



**THE AVERAGE ADULT
MAKES AND
RECEIVES AROUND**

5

VOICE CALLS A DAY.

#KeepFloridaConnected

**T
A
S
A**

**April
13,
2016**

Proposed FY 2016 / 2017 Budget

Proposed Budget FY 2016/2017

Based on the best information available to us, the FTRI Board of Directors has approved a recommendation to maintain the current surcharge level of \$.12 for the next fiscal year.

The budget as approved by the Board projects total revenues to be \$7,796,894 and total expenses to be \$7,505,109.

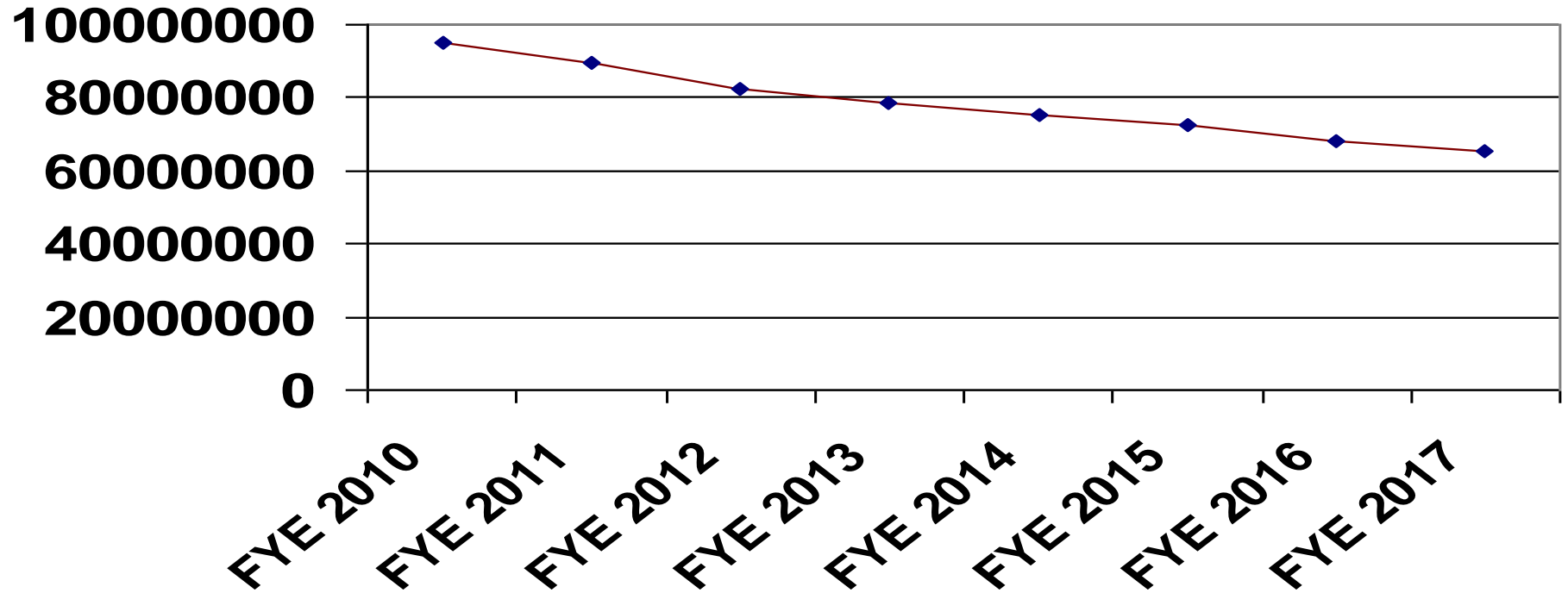
Proposed Budget FY 2016/2017

As of February 2016, FTRI has over 507,000 individuals in the client database. It is evident that FTRI and its contracted regional distribution centers are reaching out to meet the telecommunications access needs of residents who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Disabled. Outreach continues to be a large part of our efforts and plans are underway to reach out to the estimated 3 million potential clients with hearing loss or speech disability in Florida by creating awareness and telephone independence.

Operating Revenue

Surcharge revenues for FY 2016/2017 are based on over 4% decrease in the total number of access lines reported and estimated in FY 2015/2016.

Number of Access Lines



Operating Revenue

| | |
|---------------------|---------------------------------------|
| 65,342,642 | - total number of access lines |
| <u> </u> | <u> </u> |
| x .12 | - proposed surcharge level |
| \$ 7,841,117 | - total revenues from access lines |
| <u> </u> | <u> </u> |
| - 1% | - less administrative cost for TELCOs |
| \$ 7,762,706 | - net operating revenues |
| <u> + 34,188</u> | - plus projected interest income |
| \$ 7,796,894 | - total operating revenues |

Category I Florida Relay

FY 2016/2017 budget for relay is based on projections submitted by the relay provider (Sprint). The contracted rate is \$1.09 per billable minute for TRS and \$1.63 per billable minute for captioned telephone service. Using the data submitted by the relay provider it is estimated year-end total of 2,293,988 billable minutes.

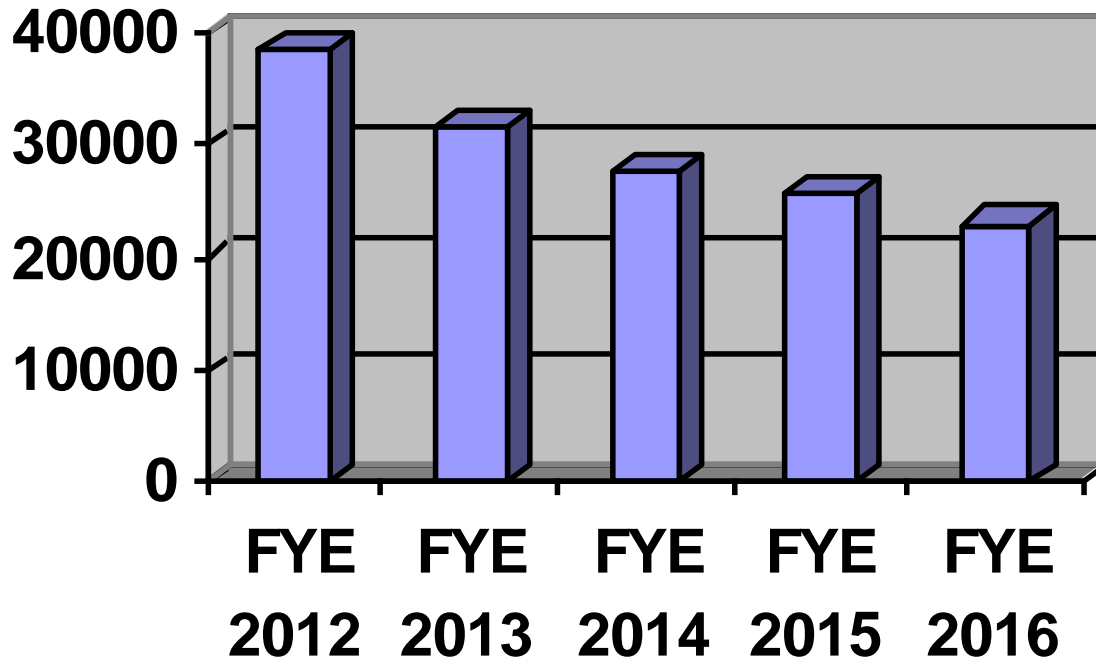
\$1,104,456 - estimated TRS billable cost
+2,087,583 - estimated CapTel billable cost
\$3,192,039 - **Category I**

Category II Equipment and Repairs

This category consist of all equipment purchases as well as repairs. FTRI is projecting the FYE 2016/2017 expenditures to be \$1,621,478.



