



Florida Public Service Commission **RATE CASE OVERVIEW**

FEBRUARY 2022

Application for a limited alternative rate increase in Highlands County by

Country Walk Utilities, Inc.

DOCKET NO. 20210182-WU

On , November 16, 2021, Country Walk Utilities, Inc. (Country Walk or Utility) filed an application with the Florida Public Service Commission (PSC or Commission) for a limited alternative rate case. Country Walk provides service to approximately 70 residential water customers and one general service water customer in Highlands County.

QUESTIONS & ANSWERS

1 Why is Country Walk requesting a rate increase?

Country Walk is requesting a rate increase due to under earnings as a result of a decrease in revenues, increase in operating expenses, and an increase in Highlands County taxes.

2 When was Country Walk's last approved rate increase?

Country Walk's last approved rate increase for water was in 2018.

3 How much is the current monthly water bill for a residential customer of Country Walk using 3,000 gallons?

The Utility's current monthly water bill for a residential customer of Country Walk using 3,000 gallons is \$69.52.

4 Using the Utility's proposed rates, how much would the monthly water bill be for a residential customer of Country Walk using 3,000 gallons?

Using the Utility's proposed rates, the monthly water bill for a residential customer using 3,000 gallons would be \$75.22.

5 What if I wish to provide input on the proposed rate increase?

Any person who wishes to comment or provide information may do so in one of the ways listed below.

- Email your comments to the Commission at clerk@psc.state.fl.us.
- Fill out and return, by US Mail, the "Comment Card" attached to this Notice.
- Submit written comments to the Commission Clerk at the address below:

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

- Address the Commissioners during the Commission's Conference, currently scheduled for April 5, 2022. You may address the Commissioners even if you also provide written comments through any of the other methods. If you would like to provide comments at the Commission Conference, please contact Jacob Imig with the PSC at (850) 413-6738 or jimig@psc.state.fl.us prior to April 5, 2022.

(Continued)

If cancelled, notice of service hearing cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

All correspondence should refer to “Docket No. 20210182-WU, Country Walk Utilities, Inc.” Your letter will be placed in the correspondence file of this docket. In accordance with Florida Statutes, the PSC will also consider Country Walk’s quality of service and other matters. If you have questions, contact the PSC’s Office of Consumer Assistance & Outreach at 1-800-342-3552.

6 Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. The Public Counsel is independent from the Commission, and accountable only to the people of the state of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or www.floridaopc.gov.

7 Can I obtain more detailed information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on Clerk’s Office then Dockets. Type in the docket number 20210184.

8 Who can answer technical or legal questions?

For technical questions, contact:

Emily Knoblauch
Quality of Service and Engineering
(850) 413 - 6632

Kaleb Mathis
Accounting
(850) 413 - 6447

Matthew Sibley
Rates and Charges
(850) 413 - 6516

For legal questions, contact:

Jacob Imig
(850) 413 - 6738

9 When will the PSC make a decision?

PSC staff is scheduled to file a recommendation with the Commission on March 24, 2022. The Commissioners are expected to vote at the April 5, 2022 Commission Conference.

10 How can I follow the Commission Conference?

You can watch the Commission Conference live from the PSC website at www.FloridaPSC.com. Look for the “Watch Live Broadcast” icon on the left side of the webpage. An audio only option is available by dialing 850-413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida’s Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



COMMISSIONER
Mike La Rosa



COMMISSIONER
Art Graham



CHAIRMAN
Andrew Giles Fay



COMMISSIONER
Gary F. Clark



COMMISSIONER
Gabriella Passidomo

Country Walk Utilities, Inc. Monthly Water Bills

	Rates Prior to Filing	Utility Requested Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$29.65	\$32.08
3/4"	\$44.48	\$48.12
1"	\$74.13	\$80.19
1 1/2"	\$148.25	\$160.38
2"	\$237.20	\$256.61
3"	\$474.40	\$513.21
4"	\$741.25	\$801.89
6"	\$1,482.50	\$1,603.78
Charge per 1,000 gallons - Residential Service		
0 - 3,000 gallons	\$13.29	\$14.38
Over 3,000 gallons	\$24.15	\$26.13
Charge per 1,000 gallons - General Service	\$15.45	\$16.71

Typical Residential 5/8" x 3/4" Meter Bill Comparison

3,000 gallons	\$69.52	\$75.22
6,000 gallons	\$141.97	\$153.61
10,000 gallons	\$238.57	\$258.13

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Docket No. 20210182 - WU

Name _____

Address _____

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

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STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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