

November 4, 2020

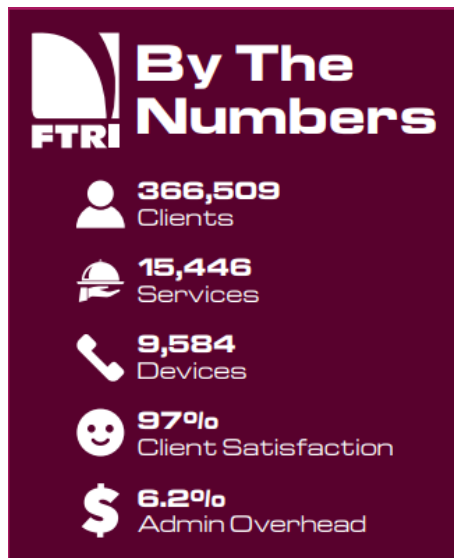
Mr. Curtis Williams, Public Utility Analyst
Office of Industry Development & Market Analysis
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: TASA Administrator FY 2020 Annual Report

Mr. Williams:

With the cancellation of the November 2020 TASA Advisory Committee meeting due to the COVID-19 pandemic, the attached Fiscal Year 2020 annual report is provided by Florida Telecommunications Relay, Inc. (FTRI) as the TASA Administrator.

FTRI BY THE NUMBERS | FY 2020



FTRI looks forward to working with the TASA Advisory Committee to modernize FS 427 for the purposes of:

- Aligning with the ADA, CVAA of 2010, and Federal Title 47, CFR 64.604
- Providing services and equipment to >2.5M unserved qualifying Florida residents
- Developing a sustainable funding model that evolves with technology advancements

Thanks for your continued support of this critical Title XXX Social Welfare service.

DocuSigned by:
Regards,



Sean Bankston
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FTRI Executive Director