Equipment Distributed



FYE 2012 – 38,477

FYE 2013 – 31,726

FYE 2014 – 27,606

FYE 2015 – 25,564

FYE 2016 – 22,968 (estimated)

Category III

Equipment Distribution and Training

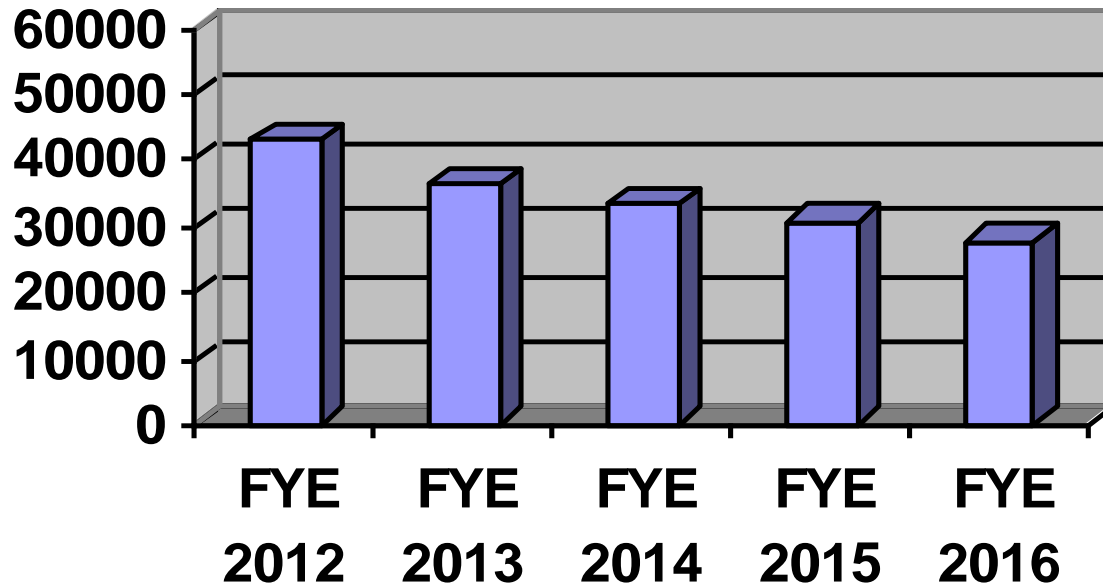
There are 25 RDCs that provide services in multiple locations throughout the state.

It is estimated that the RDCs and FTRI will have provided over 27,783 services to clients during the current fiscal year.

Total FY 2016/2017 proposed budget for Category III is \$950,403.



Services Provided



FYE 2012 – 43,179
FYE 2013 – 36,480
FYE 2014 – 33,222
FYE 2015 - 30,925
FYE 2016 – 27,783 (estimated)

Category IV Outreach

FTRI is proposing an outreach budget of \$728,300 (increase of \$153,674) for FY 2016/2017 to continue promoting and creating awareness about both the FTRI equipment distribution and the Florida Relay programs.

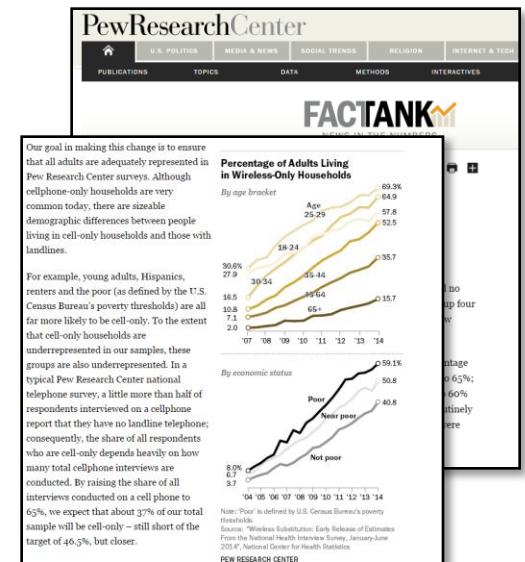
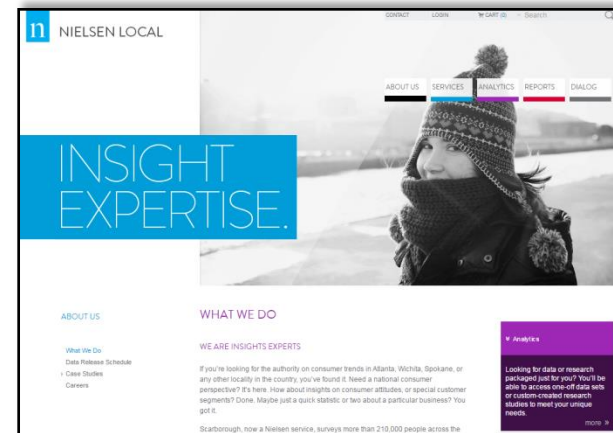
FTRI Outreach Rationale for Increased Funding

The reason for the increase in the Outreach Budget is FTRI plans to advertise the program all year round using insert ad (flyer) as continuity and consistency are important with any advertising campaign. FTRI has not previously advertised in newspapers 12 months of the year.

FTRI collaborates with IMS to strategically place insert ads in newspapers by identifying specific areas, i.e. zoning by zip codes which allows FTRI to advertise in a cost efficient manner.

Facts

- Scarborough, a Nielsen service, released a report in March 2015 that 71.7% of US populations 65+ still read the Daily or Sunday newspaper.
- Same source also reported that 71.9% of the total Top 7 Florida markets read a Daily or Sunday paper. (Tampa-St. Pete- Sarasota, Miami-Ft Lauderdale, Orlando-Daytona Beach-Melbourne, West Palm Beach-Ft Pierce, Jacksonville)
- In an article published in January 2015 by Pew Research Center, 84% of people 65+ still have landlines.



USA.COM Local Data Search

Search State, County, City, Zip Code, or Area Code

INFO: License USA.com add it to your website

USA.com / Florida

Florida

Basic Information

- Population and Races
- Income and Careers
- Housing
- School District
- Public Schools
- Private Schools
- Public Library
- Crime and Crime Rate
- Weather
- Natural Disasters & Extremes
- Air Quality
- Environmental Watch
- City and City Map
- Zip Code and Maps
- Government

Florida

Basic Info | Population/Races | Income/Careers | Housing | Education | Crime/Crime Rate | Others

Florida has 53,624.72 square miles of land area and 12,132.93 square miles of water area. As of 2010-2014, the total Florida population is 19,361,792, which has grown 21.14% since 2000. The population growth rate is much higher than the national average rate. Florida median household income is \$47,212 in 2010-2014 and has grown by 21.62% since 2000. The income growth rate is much higher than the national average rate of 27.36%. Florida median house value is \$156,200 in 2010-2014 and has grown by 48.06% since 2000. The house value growth rate is about the same as the national average rate of 46.91%. As a reference, the national Consumer Price Index (CPI) inflation rate for the same period is 26.63%.

Population: 19,361,792 (2010-2014), rank #4
Population Growth: 21.14% since 2000, rank #6
Population Density: 294.44/sq mi, rank #9
Median Household Income: \$47,212 at 2010-2014—21.62% increase since 2000, rank #39
Median House Price: \$156,200 at 2010-2014—48.06% increase since 2000, rank #30
Time Zone: Eastern GMT -5:00 with Daylight Saving in the Summer
Land Area: 53,625 sq mi, rank #26
Water Area: 12,133 sq mi (18.45%), rank #3

Hot Florida Rankings

[Fastest / Slowest Growing Cities](#)
[High / Low FL Cities by Median Income](#)
[High / Low FL Cities by Family Income](#)
[Best / Worst Cities by Crime Rate](#)
[Richest / Poorest Cities by Median Income](#)
[Expensive / Cheapest Home Values](#)
[Most / Least Educated Cities](#)

Florida Map, Border, and Nearby Locations

Florida Map, Border, and Nearby Locations

States Map View. Full data. Click icon to show name.

Show More Locations on the Map

- Census Blocks+*
- Census Block Groups+*
- Census Tracts+*
- Cities+
- School Districts+
- Counties
- Metro Areas
- States

* If the color of the links above is gray, please zoom in on the map to see the data.

