

Commitments and Action Items from 11/15/01 Competitive Issues Forum

I. Commitments

1. BellSouth will not “set-off” accounts receivable with accounts payable or vice versa.
2. BellSouth will not use “set-off” as a “self help” procedure to collect past due receivables. Instead, a dispute escalation process will be followed.
3. Exceptions to 1 and 2 may be made only in the event of accounts subject to Chapter 7 and/or Chapter 11 conditions or in the event of a settlement agreement relating to the affected accounts.
4. BellSouth will correct the identified double billing problem for channel terminations and will make refunds of billing errors when requested.

II. Action Items

A. All participants (ILEC & ALEC)

1. Will verify that companies can abide by the “set-off” policy outlined in Commitments 1, 2, and 3.
2. Will review interconnection agreements relating to interest paid on disputed amounts decided in ALEC’s favor (always paid?, period for which interest applies?)

B. BellSouth

1. Provide time frame and status on correcting the channel termination double billing problem (ratcheting problem)
2. Provide billing interval standards for each billing media; whether it is tracked; whether there are performance measures
3. Check status of MCI/WorldCom’s Request For Process on disputed and incorrectly formatted Daily Usage Files
4. Determine if FRED reports can be transmitted to ALEC electronically (Claude Morton will notify Stan Greer by Monday, November 26, 2001)
5. Find out if billing disputes resolved in favor of ALECs are automatically credited
6. Provide status report on CCP billing proposal, its impact on Tapestry, and

whether other products will be added to the new billing platform and if so, what is projected time frame for each product

7. Provide estimated time frame when C order change will be implemented in Florida (replacing existing D & N process).

C. Others

1. BellSouth and ALECs will cooperate to develop criteria that might facilitate BellSouth extending a 45-60 day payment terms to qualifying ALECs [Carolyn Merrick (Time Warner) will coordinate].

2. BellSouth, Verizon, Sprint will provide dispute escalation process for accounts payable .

3. Verizon and Sprint will confirm that they do not offset accounts payable with accounts receivable.