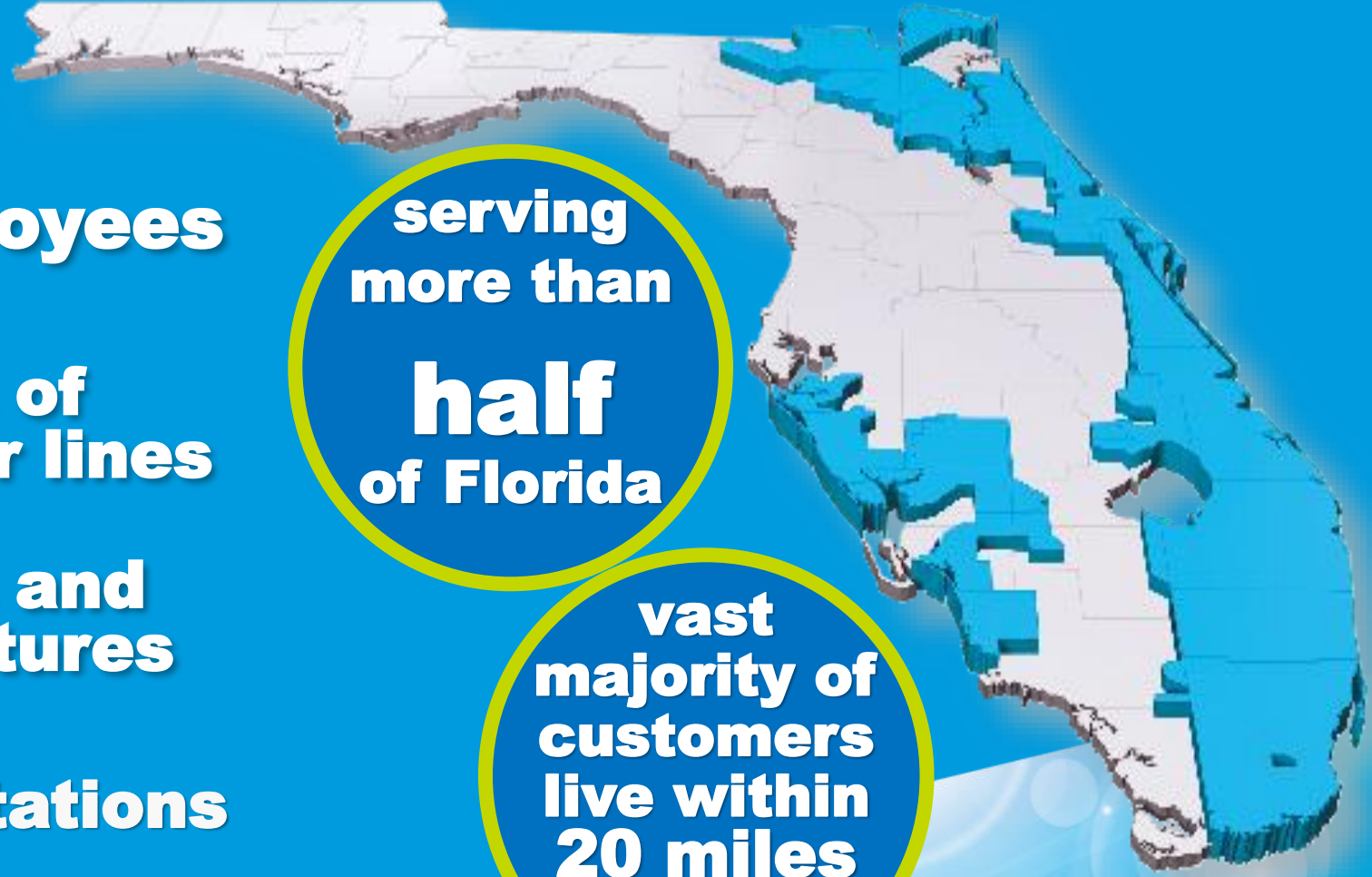




FPSC Hurricane Preparedness Workshop May 19, 2020

Tom Gwaltney, Sr. Director Emergency Preparedness – Power Delivery

FPL Power Delivery (Transmission and Distribution)



3,000 employees

79,000 miles of power lines

1.3 million poles and structures

645 substations

serving more than
half
of Florida

vast majority of customers live within
20 miles
of coast

Topics for Discussion

- ▶ **Storm Preparation and Restoration Processes**
- ▶ **Customer/Stakeholder Outreach and Communication**
- ▶ **Vegetation Management**
- ▶ **Pole Inspections**
- ▶ **Lessons Learned**
- ▶ **Restoration Process Changes Resulting from Pandemic**

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Storm Preparation and Restoration Processes



▶ Annual Drills

- ▶ Corporate-wide dry-run – week of June 22 – 26
 - ▶ Incorporate pandemic-related lessons and industry guidelines into storm processes
- ▶ Implementing technology improvements to enhance storm damage forecasting/restoration processes
- ▶ Conducted incident management training workshops



▶ Mutual Aid Organizations/Agreements

- ▶ Southeastern Electric Exchange (SEE)
- ▶ Edison Electric Institute (EEI)
- ▶ Florida Electric Power Coordinating Group, Inc. (FCG)
- ▶ Association of Edison Illuminating Companies (AEIC)
- ▶ Pre-negotiate contracts with restoration vendors

Storm Preparation and Restoration Processes



- ▶ **Actions taken to address potential roadway congestion, motor fuel availability and lodging for restoration personnel**
 - ▶ Continue coordination with FDOT and FHP
 - ▶ Increase fuel inventories prior to storm season
 - ▶ Utilize all forms of lodging including hotels, mobile sleepers and tents