* Census Blocks, Census Block Groups, and Census Tracts are geo areas that are normally smaller than the size of a city. Census Blocks provide block and community level information. They are great for understanding areas within a city.

Map data ©2016 Google, INEGI Terms of Use

Florida Area Codes

239, 305, 321, 352, 386, 407, 561, 727, 754, 772, 786, 813, 850, 863, 904, 941, 954

Florida Counties

| | | | |
|--------------------------------------|------------------------------------|--------------------------------------|--|
| Miami-Dade 2,600,861 | Broward 1,815,269 | Palm Beach 1,359,074 | Hillsborough 1,279,668 |
| Orange 1,200,241 | Pinellas 925,030 | Duval 880,750 | Lee 647,554 |
| Polk 617,323 | Brevard 548,891 | Volusia 498,981 | Pasco 472,745 |
| Seminole 432,135 | Sarasota 386,944 | Manatee 335,840 | Marion 334,771 |
| Collier 334,474 | Lake 305,010 | Escambia 304,099 | Osceola 289,449 |
| Saint Lucie 283,988 | Leon 280,882 | Alachua 251,759 | Saint Johns 203,402 |
| Clay 194,868 | Okaloosa 188,984 | Herndon 173,792 | Bay 172,988 |
| Charlotte 163,151 | Santa Rosa 158,240 | Martin 149,658 | Indian River 140,918 |
| Citrus 139,771 | Sumter 103,708 | Flagler 96,843 | Highlands 98,261 |
| Monroe 75,208 | Nassau 74,918 | Pulman 73,191 | Columbia 67,662 |
| Walton 57,821 | Jackson 49,105 | Gadsden 46,865 | Suwannee 43,404 |
| Lewy 40,057 | Okeechobee 39,398 | Hendry 38,360 | De Soto 34,785 |
| Wakulla 31,015 | Bradford 27,552 | Hardee 27,549 | Baker 27,057 |
| Washington 24,660 | Taylor 22,690 | Holmes 19,741 | Madison 18,901 |
| Gilchrist 16,948 | Dixie 16,137 | Gulf 15,781 | Union 15,258 |
| Calhoun 14,657 | Hamilton 14,466 | Jefferson 14,335 | Glades 13,190 |
| Franklin 11,636 | Lafayette 8,821 | Liberty 8,302 | |

Population by Age

Median Age (see rank)

Florida 41.20 years old
 U.S. 37.40 years old

Median Age, Male (see rank)

Florida 39.80 years old
 U.S. 36.10 years old

Median Age, Female (see rank)

Florida 42.70 years old
 U.S. 38.80 years old

| | Florida | % of the Total Population | U.S. |
|-------------------|-----------|----------------------------------|--------|
| Under 5 years | 1,076,836 | 5.56%, see rank | 6.36% |
| 5 to 9 years | 1,100,919 | 5.69%, see rank | 6.51% |
| 10 to 14 years | 1,135,272 | 5.86%, see rank | 6.59% |
| 15 to 19 years | 1,192,305 | 6.16%, see rank | 6.85% |
| 20 to 24 years | 1,294,864 | 6.69%, see rank | 7.13% |
| 25 to 34 years | 2,408,242 | 12.44%, see rank | 13.47% |
| 35 to 44 years | 2,419,436 | 12.50%, see rank | 12.96% |
| 45 to 54 years | 2,746,426 | 14.18%, see rank | 14.09% |
| 55 to 64 years | 2,468,932 | 12.75%, see rank | 12.29% |
| 65 to 74 years | 1,896,734 | 9.80%, see rank | 7.64% |
| 75 to 84 | 1,139,305 | 5.88%, see rank | 4.25% |
| 85 years and over | 482,521 | 2.49%, see rank | 1.85% |

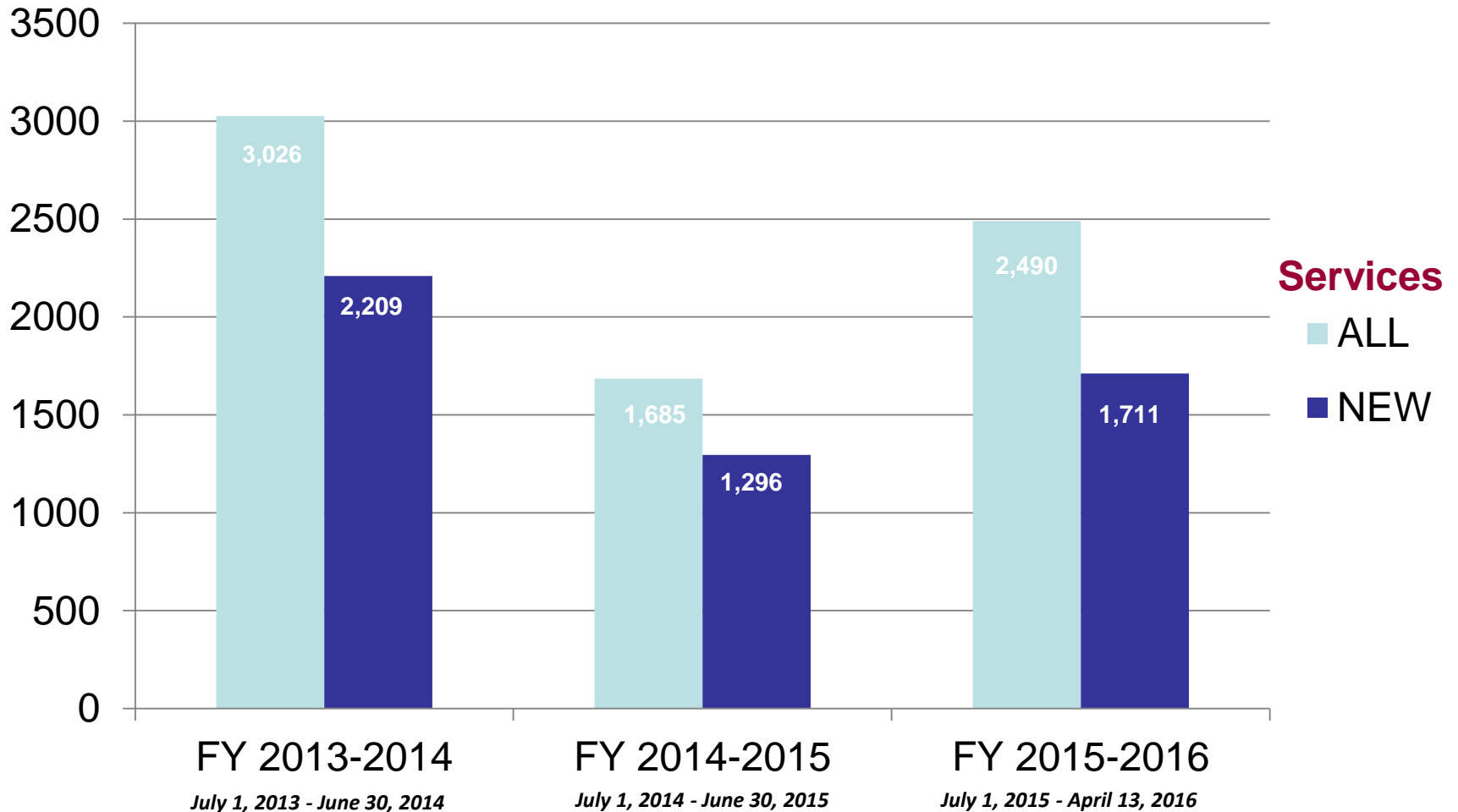
*Based on 2010-2014 data. View [historical age data](#).

65+ population in Florida is 3,518,560.

