



Florida Public Service Commission RATE CASE OVERVIEW

MAY 2026

Application for increase in water rates by **Sunlake Estates Utilities, L.L.C.**

DOCKET NO. 20250108-WS

On September 2, 2025, Sunlake Estates Utilities, L.L.C. (Sunlake or Utility) filed an application for a staff-assisted rate case with the Florida Public Service Commission (Commission or FPSC). However, Sunlake withdrew the wastewater portion of the SARC on March 19, 2026. Sunlake provides water service to 454 residential and 7 general service customers in Lake County.

QUESTIONS & ANSWERS

1. Why is Sunlake requesting a rate increase?

Sunlake is requesting a rate increase to recover the cost of operating the Utility and allow the company an opportunity to earn a fair rate of return on its investment.

2. When was Sunlake's last rate increase?

Sunlake's last rate increase was June 2025 through a price index adjustment.

3. How can the public provide input on this rate case

As part of the evaluation of Sunlake's request, Commission staff will conduct a virtual customer meeting to gather feedback on Sunlake's quality of service and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. Commissioners may attend and participate in the customer meeting.

Customers wishing to speak during the meeting may register between Friday, May 1, 2026, at 9:00 a.m. (EDT) and Thursday, May 14, 2026, at noon. Registration is available through the following options:

- Online at www.FloridaPSC.com under "Hot Topics" by selecting "Sign-up to Speak"
- By phone at (850) 413-7080
- By email at speakersignup@psc.state.fl.us

One day prior to the meeting, customers who signed up to speak will be provided further instructions from FPSC staff on how to participate.

All customers who register to present comments at the meeting are urged to call in promptly at the scheduled meeting time, because the meeting may be adjourned early if no customers are present.

Please note that customers will be called to speak in the order they register. For questions about the sign-up process, please call (850) 413-7080.

4. How can I submit comments if I cannot participate in the customer meeting or prefer not to speak?

Any interested person may submit comments or provide information to the Commission using one of the following methods:

- **Email:** Send comments to clerk@psc.state.fl.us
- **Online:** Complete the "Comment Card" available at www.FloridaPSC.com under *Hot Topics* beginning May 1, 2026, at 9 a.m.
- **Mail or Email:** Fill out and return the "Comment Card" included with this Notice
- **Mail (written comments):**
Office of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please include the docket number 20250108-WS with your submission.

All comments are placed in the correspondence section of the docket file. In accordance with Florida law, the Commission will consider these comments, along with Sunlake's quality of service and other relevant matters, before making a decision.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the FPSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the FPSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

QUESTIONS & ANSWERS

5. How can I find more information online?

Detailed docket information is available at www.FloridaPSC.com. Select **Clerk's Office**, then **Dockets**, and enter the docket number **20250108**.

6. What are the current and proposed monthly water bills for a residential Sunlake customer using 6,000 gallons?

For a residential customer using 6,000 gallons, the current monthly bill is \$19.90, and the proposed monthly bill is \$50.90.

7. Who can answer technical or legal questions?

For technical questions, contact:

Connor Willis
Quality of Service and Engineering
(850) 413 – 6632

Ranika Rashawn
Rates and Charges
(850) 413 – 6638

Brian Lenberg
Accounting
(850) 413 – 6404

For legal questions, contact:

Saad Farooqui
(850) 413 – 6214

8. Who provides legal representation for customers on utility related matters before the FPSC?

The Office of Public Counsel (OPC) was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. OPC is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach OPC at (800) 342-0222 or www.floridaopc.gov.

9. When will the FPSC make a decision?

FPSC staff is scheduled to file a recommendation with the Commission on July 23, 2026. The Commissioners are expected to vote on the recommendation at the August 4, 2026 Commission Conference.

10. How can I follow the customer meeting and Commission Conference?

You can watch the customer meeting and Commission Conference live from the FPSC website at www.FloridaPSC.com. Look for the "Watch Live and Archived FPSC Events" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the FPSC by using the Florida Relay Service at (800) 955-8771 (TDD).

If cancelled, notice of customer meeting cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page.

Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

FPSC Commissioners



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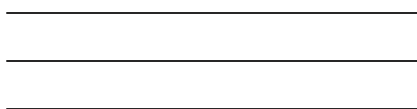
Sunlake's Monthly Water Rates

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" X 3/4"	\$11.74	\$15.06
3/4"	\$17.61	\$22.59
1"	\$29.35	\$37.65
1-1/2"	\$58.70	\$75.30
2"	\$93.92	\$120.48
3"	\$187.84	\$240.96
4"	\$293.50	\$376.50
6"	\$587.00	\$753.00
Charge per 1,000 gallons - Residential		
0 - 5,000 gallons	\$1.22	N/A
Over 5,000 gallons	\$2.06	N/A
Charge per 1,000 gallons - Residential		
0 - 4,000 gallons	N/A	\$5.12
Over 4,000 gallons	N/A	\$7.68
Charge per 1,000 gallons - General Service	\$1.72	\$5.87
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
2,000 Gallons	\$14.18	\$25.30
6,000 Gallons	\$19.90	\$50.90
10,000 Gallons	\$28.14	\$81.62

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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