

Northeast Florida Telephone Company

January 26 through February 6, 2004

MACCLENNY EXCHANGE

LONG DISTANCE SERVICE-TIMING AND BILLING

Inter-Exchange Carrier	Total Calls	Inter-LATA-1+Area Code/Number Timing Accuracy			Billing Accuracy			Billing/ Tariff Yes/No
		Under	Over	%	Under	Over	%	
		<u>Timed</u>	<u>Timed</u>	<u>Correct</u>	<u>Billed</u>	<u>Billed</u>	<u>Correct</u>	
Northeast Florida Long Distance	139	0	0	100.0%	0	0	100.0%	Yes
Lightyear Communications	140	0	0	100.0%	0	0	100.0%	Yes
Standard				97.0%			97.0%	

Inter-Exchange Carrier	Total Calls	Inter-LATA-Calling Card Timing Accuracy			Billing Accuracy			Billing/ Tariff Yes/No
		Under	Over	%	Under	Over	%	
		<u>Timed</u>	<u>Timed</u>	<u>Correct</u>	<u>Billed</u>	<u>Billed</u>	<u>Correct</u>	
Northeast Florida Long Distance	143	0	0	100.0%	0	0	100.0%	Yes
Lightyear Communications	141	0	0	100.0%	0	0	100.0%	Yes
Standard				97.0%			97.0%	