BELLSOUTH TELECOMMUNICATIONS, INC.

March 31 through May 21, 2003

Daytona Beach Exchange

LONG DISTANCE SERVICE-TIMING AND BILLING Inter-LATA-1+Area Code/Number

Timing Accuracy-Billing Accuracy -Inter-Exchange Total Under Over Correct % Under Over Correct % Carrier <u>Calls</u> **Timed** Timed Timed Correct Billed <u>Billed</u> **Billed** Correct Advantage Group 141 1 0 140 99.3% 1 0 140 99.3% **BellSouth LD** 141 0 0 141 100.0% 0 0 141 100.0% Coast Intl. 110 0 0 110 100.0% 110 0 0 0.0% First Communications 138 0 0 138 100.0% 91 0 47 34.1% **Group Long Distance** 141 1 0 140 99.3% 2 0 139 98.6% **IDS Telecom** 141 0 1 140 99.3% 1 140 99.3% ITC Delta Com 132 0 0 132 100.0% 0 0 132 100.0% Talk America 141 0 0 141 100.0% 0 0 141 100.0% US LEC 136 1 0 135 99.3% 1 0 135 99.3% WorldxChange 139 2 0 137 98.6% 2 137 98.6% Standard 97.0% 97.0%

	Inter-LATA-Calling Card Timing Accuracy					Billing Accuracy —			
Inter-Exchange	Total	Under	Over	Correct	%	Under	Over	Correct	%
<u>Carrier</u>	<u>Calls</u>	Timed	Timed	Timed	Correct	Billed	Billed	Billed	Correct
Advantage Group	151	1	1	149	98.7%	1	1	149	98.7%
BellSouth LD	165	1	0	164	99.4%	1	0	164	99.4%
Coast Intl.	138	0	0	138	100.0%	138	0	0	0.0%
First Communications	141	0	0	141	100.0%	141	0	0	0.0%
IDS Telecom	143	0	0	143	100.0%	0	0	143	100.0%
ITC Delta Com	141	0	1	140	99.3%	0	1	140	99.3%
Talk America	145	0	0	145	100.0%	0	0	145	100.0%
US LEC	150	0	0	150	100.0%	0	0	150	100.0%
WorldxChange	171	0	0	171	100.0%	0	0	171	100.0%
Standard					97.0%				97.0%