

BELLSOUTH TELECOMMUNICATIONS, INC.

March 11 through April 12, 2002

MIAMI EXCHANGE

LONG DISTANCE SERVICE-TIMING AND BILLING

Inter-Exchange Carrier	Total Calls	Inter-LATA-1+Area Code/Number Timing Accuracy				Billing Accuracy			
		Under Timed	Over Timed	Correct Timed	% Correct	Under Billed	Over Billed	Correct Billed	% Correct
AT&T	144	0	4	140	97.2%	0	4	140	97.2%
Florida Digital Network	144	2	14	128	88.9%	2	14	128	88.9%
Genesis Communications	249	1	5	243	97.6%	1	5	243	97.6%
Lightyear Communications	138	0	1	137	99.3%	0	1	137	99.3%
Verizon Long Distance	152	1	2	149	98.0%	1	2	149	98.0%
Standard					97.0%				97.0%

Inter-Exchange Carrier	Total Calls	Inter-LATA-Calling Card Timing Accuracy				Billing Accuracy			
		Under Timed	Over Timed	Correct Timed	% Correct	Under Billed	Over Billed	Correct Billed	% Correct
Lightyear Communications	102	1	0	101	99.0%	1	0	101	99.0%
Standard					97.0%				97.0%