

# THE INDEPENDENCE FACTOR!

## Telephone Distribution Program

Florida Residents with difficulties using the telephone because of hearing loss or Speech Disability may qualify to receive specialized phone equipment at no cost.

To qualify for one of our specialized phones, you must be a Florida resident, at least three years of age, and certified with a hearing loss or Speech Disability.

You can learn more about the telephones and our regional equipment distribution centers online at [www.ftri.org](http://www.ftri.org), where you can also download an equipment application.

## GET A SPECIALIZED PHONE TODAY!

1820 East Park Avenue, Suite 101  
Tallahassee, FL 32301

1-800-222-3448 (Voice) 1-888-447-5620 (TTY)



[www.ftri.org](http://www.ftri.org)



Using Relay to call my grandmother usually gets me to the beach!



**CATCH THE RELAY WAVE AND MAKE A CALL TODAY!**

## USE RELAY AS YOUR COMMUNICATION CONNECTION!



## WHAT IS THE FLORIDA RELAY SERVICE?

The Florida Relay Service is the communications link for people who are Deaf, Hard of Hearing, Deaf/Blind or Speech Disabled. Through the Florida Relay Service people who use specialized telephone equipment, such as a TTY (Text Telephone) can communicate with people who use standard telephones. Standard telephone users can also place calls through Florida Relay to reach people who use TTYs to communicate.

Thousands of Floridians use the Florida Relay Service everyday to make personal and business telephone calls. When a relay user makes a call, the operator will announce, "A person who is Deaf or Hard of Hearing is calling through the Florida Relay Service, this is operator 2697 have you received a Relay call before?" If you have not received a Relay call, then the operator will assist you.

To call Florida Relay, dial 7-1-1 or use the toll free numbers available for special relay services.

### USER FRIENDLY FEATURES

- Toll-free access calling
- Available 24 hours a day, 365 days a year
- No restrictions on the number or length of calls
- No charge for local calls

**DIAL 7-1-1**  
to use relay anywhere!

**TASA Meeting – October 5, 2007**

# **FTRI Introduces Consumer Choice January 1, 2008**

## *Rationale*

Consumer choice has been a concept that FTRI considered for some time and believes the consumer choice concept is ready for implementation.

Consumer choice will allow consumers to demonstrate each of the different telephones at FTRI and the RDC and choose the telephone that best meets their hearing loss.

## *Amplified Telephones*



*XL-40 manufactured by Clarity.  
FTRI currently distributes this model.*



*CSC-40 manufactured by ClearSounds.  
Does not require a standard 120V electrical  
outlet for operation. Available in charcoal.*



*Starplus Standard manufactured by Krown.  
Increases incoming sounds up to 53db.*

## TTYs



*425 & 4400 manufactured by Ultratec.*



*PP2000D & MP2000D manufactured by  
Krown.*

## *TTY Large Display*



*TTYLD manufactured by Krown. Able to increase print for people with low vision.*

## *Audible Ringers*



*SR 200 manufactured by Clarity.  
FTRI currently distributes this model.*



*CrystalTone manufactured by Ultratec.*

*Both ringers are very similar in functions but different in styling.*

## *Visual Ringers*



*Ringers manufactured by Sonic Alert.  
FTRI currently distributes this model.*



*Simplicity manufactured by Ultratec.*

*Both ringers work very similar in functions but different in styling.*



## ILA



*HA 40 manufactured by Clarity.  
FTRI currently distributes this model.*



*UltraClear manufactured by ClearSounds.*

*Both are very similar in functions but different in styling.*

## *Cordless*

FTRI evaluated the cordless telephones that were submitted for bid and found one telephone that performed satisfactory. However I attended the TEDPA conference last month and learned that some states ceased distribution of that particular cordless because of performance issues. FTRI will follow-up with those states and re-evaluate that phone. Meanwhile FTRI will continue its search for a cordless telephone that can be distributed in the program.

## *Benefits*

FTRI believes that offering consumer choice will also encourage manufacturers to strive with making enhancement towards both customer service and production of quality products. Should FTRI experience an unusual equipment malfunction or inventory setback with a manufacturer, FTRI will have options.

# **LET FREEDOM (((RING)))**

... discover communication freedom

## ***Questions***

