

**Telecommunications Access System  
Advisory Committee to the  
Florida Public Service Commission**

**Friday, April 27, 2012 – 1:30 pm**

**Room 148, Easley Conference Center  
4075 Esplanade Way**

**Contact Person: Bob Casey (850) 413-6974**

**AGENDA**

- 1:30 – 2:00**      **Reading of Meeting Notice – *Cindy Miller***  
**Introductions – *Bob Casey***  
**Participant Appearances**  
**FCC & PSC Updates - *Bob Casey***
- 2:00 – 2:30**      **FTRI Proposed 2012-2013 Budget - *James Forstall***
- 2:30 - 3:00**      **Sprint Relay – *Missy McManus***
- TRS Statistics
  - CapTel Statistics
  - TRS Relay Results
  - Outreach Performed
  - New CapTel Invoice Reports
  - Video Customer Service
  - Updated Sprint IP Website
  - Updated Sprint Relay Store Website
- 3:00 – 3:30**      **AT&T Relay - *Sidney Minnick, Senior Marketing Manager,***  
***Florida Relay Contract Manager***
- 3:30 – 4:00**      **Other Matters?**
- 4:00**              **Conclude**