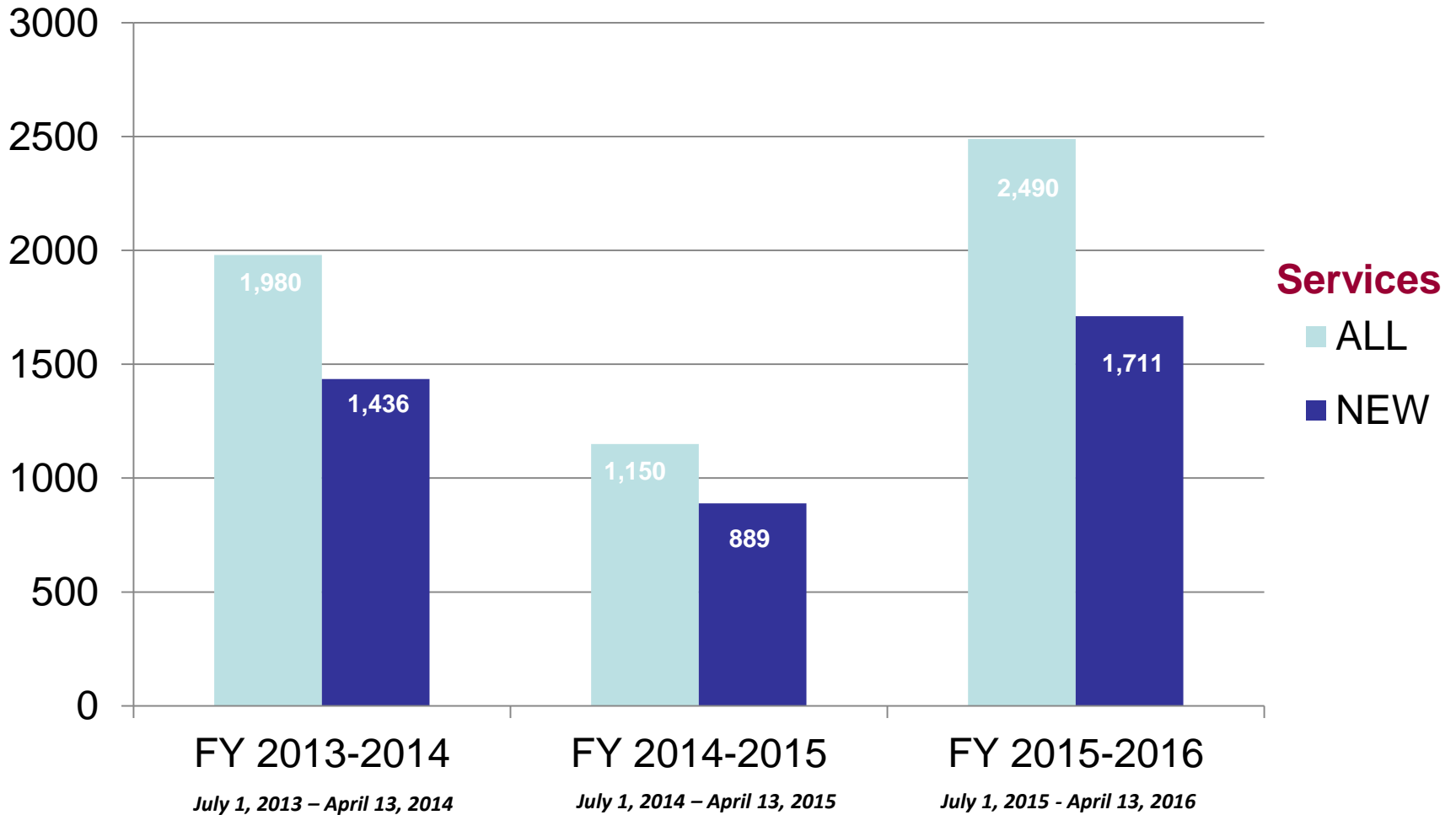
HLAA's website states that 1 in 3 people 65+ have a hearing loss. (1,172,853 in Florida)

FTRI has served 478,221 of 65+ since inception of program (1991).

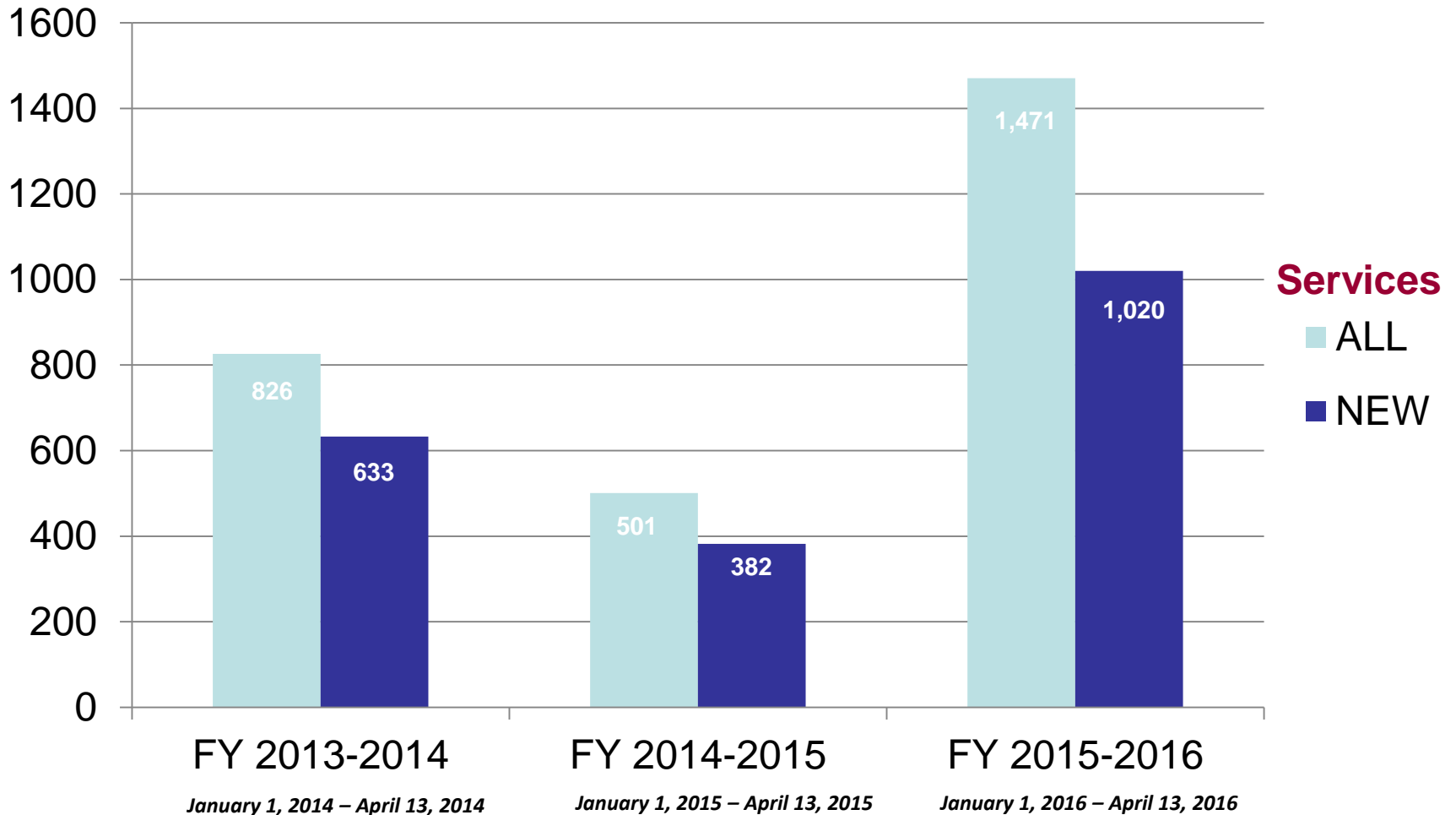
Newspaper Campaign Results (12 months)



