



REPORT ON TARIFF COMPLIANCE

For

Yak America, Inc.

Madison Exchange

September 10 – October 16, 2007

Division of Competitive Markets & Enforcement

December 11, 2007

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Report on Tariff Compliance

For

Yak America, Inc.

Engineering Specialists of the Florida Public Service Commission's Division of Competitive Markets and Enforcement conduct tariff compliance evaluations of the services provided by Interexchange Companies (IXCs) operating within the state of Florida. Section 364.04, Florida Statutes, states that a ". . . company shall file with the commission, and shall print and keep open to public inspection, schedules showing the rates, tolls, rentals, contracts, and charges of that company for service to be performed within the state." Florida statutes are implemented by rules and the rules that apply to IXCs are found within the Florida Administrative Code (F.A.C.) Specifically, Rule 25-24.485(g), F.A.C., states, "Companies shall charge only the rates contained in their tariff." Staff utilizes the tariff that is currently on file with the Commission during the evaluation.

The evaluation objectives are (1) to evaluate a company's timing and billing through a series of automated test calls; and (2) to verify that a company is billing according to its tariff on file with the Commission.

Staff performed an evaluation of Yak America, Inc. (Yak), during the period of September 10 - October 16, 2007. The test calls were conducted at a central office within the Madison exchange and included testing and subsequent analysis of the following areas:

- Inter-LATA Calling Card Timing Accuracy
- Inter-LATA Calling Card Billing Accuracy
- Inter-LATA Calling Card Billing per Tariff

During the evaluation, a series of test calls were generated to measure the timing of toll calls for billing analysis. To evaluate the accuracy of Yak, all test calls were completed using a computerized timing tester. Calls were completed at each of the following timing intervals: 183, 182, 181, 180, 179, 178, 123, 122, 121, 120, 119, 118, 63, 62, 61, 60, 59, and 58 seconds.

Bills for these calls were analyzed and compared to the records generated by the tests for origination and time duration to develop the timing and billing accuracy summary. While the accuracy of our tests can be measured in hundredths of a second, we allow the company a tolerance of plus or minus one second.

I. Inter-LATA 1+ Timing Accuracy

Staff was unable to perform Inter-LATA 1+ dialing for Yak America because the Primary Interexchange Code (PIC) was assigned after staff had completed testing in the Madison exchange. The company will be retested at a later dated.

II. Inter-LATA Calling Card Timing Accuracy

Staff made 296 calling card test calls over Yak's network to verify the timing accuracy. The test calls were made to numbers outside the Madison exchange and outside the Tallahassee LATA utilizing Yak's calling card. Yak correctly timed 295 calls, which resulted in a 99.7 percent timing accuracy for its calling card calls.

	Total Number of Calls	Number of Calls Undertimed	Number of Calls Overtimed	Percent of Calls Correctly Timed
Timing Accuracy				
Calling Card	296	0	1	99.7%

III. Inter-LATA Calling Card Billing Accuracy

The same calls that were made for the calling card timing accuracy were also used to verify the calling card billing accuracy. Yak correctly billed 295 calls, which resulted in a 99.7 percent billing accuracy for its calling card calls.

	Total Number of Calls	Number of Calls Underbilled	Number of Calls Overbilled	Percent of Calls Correctly Billed
Billing Accuracy				
Calling Card	296	0	1	99.7%

IV. Inter-LATA Calling Card Billing per Tariff

Yak timed and billed all of the 296 calling card test calls using the timing increments and rates listed in its tariff. Staff concludes that Yak did bill per tariff.