



# Florida Public Service Commission **RATE CASE OVERVIEW**

FEBRUARY 2022

Application for a limited proceeding rate increase in Highlands County by  
**HC Waterworks, Inc.**

DOCKET NO. 20210184-WS

*On November 23, 2021, HC Waterworks, Inc. (HC Waterworks or Utility) filed an application with the Florida Public Service Commission (PSC or Commission) for a limited proceeding rate case. HC Waterworks provides service to approximately 950 water customers and 295 wastewater customers in Highlands County.*

## QUESTIONS & ANSWERS

### **1 Why is HC Waterworks requesting a rate increase?**

HC Waterworks is requesting a rate increase to recover the cost of operating the Utility and allow the company an opportunity to earn a fair rate of return on its investment.

### **2 When was HC Waterworks' last approved rate increase?**

HC Waterworks' last approved rate increase for water was in 2020. The last approved rate increase for wastewater was in 2015.

### **3 How much is the current monthly water and wastewater bill for a residential customer of HC Waterworks using 3,000 gallons?**

The Utility's current monthly water and wastewater bill for a residential customer of HC Waterworks using 3,000 gallons is \$61.27 and \$36.74, respectively.

### **4 Using the Utility's proposed rates, how much would the monthly water and wastewater bill be for a residential customer of HC Waterworks using 3,000 gallons?**

Using the Utility's proposed rates, the monthly water and wastewater bill for a residential customer using 3,000 gallons would be \$63.92 and \$43.98, respectively.

### **5 What if I wish to provide input on the proposed rate increase?**

Any person who wishes to comment or provide information may do so in one of the ways listed below.

- Email your comments to the Commission at [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us).
- Fill out and return, by US Mail, the "Comment Card" attached to this Notice.
- Submit written comments to the Commission Clerk at the address below:

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

- Address the Commissioners during the Commission's Conference, currently scheduled for May 3, 2022. You may address the Commissioners even if you also provide written comments through any of the other methods. If you would like to provide comments at the Commission Conference, please contact Ryan Sandy with the PSC at (850) 413-6856 or [rsandy@psc.state.fl.us](mailto:rsandy@psc.state.fl.us) by noon on April 29, 2022.

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If cancelled, notice of service hearing cancellation will be provided on the Commission's website, ([www.FloridaPSC.com](http://www.FloridaPSC.com)), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

All correspondence should refer to “Docket No. 20210184-WS, HC Waterworks, Inc.” Your letter will be placed in the correspondence file of this docket. In accordance with Florida Statutes, the PSC will also consider HC Waterworks’ quality of service and other matters. If you have questions, contact the PSC’s Office of Consumer Assistance & Outreach at 1-800-342-3552.

## 6 Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. The Public Counsel is independent from the Commission, and accountable only to the people of the state of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or [www.floridaopc.gov](http://www.floridaopc.gov).

## 7 Can I obtain more detailed information online?

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on Clerk’s Office then Dockets. Type in the docket number 20210184.

## 8 Who can answer technical or legal questions?

### For technical questions, contact:

Christopher Richards  
Accounting  
(850) 413 - 6742

Terence Bethea  
Rates and Charges  
(850) 413 - 6435

Penelope Buys  
Quality of Service and Engineering  
(850) 413 - 6518

### For legal questions, contact:

Ryan Sandy  
(850) 413 - 6856

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on April 21, 2022. The Commissioners are expected to vote at the May 3, 2022 Commission Conference.

## 10 How can I follow the Commission Conference?

You can watch the Commission Conference live from the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Look for the “Watch Live Broadcast” icon on the left side of the webpage. An audio only option is available by dialing 850-413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida’s Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## PSC Commissioners



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COMMISSIONER  
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CHAIRMAN  
Andrew Giles Fay



COMMISSIONER  
Gary F. Clark



COMMISSIONER  
Gabriella Passidomo

## HC Waterworks, Inc. Monthly Water Bills

	Rates Prior to Filing	Utility Requested Rates
<b><u>Residential and General Service (GS1)</u></b>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$26.56	\$27.71
3/4"	\$39.84	\$41.57
1"	\$66.40	\$69.28
1 1/2"	\$132.80	\$138.56
2"	\$212.48	\$221.70
3"	\$424.96	\$443.40
4"	\$664.00	\$692.82
6"	\$1,328.00	\$1,385.64
8"	\$2,124.80	\$2,217.02
10"	\$3,054.40	\$3,186.97
<b><u>General Service (GS2)</u></b>		
Base Facility Charge by Meter Size:		
3"	\$3,373.12	\$3,519.52
Charge per 1,000 gallons - Residential Service		
0 - 4,000 gallons	\$11.57	\$12.07
Over 4,000 gallons	\$14.46	\$15.09
Charge per 1,000 gallons General Service (GS 1 and GS2)	\$12.14	\$12.67
<b><u>Private Fire Protection Service</u></b>		
Base Facility Charge by Meter Size:		
2"	\$17.71	\$18.48
3"	\$35.41	\$36.95
4"	\$110.67	\$57.74
6"	\$177.07	\$115.47
8"	\$254.53	\$184.75
10"	\$254.53	\$265.58
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 gallons	\$61.27	\$63.92
5,000 gallons	\$87.30	\$91.08
10,000 gallons	\$159.60	\$166.53

## HC Waterworks, Inc. Monthly Wastewater Bills

	Rates Prior to Filing	Utility Requested Rates
<b><u>Residential Service</u></b>		
Base Facility Charge All Meter Sizes	\$12.23	\$14.64
Charge per 1,000 gallons (6,000 gallon cap)	\$8.17	\$9.78
<b><u>General Service</u></b>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$12.23	\$14.64
3/4"	\$18.35	\$21.97
1"	\$30.58	\$36.61
1 1/2"	\$61.15	\$73.21
2"	\$97.84	\$117.14
3"	\$195.68	\$234.27
4"	\$305.75	\$366.05
6"	\$611.50	\$732.10
8"	\$978.40	\$1,171.37
10"	\$1,406.45	\$1,683.84
Charge per 1,000 gallons General Service	\$9.81	\$11.74
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 gallons	\$36.74	\$43.98
5,000 gallons	\$53.08	\$63.54
10,000 gallons	\$61.25	\$73.32



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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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