increase Generation Capabilities on Amelia Island



Coordination with Other Utilities, Government and Community Groups

- Southeastern Electric Exchange (SEE)
 - Participate in Mutual Assistance Committee as well as other operating committees
 - FPU Crews Provided Restoration Assistance to Five (5) Utilities during 2012
- Public Utility Research Center (PURC)
- North American Electric Reliability Corp. (NERC)
- Florida Reliability Coordinating Council(FRCC)
- Southeastern Reliability Corp. (SERC)
- Calhoun, Jackson, Liberty, Nassau County EOC







Annual Preparations

- Safety Emphasized As First Priority
- Customer Outreach Programs
 - Hurricane/Storm Brochures
 - Website Information
 - Bill Inserts
 - Radio Spot Broadcast
- Update Emergency Procedures and Staff Prior to Storm Season
- Annual Company Hurricane Drill which includes electric, natural gas and propane operations
- Continue to discuss and improve the process







Storm Recovery Plans

- Proactively Communicate With Staff Prior to Direct Impacting Storm
- Activate Emergency Response Control Room
- Information Provided to Customers Using Timed and Focused Media Messages
- Initiate Logistics Plan –Lodging, Meals, Fuel
- Request Restoration Assistance Through SEE Affiliations and Contractor Alliances
- Company Personnel Assigned to the Local EOC
- Direct Communication With Local Government Agencies





Forensic Data Collection Plans

- Utilize Contractor Assistance to Collect Forensic Data
- Advance Notice of Storm
 - Alert FPU Forensic Data Collection Team Members
 - Inform Team Of Personnel, Mobilization, Safety Procedures
 & Reporting Requirements
- After Storm Passes
 - Collect Forensic Data
- Forensic Analysis
 - Due to minimal storm impact, collection of forensic data has not occurred





Concerns

- Small Company With Limited Resources
 - Manpower
 - Inventory
 - Logistics
 - Forensic Contractor
- Direct Impact of Category 4 or 5 Storm
- Multiple Storms Impacting Area During a Season
- Single Storm Impacting Multiple Companies





Comments and Questions?

