



# Application for Lifeline Assistance

Billing Name \_\_\_\_\_

Service Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Last Four Digits of Social Security Number \_\_\_\_\_ Date of Birth \_\_\_\_\_

Billing Address (if different from Service Address) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone Number (      ) \_\_\_\_\_ **(NOTE: If you do not currently have local phone service, please contact a local phone provider in your area to establish service.)**

Is the residential address listed on this application  permanent  temporary? (check one)

Lifeline is a federal benefit. Willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.

Only one Lifeline benefit is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.

A household is not permitted to receive Lifeline benefits from multiple providers.

Violation of the one-per-household limitation constitutes a violation of the Lifeline rules and will result in the subscriber's de-enrollment from the program.

Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.

I hereby certify that I participate in the following public assistance program(s): **(Check all that apply)**

- Temporary Cash Assistance
- Supplemental Nutrition Assistance Program (SNAP)/Food Stamps
- Medicaid
- Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- National School Lunch Program (NSLP) – Free Lunch
- Bureau of Indian Affairs Programs (Tribal Temporary Assistance for Needy Families, Head Start Subsidy, NSLP) – Tribal Land Residents only

(OVER)

I certify, that:

I will notify my Lifeline provider within 30 days if I no longer participate in a qualifying DCF assistance program, if I receive more than one Lifeline benefit, or if another member of my household is receiving a Lifeline benefit;

If I move to a new address, I will provide that new address to my Lifeline provider within 30 days;

If I provided a temporary residential address in this application, I will be required to verify my temporary residential address every 90 days with my Lifeline provider;

My household will receive only one Lifeline benefit and, to the best of my knowledge, my household is not already receiving a Lifeline benefit;

The information contained in this application is true and correct to the best of my knowledge;

I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law; and,

I acknowledge that I may be required by my Lifeline provider to recertify my continued eligibility for Lifeline at any time, and my failure to re-certify as to my continued eligibility will result in disenrollment and the termination of my Lifeline benefits.

I understand that my name, telephone number, and address may be provided to the Universal Service Administrative Company (USAC) (the administrator of the program) and/or its agents for the purpose of verifying that my household does not receive more than one Lifeline benefit.

**I agree to allow exchange of any necessary information between the local telephone company, the appropriate federal or state agency, or fund administrator, to verify my eligibility to participate in the Lifeline discount program. I give this permission on the condition that the information in this form and any information about my participation in the above public assistance programs provided by officials be maintained as confidential customer account information.**

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**Customer's signature**

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**Date**

Customers of AT&T Florida, CenturyLink, Verizon (now Frontier), SafeLink Wireless, Assurance Wireless, or T-Mobile Wireless who are not currently receiving benefits from one of the listed programs, may be able to qualify for Lifeline service using income criteria. Those customers may demonstrate their income eligibility for Lifeline service to the Florida Office of Public Counsel. Please contact the Florida Office of Public Counsel at 1-800-540-7039. Customers of other telephone companies who are not currently receiving benefits from one of the listed programs, should contact their telephone company to determine if they meet the income eligibility criteria necessary to participate in Lifeline.

Applicants who presently participate in the Medicaid, Supplemental Nutrition Assistance Program (SNAP)/Food Stamps, or Temporary Cash Assistance (TCA) programs can complete an on-line electronic Lifeline application (available on the PSC Web site).

**Please mail or fax this application to the telephone company that provides your service along with acceptable documentation of program participation.** Acceptable documentation of program eligibility would include: (1) the current or prior year's statement of benefits from a qualifying state, federal or Tribal program; (2) a notice letter of participation in a qualifying state, federal or Tribal program; (3) program participation documents (e.g., the consumer's Supplemental Nutrition Assistance Program (SNAP) electronic benefit transfer card or Medicaid participation card (or copy thereof); or (4) another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

<p><b>Access Wireless</b> One Levee Way, Ste. 3104 Newport, KY 41071 Fax: 888-594-4473 Ph: 513-550-2755</p>	<p><b>AT&amp;T</b> Florida Lifeline PO Box 4600 Waterloo, IA 50704 Fax: (800)295-7495 Phone: (855)301-0355</p>	<p><b>CenturyLink</b> CenturyLink Data Services 555 Lake Border Drive Apopka, FL 32703 Fax: (866)810-7530 Phone: (855)954-6546</p>	<p><b>Cox Communications</b> Attn: Lifeline Department 2205 LaVista Avenue Pensacola, FL Fax: (877)873-7188 Phone: (800)305-7763</p>
<p><b>FairPoint Communications</b> Offline Services Group 30 East Main Street Westfield, NY 14787 Fax: (877) 321-3166 Phone: (800) 400-5568</p>	<p><b>Frontier Lifeline</b> 1398 South Woodland Blvd. Suite A Deland, FL 32720 Fax: (844)452-6399</p>	<p><b>Global Connection Inc. of America</b> P.O. Box 48269 Atlanta, GA 30362 Fax: 1-888-878-9323 (877)511-3009 <a href="http://www.realhomephone.com">www.realhomephone.com</a></p>	<p><b>ITS Telecommunications</b> Attn: Customer Service P. O. Box 277 Indiantown, FL 34956 Fax: (772) 597-4155 Phone: (772) 597-2111</p>
<p>(Bay County Address) <b>WOW! Internet, Cable &amp; Phone</b> 235 W. 15<sup>th</sup> Street Panama City, FL 32401 Fax: (850) 215-5800 Phone: (850) 215-2161</p>	<p>(Pinellas County Address) <b>WOW! Internet, Cable &amp; Phone</b> 3001 Gandy Boulevard North Pinellas Park, FL 33782 Fax: (727) 576-4800 Phone: (727) 239-0234</p>	<p><b>NEFCOM</b> P. O. Box 485 Macclenny, FL 32063 Fax: (904) 259-1200 Phone: (904) 259-2261 or (877)838-5695</p>	<p><b>SafeLink Wireless/TracFone</b> Lifeline/Free Cell Phone Dept. P. O. Box 220009 Milwaukie, OR 97269-0009 Fax: (800) 834-7713 Phone: (800) 977-3768</p>
<p><b>Smart City Telecom</b> Attn: Customer Care P. O. Box 22555 Lake Buena Vista, FL 32830 Fax: (407) 828-6701 Phone: (407) 828-6700</p>	<p><b>TDS Telecom - Lifeline</b> P. O. Box 608 Lancaster, WI 53813 Fax: (877) 271-2861 Phone: (888) 225-5837</p>	<p><b>Tele Circuit Network</b> Tele Circuit Network Corp. 1815 Satellite Blvd Suite 504 Duluth, GA 30097 Fax: (877) 835-3788 Phone: (877) 835-3247</p>	<p><b>T-Mobile</b> Lifeline Support PO Box 37380 Albuquerque, NM 87176-7380 Fax: (813) 348-5724 Phone: (800) 937-8997</p>
<p><b>Verizon</b> See Frontier information above.</p>	<p><b>Virgin Mobile d/b/a Assurance Wireless</b> P.O. Box 686 Parsippany, NJ 07054 Fax: (877) 732-3018 Phone: (888) 898-4888</p>	<p><b>Windstream Florida</b> 1720 Galleria Blvd. Charlotte, NC 28270 Fax: (704) 849-7000 Phone: (877) 807-9463</p>	