

**VERIZON-FLORIDA**  
**July 22 through July 23, 2003**  
**LAKELAND EXCHANGE**  
**RE - EVALUATION**  
**LONG DISTANCE SERVICE-TIMING AND BILLING**

Inter-Exchange Carrier	Total Calls	Inter-LATA-Calling Card Timing Accuracy				Billing Accuracy			
		Under Timed	Over Timed	Correct Timed	% Correct	Under Billed	Over Billed	Correct Billed	% Correct
Bell Atlantic/ Verizon LD	140	0	0	140	100.0%	0	0	140	100.0%
Sprint Long Distance	153	0	0	153	100.0%	0	0	153	100.0%
<b>Standard</b>					<b>97.0%</b>				<b>97.0%</b>