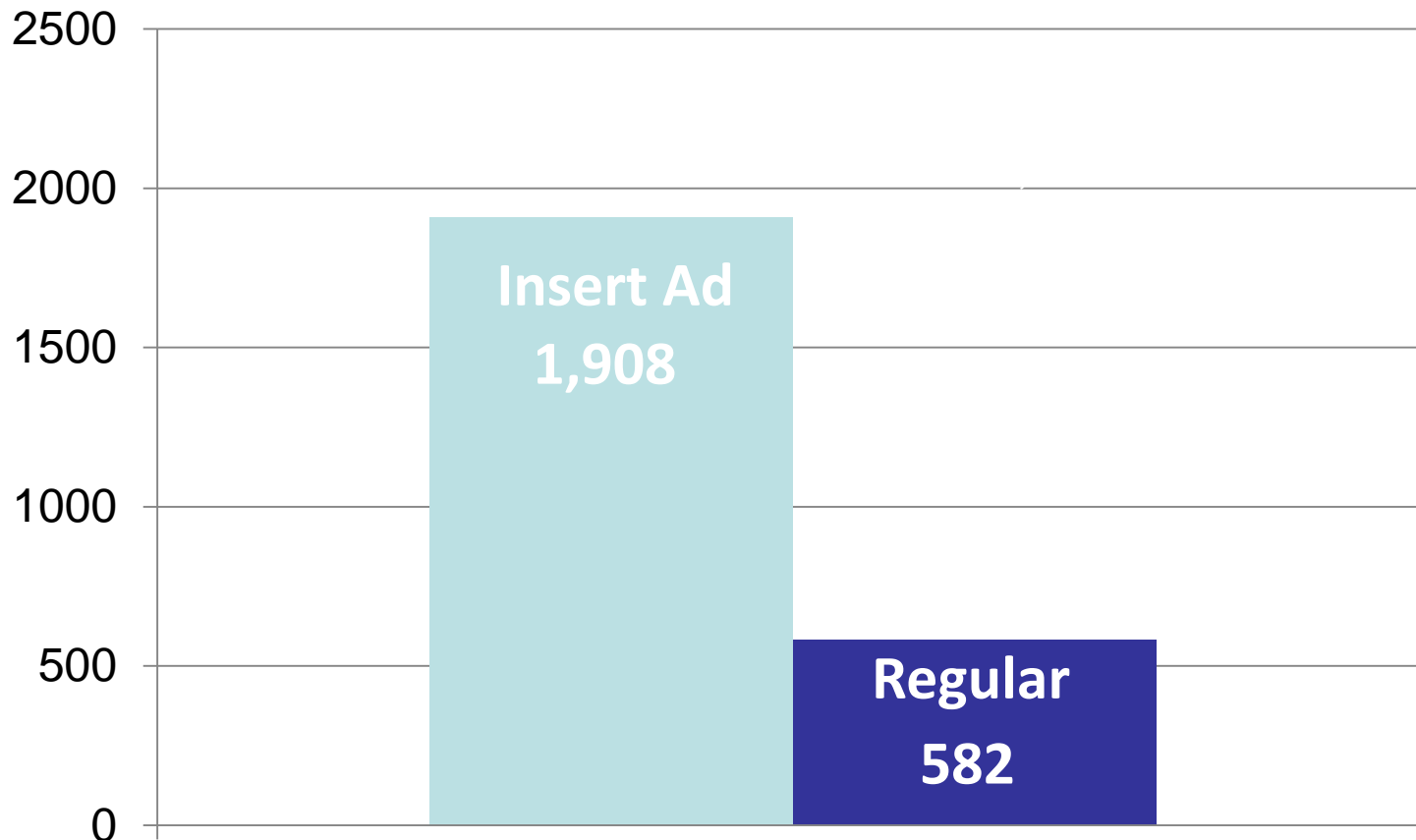
Newspaper Campaign Results (9 months, 13 days)



Newspaper Campaign Results (3 months, 13 days)



Newspaper Campaign Results



FY 2015-2016

July 1, 2015 – April 13, 2015

Fall Insert Ad

Loud, Clear & Free

The ClearSounds® A400 Amplified Cordless Phone and CSC500 Amplified Corded Phone are easy-to-use, powerful home phones that provide amplification and tone control so you can hear every conversation clearly.

See reverse side to learn how to get this phone absolutely FREE as a Florida resident!



Amplifies up to 40 dB

Florida Telecommunications FTRI Relay, Inc.

ClearSounds

Florida Telecommunications FTRI Relay, Inc. #KeepFloridaConnected

We all know someone with hearing loss.

"Hi Grandpa! Mommy said you got a new ClearSounds® amplified phone from FTRI. I'm so glad you can hear me tell you all about my soccer games now. I scored a goal today!"

When you or someone you love struggles to hear on the phone, calls become stressful. This leads to isolation and frustration.

There are solutions!

If you live in Florida and have a certified hearing loss, you can receive—at no cost—the ClearSounds® A400 Amplified Cordless Phone or CSC500 Amplified Corded Phone, two powerful yet easy-to-use solutions that offer amplification and tone control so every call sounds crystal clear. Both high-quality phones are available at no cost through Florida Telecommunications Relay, Inc. (FTRI), a statewide nonprofit 501(c)(3).

Enjoy effortless conversations again—contact FTRI today.



ClearSounds®

Deaf & Hard of Hearing Services of Treasure Coast, Inc.
1016 NE Jensen Beach Blvd.
Jensen Beach, FL 34957
772-334-2233 www.ftri.org/jensen

Spring Insert Ad

Get This Amplified
 Phone **FREE!**



The Clarity XLC3.4 Amplified Cordless Phone is a loud, easy-to-use home phone featuring 50+dB of digital amplified sound and four levels of tone control.

See reverse side to find out how you can get this phone absolutely FREE as a Florida resident!

A free solution for those with hearing loss.

Are you or a loved one missing out on important conversations? Hearing loss can be frustrating and lead to isolation. Now, there's no reason to be left out any longer.

If you are a resident of Florida and have a certified hearing loss, you can get the Clarity® XLC3.4™ Amplified Cordless Phone for FREE from Florida Telecommunications Relay, Inc. (FTRI), a statewide nonprofit 501(c)(3). Clarity phones are an easy-to-use solution that offer amplification and tone control so every call sounds crystal clear.

Contact FTRI today to find out how you can hear loud and clear for free!



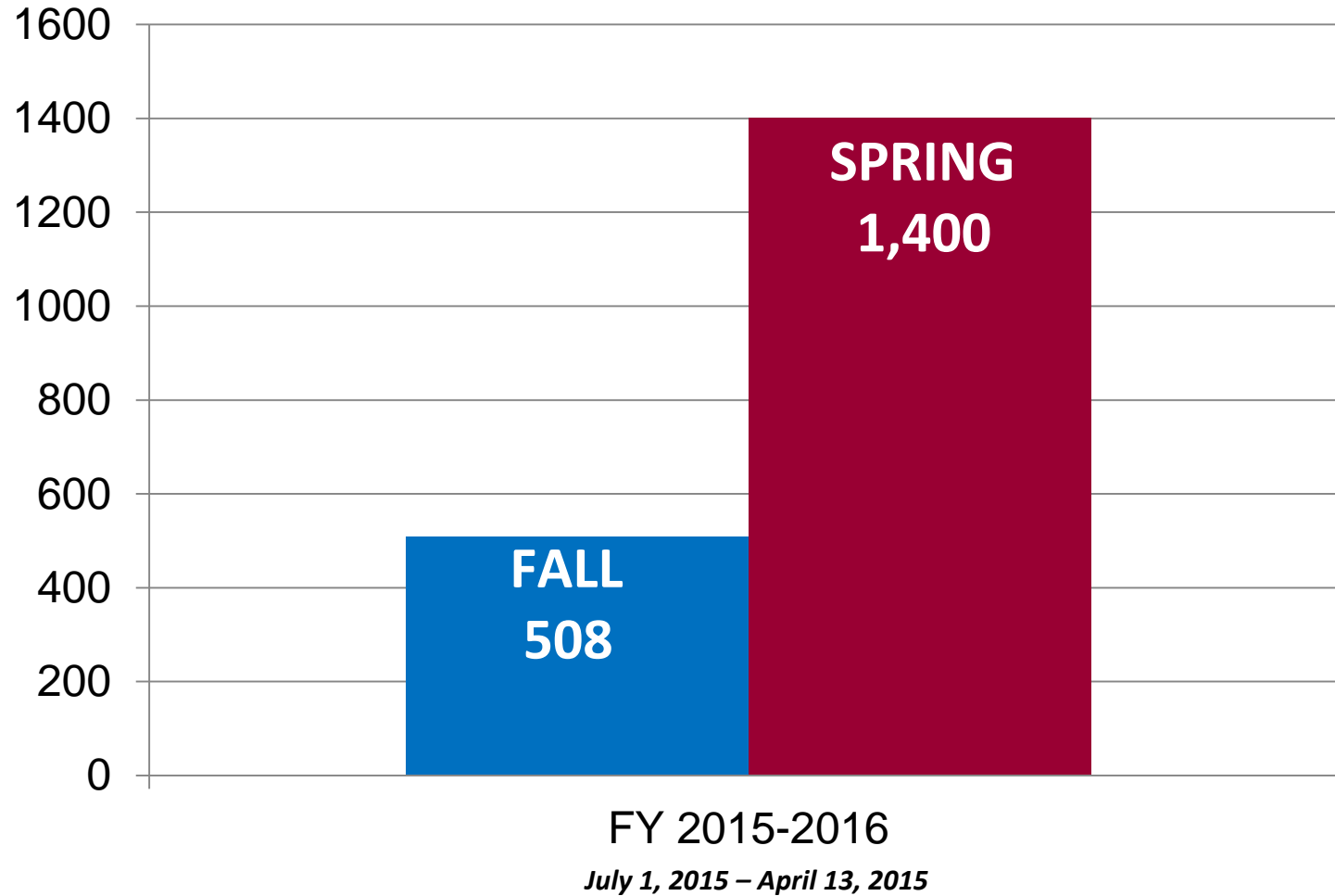
Deaf and Hard of Hearing Services of the Treasure Coast, Inc.

