

March 8, 2004, through April 19, 2004

PENSACOLA EXCHANGE

LONG DISTANCE SERVICE-TIMING AND BILLING

Inter-LATA-1+Area Code/Number

Inter-Exchange Carrier	Total Calls	Timing Accuracy			Billing Accuracy			Billing/ Tariff Yes/No
		Under Timed	Over Timed	% Correct	Under Billed	Over Billed	% Correct	
BellSouth Long Distance	140	0	0	100.0%	0	0	100.0%	Yes
Birch Telecom of the South	139	0	0	100.0%	0	0	100.0%	Yes
NYNEX Long Distance	141	0	0	100.0%	0	0	100.0%	Yes
PNG Telecommunications*	143	0	0	100.0%	143	0	0.0%	No
Qwest Communications	140	0	0	100.0%	0	0	100.0%	Yes
<b>Standard</b>				<b>97.0%</b>			<b>97.0%</b>	

Inter-LATA-Calling Card

Inter-Exchange Carrier	Total Calls	Timing Accuracy			Billing Accuracy			Billing/ Tariff Yes/No
		Under Timed	Over Timed	% Correct	Under Billed	Over Billed	% Correct	
Birch Telecom of the South	142	0	0	100.0%	0	0	100.0%	Yes
NYNEX Long Distance	142	0	0	100.0%	0	0	100.0%	Yes
PNG Telecommunications*	142	0	0	100.0%	142	0	0.0%	No
Qwest Communications	143	0	0	100.0%	0	0	100.0%	Yes
<b>Standard</b>				<b>97.0%</b>			<b>97.0%</b>	

\* Please note that PNG corrected the under billing by updating the tariff.