

VERIZON FLORIDA, INC.

September 10 through September 26, 2001

ST. PETERSBURG EXCHANGE

LONG DISTANCE SERVICE-TIMING AND BILLING

Inter-Exchange Carrier	Total Calls	Inter-LATA-1+Area Code/Number Timing Accuracy				Billing Accuracy			
		Under Timed	Over Timed	Correct Timed	% Correct	Under Billed	Over Billed	Correct Billed	% Correct
Allegiance Telecom	135	0	0	135	100.0%	0	0	135	100.0%
AT&T Communications	199	0	0	199	100.0%	0	0	199	100.0%
First Communications	202	2	0	200	99.0%	0	0	202	100.0%
IDS Telecom	91	0	1	90	98.9%	0	1	90	98.9%
TelQuest Communications	177	0	0	177	100.0%	0	0	177	100.0%
Vartec Telecom	96	*	*	*	*	0	0	96	100.0%
<b>Standard</b>					<b>97.0%</b>	<b>97.0%</b>			

\* Since the company bills 10 minute minimum and all tests were less than 10 minutes, timing accuracy could not be determined

Inter-Exchange Carrier	Total Calls	Inter-LATA-Calling Card Timing Accuracy				Billing Accuracy			
		Under Timed	Over Timed	Correct Timed	% Correct	Under Billed	Over Billed	Correct Billed	% Correct
AT&T Communications	135	0	0	135	100.0%	0	0	135	100.0%
First Communications	142	0	0	142	100.0%	142	0	0	0.0%
TelQuest Communications	143	0	0	143	100.0%	143	0	0	0.0%
<b>Standard</b>					<b>97.0%</b>	<b>97.0%</b>			