1016 NE Jensen Beach Blvd.
 Jensen Beach, FL 34957
 (772) 334-2233

Florida
Telecommunications
FTRI Relay, Inc.

#KeepFloridaConnected www.ftri.org/free

Insert Ad Campaign Results



CapTel Insert Ad

Can't hear on the phone? Get a Captioned Telephone FREE

The CapTel® Captioned Telephone shows you everything you say, so you can hear what you want to hear.

CapTel® 840

Free solution for people with hearing loss

Now you can be sure you'll catch every word of the conversation. If you can't quite hear what they say, just read the captions to be certain.

If you are a resident of Florida and have a certified hearing loss, you may qualify for a CapTel® 840.

Can't hear on the phone? Get a Captioned Telephone FREE

The CapTel® Captioned Telephone shows you word-for-word captions of everything your caller says. It's similar to captions seen on TV.

See reverse side to find out how you can get this phone absolutely FREE as a qualified Florida resident.

CapTel® 840

Free solution for people with hearing loss

Now you can be sure you'll catch every word of the conversation. If you can't quite hear what they say, just read the captions to be certain.

If you are a resident of Florida and have a certified hearing loss, you may qualify for a CapTel® 840 Captioned Telephone for FREE from Florida Telecommunications Relay, Inc (FTRI). FTRI is a statewide non-profit organization that provides amplified telephones for people with hearing loss at no cost.

Call today to see if you qualify for a free phone!

Deaf and Hard of Hearing Services of Florida
 8610 Galen Wilson Blvd.,
 Bldg B Suite 100
 Port Richey, FL 34668
 727-853-1010

Family Center on Deafness
 12445 62nd Street N., #303
 Largo, FL 33773
 727-399-9983

Florida Telecommunications
FTRI Relay, Inc.
www.ftri.org/free
 #KeepFloridaConnected

8½ x 11

FTRI

April FSI Plan

Referral Source - Insert Ad (Spring 2016)

| RDC/ Location codes | City of RDC | Full Run or Zoned | Newspaper | Frequency | Daily Circ | Run Date |
|---------------------|--------------------------|---|--|-----------|------------|---------------------------|
| 2 & 7 | Ft. Lauderdale | Zip Zoned | Sun-Sentinel | Daily | 31,631 | Wednesday, April 20, 2016 |
| 2 & 7 | Ft. Lauderdale | Zip Zoned | El Sentinel | Weekly | 26,589 | Friday, April 22, 2016 |
| 4 | Daytona Beach | Zones: 1, 3&5, 4, 6, 7, 8&10, 21&22, 1310, 1111, 1311 | Daytona Beach News Journal | Daily | 31,029 | Wednesday, April 20, 2016 |
| 4 | Deland | Full Run | West Volusia Beacon | Weekly | 4,900 | Thursday, April 14, 2016 |
| 9 | Crystal River | Full Run | Citrus County Chronicle | Daily | 22,500 | Wednesday, April 13, 2016 |
| 10 | Spring Hill/Land O'Lakes | Full Run | Hernando County | Daily | 10,000 | Wednesday, April 13, 2016 |
| 10 | Spring Hill/Land O'Lakes | Full Run | Suncoast News - N & W Pasco | Weekly | 73,652 | Wednesday, April 13, 2016 |
| 16 | Jensen Beach | Full Run - St Lucie | Hometown News | Weekly | 16,850 | Friday, April 15, 2016 |
| 16 | Jensen Beach | Zip Zoned | Treasure Coast News | Daily | 35,873 | Wednesday, April 20, 2016 |
| 17 & 32 | Ft. Myers | Zip Zoned | Ft. Myers News-Press | Daily | 26,222 | Wednesday, April 20, 2016 |
| 17 & 32 | Leesburg | Zip Zoned | Naples Daily News | Daily | 42,380 | Wednesday, April 13, 2016 |
| 19 | Lakeland | Full Run | Lakeland Ledger | Daily | 35,000 | Wednesday, April 13, 2016 |
| 21 | Port Charlotte | Zip Zoned | Charlotte Sun - insert only | Daily | 26,608 | Wednesday, April 20, 2016 |
| 22 | Leesburg | Full Run | Villages Daily Sun - insert only | Daily | 53,599 | Wednesday, April 13, 2016 |
| 24 | Pensacola | Zones 1-3, 5, 6 | Pensacola News Journal | Daily | 18,250 | Wednesday, April 20, 2016 |
| 24 | Pensacola | Full Run | Navarre Press | Weekly | 4,000 | Thursday, April 21, 2016 |
| 24 | Pensacola | Zones 3, 5, 6 | Ft Walton NW Daily News | Daily | 12,770 | Wednesday, April 20, 2016 |
| 25 | Panama City | Full Run | Panama City News Herald | Daily | 17,000 | Wednesday, April 13, 2016 |
| 26 | Miami | Zip Zoned | Miami Herald | Daily | 39,010 | Thursday, April 14, 2016 |
| 27 | Largo | Zip Zoned | Tampa Bay Times | Daily | 24,206 | Wednesday, April 20, 2016 |
| 28 | Tampa | Full Run | Sun City Center Observer - insert only | Weekly | 46,000 | Thursday, April 14, 2016 |
| 28 | Tampa | n/a | Sun City Center Observer - printing only | Weekly | 46,000 | Thursday, April 14, 2016 |
| 30 | West Palm Beach | Zip Zoned | Palm Beach Post | Daily | 13,277 | Wednesday, April 20, 2016 |
| 30 | West Palm Beach | Zip Zoned | Sun Sentinel | Daily | 21,861 | Wednesday, April 20, 2016 |

**Total April
Distribution 679,207**

| RDC/ Location codes | City of RDC | Full Run or Zoned? | Newspaper | Frequency | Daily Circ | Pub days | Run Date |
|---------------------------|---------------|---|-------------------------------|-----------|------------|-----------|---------------------------|
| 4 | Daytona Beach | Zones 1, 3&5, 4, 6, 7, 8&10, 21&22, 1510, 1111, 1511 | Daytona Beach News Journal | Daily | 31,029 | Wednesday | Wednesday, April 20, 2016 |
| 4 | Deland | Full Run | West Volusia Beacon | Weekly | 4,900 | Thursday | Thursday, April 14, 2016 |