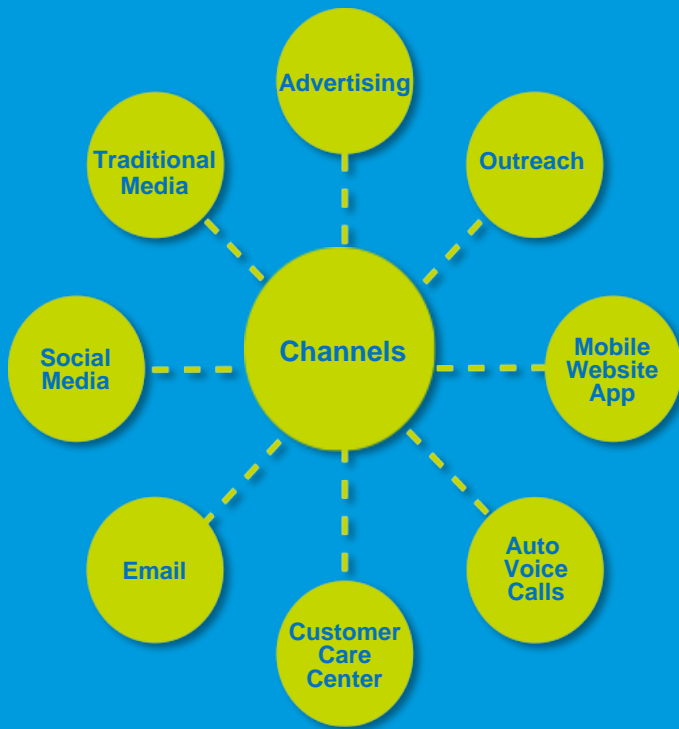


- ▶ **Availability and inventory of equipment needed for restoration**
 - ▶ Increase materials inventories/pre-stage materials prior to storm season

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Customer/Stakeholder Outreach and Communication



- ▶ **Use multiple channels/methods for customer communications – before, during and after storm**
 - ▶ News releases and daily press conferences
 - ▶ Targeted ads and customer emails
 - ▶ Media interviews and opportunities in hardest hit areas
- ▶ **Use digital/face-to-face communications**
 - ▶ Social media for prep and safety messages, as well as restoration updates
 - ▶ FPL App available from the App Store or Google Play
 - ▶ Community response kiosks in hardest hit areas
- ▶ **Provide daily e-mails/hourly updates to Gov't. Portal Website – includes localized outage/restoration info**

Customer/Stakeholder Outreach and Communication

- ▶ **Have conducted annual storm preparedness meetings with all EOCs**
- ▶ **Continuing customer outreach meetings/presentations**
 - ▶ 900-1,000 presentations annually
 - ▶ Presentations cover various topics (e.g., storm readiness, reliability, RTRP)
- ▶ **Meet with third-party attachers, joint use partners, and local governments**
- ▶ **FPL provides information on how to safely operate private generation systems (generators and private solar systems) after a power outage**

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Vegetation Management



▶ Distribution

- ▶ Feeders: 3-year avg. cycle (+ mid-cycle trimming)
- ▶ Laterals: 6-year avg. cycle
- ▶ Miles trimmed (2019)
 - ▶ Feeders: 11,454 (4,256 cycle; 7,198 mid-cycle)
 - ▶ Laterals: 3,822 miles
- ▶ Before peak of storm season – inspect/trim CIFs



▶ Transmission

- ▶ Inspect and Protect Program
 - ▶ Inspect right-of-way at least 2 times per year
 - ▶ Maintain clearances annually - 7,100 miles
 - ▶ Meet mandatory NERC-established requirements
- ▶ Before peak of storm season – perform aerial patrols

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Pole/Structure Inspections



- ▶ **Annually inspect/test for strength and loading**
- ▶ **1.2 million distribution poles**
 - ▶ 8-year cycle (wood and concrete)
 - ▶ In 2019 - 149,783 inspected; 129,163 (W); 20,620 (C)
- ▶ **67,819 transmission poles/structures**
 - ▶ Visually inspect 100% annually
 - ▶ Strength/load test cycles: wood: 6-year / concrete: 10-year
 - ▶ In 2019 - 432 (W); 8,138 (C/S)



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Lessons Learned – 2019 Storm Season

- ▶ **Hurricane Dorian threatened FPL's territory, but did not make direct landfall**
 - ▶ Flexibility of pre-deployed resources
 - ▶ Storm rider plan
 - ▶ Staging site challenges with an uncertain forecast

- ▶ **Mutual assistance provided in 2019:**
 - ▶ Fires (California)
 - ▶ Hurricane Barry (LA)
 - ▶ Tornadoes (TX)
 - ▶ Experiences reinforce FPL's processes/initiatives
 - ▶ Need well developed plan
 - ▶ Pre-staging resources/materials
 - ▶ Hardening beneficial



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Restoration Process Changes Resulting from Pandemic

- ▶ **Every process requires review and revision**
 - ▶ Critical roles will require multiple teams at separate locations
 - ▶ Maximize the use of working remote for some roles
 - ▶ Less mutual aid/outside support may be available
 - ▶ Reducing staging site personnel and increasing the number of micro sites to minimize crew movement
 - ▶ Increases in logistical support will be necessary (e.g., one person per hotel room)
 - ▶ Incorporate COVID testing at Command Centers and temperature testing at staging sites (have pandemic PPE available)
 - ▶ The Company is actively seeking ways to mitigate certain impacts to restoration that will necessarily occur as a result of a pandemic



Questions?