Daytona Beach News Journal Zip Codes

32114
32117
32118
32119
32127
32129
32137
32141
32164
32174

West Volusia Beacon Zip Codes

32102
32105
32130
32180
32713
32720
32721
32724
32722
32725
32728
32738
32744
32763
32764

Sample of Zones and Full Run

2015 65+ Nielsen Data

FTRI Services
January 1, 2012 - March 31, 2016

| Geography Id | Geography Name | Parent County name | 2015 Population | 2015 Pop, Age 65+ | 2015 % of Pop 65+ | New | All |
|--------------|------------------|--------------------|-----------------|-------------------|-------------------|-----|-----|
| 32113 | Citra | Marion County | 7,453 | 1,088 | 14.6% | | |
| 32114 | Daytona Beach | Volusia County | 36,772 | 5,372 | 14.6% | 119 | 288 |
| 32117 | Daytona Beach | Volusia County | 25,514 | 4,883 | 19.1% | 114 | 255 |
| 32118 | Daytona Beach | Volusia County | 20,986 | 7,312 | 34.8% | 91 | 200 |
| 32119 | Daytona Beach | Volusia County | 23,394 | 6,166 | 26.4% | 89 | 221 |
| 32124 | Daytona Beach | Volusia County | 6,187 | 455 | 7.4% | | |
| 32127 | Port Orange | Volusia County | 32,188 | 8,717 | 27.1% | 106 | 232 |
| 32128 | Port Orange | Volusia County | 16,860 | 4,425 | 26.2% | | |
| 32129 | Port Orange | Volusia County | 22,972 | 6,796 | 29.6% | 78 | 185 |
| 32130 | De Leon Springs | Volusia County | 5,691 | 919 | 16.1% | | |
| 32131 | East Palatka | Putnam County | 5,155 | 1,057 | 20.5% | | |
| 32132 | Edgewater | Volusia County | 7,989 | 1,870 | 23.4% | | |
| 32134 | Fort MC Coy | Marion County | 11,975 | 2,825 | 23.6% | | |
| 32136 | Flagler Beach | Flagler County | 10,237 | 3,684 | 36.0% | | |
| 32137 | Palm Coast | Flagler County | 49,623 | 14,952 | 30.1% | 329 | 516 |
| 32139 | Georgetown | Putnam County | 1,082 | 368 | 34.0% | | |
| 32140 | Florahome | Putnam County | 2,006 | 343 | 17.1% | | |
| 32141 | Edgewater | Volusia County | 20,231 | 5,329 | 26.3% | 79 | 145 |
| 32145 | Hastings | St. Johns County | 6,989 | 827 | 11.8% | | |
| 32148 | Interlachen | Putnam County | 13,860 | 2,779 | 20.1% | | |
| 32159 | Lady Lake | Lake County | 36,337 | 23,227 | 63.9% | | |
| 32162 | Lady Lake | Sumter County | 46,833 | 12,780 | 27.3% | | |
| 32164 | Palm Coast | Flagler County | 49,088 | 11,477 | 23.4% | 296 | 448 |
| 32168 | New Smyrna Beach | Volusia County | 25,908 | 7,267 | 28.0% | 69 | 146 |
| 32169 | New Smyrna Beach | Volusia County | 13,016 | 5,310 | 40.8% | 39 | 82 |
| 32174 | Ormond Beach | Volusia County | 49,286 | 12,900 | 26.2% | 264 | 553 |
| 32176 | Ormond Beach | Volusia County | 15,118 | 5,778 | 38.2% | 51 | 146 |
| 32177 | Palatka | Putnam County | 26,153 | 4,419 | 16.9% | | |

Population 65+ by Zip Code



Local Data Search

Search State, County, City, Zip Code, or Area Code



INFO: License USA.com data or add it to your website.

[USA.com](#) / [Florida](#) / [Volusia County](#) / Population and Races

Volusia County

Basic Information

Population and Races

Income and Careers

Housing

School District

Public Schools

Private Schools

Public Library

Weather

Natural Disasters & Extremes

Air Quality

Environmental Watch

City and City Map

Zip Code and Maps

Government

Volusia County Population and Races

Basic Info

Population/Races

Income/Careers

Housing

Education

Others

As of 2010-2014, the total population of Volusia County is 498,981, which is 12.55% more than it was in 2000. The population growth rate is much lower than the state average rate of 21.14% and is higher than the national average rate of 11.61%. The Volusia County population density is 348.34 people per square mile, which is higher than the state average density of 294.44 people per square mile and is much higher than the national average density of 82.73 people per square mile. The most prevalent race in Volusia County is white, which represent 82.38% of the total population. The average Volusia County education level is about the same as the state average and is lower than the national average.

Topics:

[Population Growth](#)

[Population by Races](#)

[Population by Gender](#)

[Education](#)

[Household and Family](#)

[Place of Birth and Citizenship](#)

[Population Density](#)

[Population by First Ancestry](#)

[Population by Age](#)

[School Enrollment](#)

[Marital Status](#)

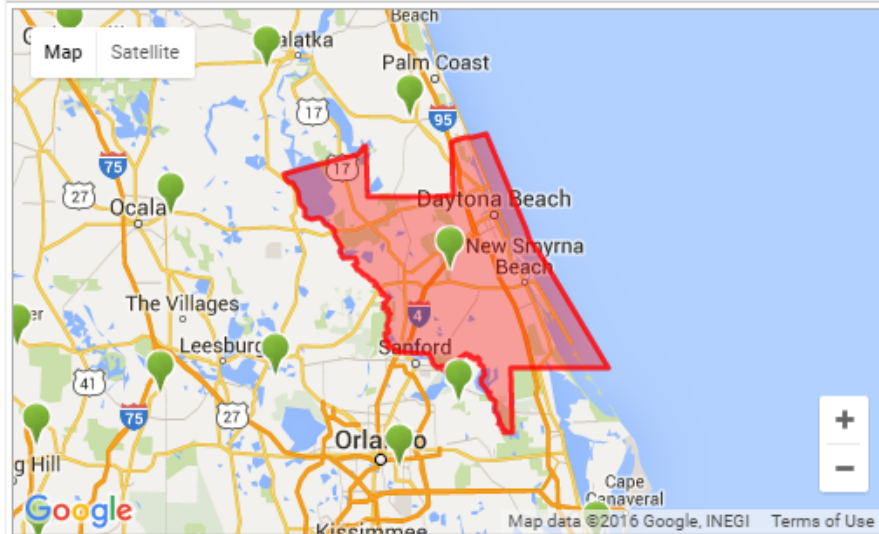
[Language](#)

Population in 2010-2014: 498,981. [#11](#)

Hot Florida Rankings

[Fastest](#) / [Slowest](#) Growing Counties in FL
[Richest](#) / [Poorest](#) Counties by Income in FL
[Expensive](#) / [Cheapest](#) Homes by County in FL
[Most](#) / [Least](#) Educated Counties in FL
[Fastest](#) / [Slowest](#) Growing Cities in FL
[High](#) / [Low](#) FL Cities by Males Employed
[High](#) / [Low](#) FL Cities by Females Employed
[Best](#) / [Worst](#) Cities by Crime Rate in FL
[Richest](#) / [Poorest](#) Cities by Income in FL
[Expensive](#) / [Cheapest](#) Homes by City in FL
[Most](#) / [Least](#) Educated Cities in FL

Counties Map View. Full data. Click icon to show name.



Show More Locations on the Map

- [Census Blocks+*](#)
- [Census Block Groups*](#)
- [Census Tracts*](#)
- [Zip Codes](#)
- [School Districts](#)
- [Cities](#)
- Counties**
- [Metro Areas](#)
- [States](#)

+ If the color of the links above is gray, please zoom in on the map to see the data.

* Census Blocks, Census Block Groups, and Census Tracts are geo areas that are normally smaller than the size of a city. Census Blocks provide block and community level information. They are great for understanding areas within a city.

Volusia County Cities / Towns

- [Barberville](#)
- [Daytona Beach Shores](#) 4,278
- [Deltona](#) 85,765
- [Lake Helen](#) 2,632
- [Orange City](#) 10,968
- [Port Orange](#) 57,218

- [Cassadaga](#)
- [De Leon Springs](#) 3,639
- [Edgewater](#) 20,879
- [New Smyrna Beach](#) 22,993
- [Osteen](#)
- [Seville](#) 192

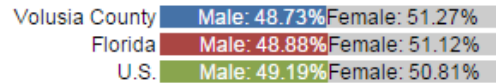
- [Daytona Beach](#) 61,913
- [Debary](#) 19,404
- [Holly Hill](#) 11,680
- [Oak Hill](#) 1,899
- [Ponce Inlet](#) 3,053
- [South Daytona](#) 12,265

Volusia County Zip Codes

| | | | | | |
|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|
| 32105 | 32114 32,005 | 32115 | 32116 | 32117 24,421 | 32118 15,977 |
| 32119 20,934 | 32120 | 32121 | 32122 | 32123 | 32124 5,456 |
| 32125 | 32126 | 32127 29,804 | 32128 16,895 | 32129 20,669 | 32130 6,105 |
| 32132 7,002 | 32141 17,797 | 32168 24,777 | 32169 10,340 | 32170 | 32173 |
| 32175 | 32176 14,164 | 32190 758 | 32198 | 32706 66 | 32713 19,621 |
| 32721 | 32722 | 32723 | 32724 32,404 | 32725 44,417 | 32728 |
| 32738 44,956 | 32739 | 32744 3,269 | 32753 | 32759 2,775 | 32763 21,218 |
| 32764 3,430 | 32774 | | | | |

Population by Gender

Male: 243,169 (48.73%, [see rank](#))
 Females: 255,812 (51.27%, [see rank](#))



*Based on 2010-2014 data. View [historical gender data](#).

Population by Age

Median Age ([see rank](#))



Median Age, Male ([see rank](#))



Median Age, Female ([see rank](#))



| | Volusia County | % of the Total Population | Florida | U.S. |
|-------------------|----------------|----------------------------------|---------|--------|
| Under 5 years | 24,006 | 4.81%, see rank | 5.56% | 6.36% |
| 5 to 9 years | 25,390 | 5.09%, see rank | 5.69% | 6.51% |
| 10 to 14 years | 25,616 | 5.13%, see rank | 5.86% | 6.59% |
| 15 to 19 years | 29,243 | 5.86%, see rank | 6.16% | 6.85% |
| 20 to 24 years | 31,845 | 6.38%, see rank | 6.69% | 7.13% |
| 25 to 34 years | 52,883 | 10.60%, see rank | 12.44% | 13.47% |
| 35 to 44 years | 54,195 | 10.86%, see rank | 12.50% | 12.96% |
| 45 to 54 years | 71,657 | 14.36%, see rank | 14.18% | 14.09% |
| 55 to 64 years | 73,498 | 14.73%, see rank | 12.75% | 12.29% |
| 65 to 74 years | 58,636 | 11.75%, see rank | 9.80% | 7.64% |
| 75 to 84 | 36,094 | 7.23%, see rank | 5.88% | 4.25% |
| 85 years and over | 15,918 | 3.19%, see rank | 2.49% | 1.85% |

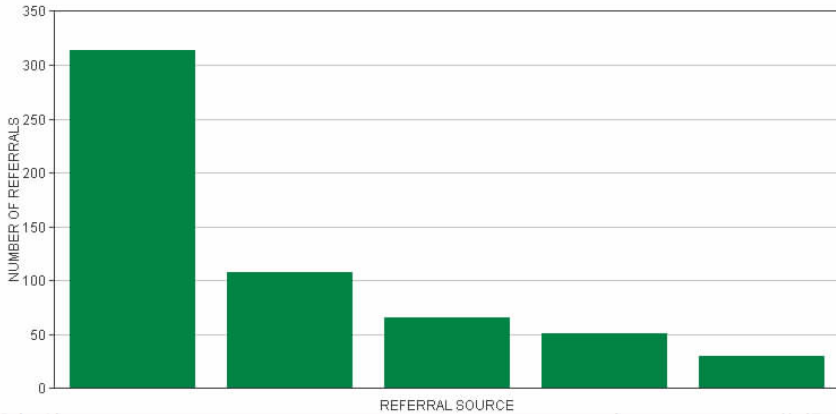
*Based on 2010-2014 data. View [historical age data](#).

FTRI Client Survey Report



Client Survey Report

Date Range: 7/1/2015 - 3/31/2016 · Internal Duplicates: View all records · RDCs: 16 · Paid Service Types: Paid Service Types: All



| Referral Source | Count | % of Total |
|--------------------------------|-------|------------|
| Current Client / Self-referred | 314 | 46.59% |
| Friend / Family | 108 | 16.02% |
| Insert Ad (Spring 2016) | 66 | 9.79% |
| Hearing Aid Specialist | 51 | 7.57% |
| Audiologist | 30 | 4.45% |
| Insert Ad (Summer 2015) | 28 | 4.15% |
| Aug/Sept/Oct 2015 Newspaper Ad | 11 | 1.63% |
| Client Dropped Off | 9 | 1.34% |
| Other | 8 | 1.19% |

Client Survey Report

Displays referral sources for services performed for a specified period.

Summary

Date Range: 7/1/2015 - 3/31/2016

Internal Duplicates: View all records

RDCs: 16

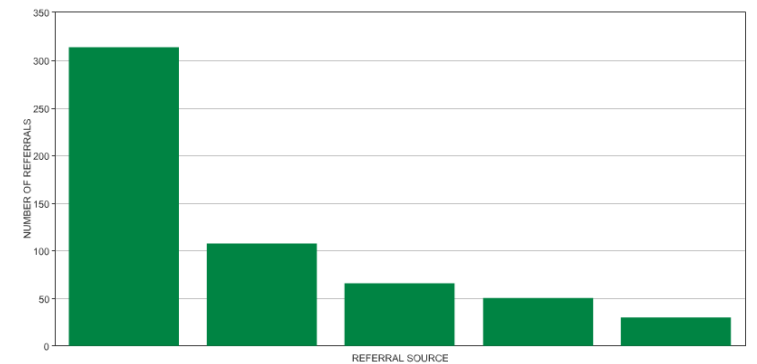
Paid Service Types: All

[New Search](#)

Ability to sort and search by Zip Code

Group By: None | [Zip Code](#)

Export: [PDF](#)



34957 — 55 Total

| Referral Source | Count | % of Total |
|--------------------------------|-----------|----------------|
| Current Client / Self-referred | 34 | 5.04% |
| Insert Ad (Spring 2016) | 11 | 1.63% |
| Friend / Family | 6 | 0.89% |
| Other | 2 | 0.30% |
| Audiologist | 1 | 0.15% |
| Internet | 1 | 0.15% |
| Total: | 55 | 100.00% |

Category V General & Administrative

Total proposed budget for
Category V is \$1,012,889.

FTRI budgeted for 10 full-time staff.

FY 2015/2016 to FY 2016/2017 Comparison

| | FY 2015/2016 (Approved) | FYE 2015/2016 (Projection) | FY 2016/2017 (Proposed) |
|-----------------------|-----------------------------------|--------------------------------------|-----------------------------------|
| Revenues | \$ 8,752,580 | \$ 8,264,904 | \$8,269,418 |
| Cat I | 3,971,499 | 3,817,071 | 3,192,039 |
| Cat II | 1,690,386 | 1,540,541 | 1,621,478 |
| Cat III | 1,054,737 | 906,770 | 950,403 |
| Cat IV | 574,626 | 574,626 | 728,300 |
| Cat V | 991,935 | 907,787 | 1,012,889 |
| Cat VI | 468,749 | 217,398 | 472,524 |
| Total Expenses | \$ 8,751,932 | \$ 7,964,193 | \$ 7,977,633 |

Questions