

## INSTRUCTIONS FOR FILING WATER TARIFFS

Prior to filling out the tariff, please read the rules applicable to water tariffs found in Chapter 25-9, Florida Administrative Code (copy attached). All tariffs are to be filed in compliance with Chapter 25-9, Florida Administrative Code, and shall be accompanied by a transmittal letter listing the tariff sheets transmitted. Please provide an original and two copies of the proposed tariff. The Company shall include in the tariff: a description of all territory served by it, all Rules and Regulations, rates, classifications, and charges for service subject to the jurisdiction of the Commission. The first issue of each tariff sheet shall be marked "Original Sheet" in the upper right hand corner of the sheet. For example: Original Sheet No. 1.0 or Original Sheet No. 5.1.

In order to assist you in fulfilling the tariff filing requirement, the Division of Regulatory Oversight, Florida Public Service Commission, has developed a "model" water tariff for your consideration. Set forth below are the instructions for filing the "model" water tariff. If any sheet of the "model" tariff does not apply, it may be eliminated, however, the Applicant should ensure that the page number(s) are adjusted to reflect the sheet(s) left out. Additionally, any deviation from the "model" water tariff must be explained in your transmittal letter. If you have any questions regarding the filing of your tariff, please direct those questions to the Bureau of Certification at (850) 413-6480.

**Please be advised that Rule 25-30.135(3), Florida Administrative Code, requires a Company to maintain for Customer inspection upon request during regular business hours at its main in-state office, a current copy of Chapters 25-9, 25-22 and 25-30, Florida Administrative Code, a current copy of Chapter 367, Florida Statutes, a copy of its current tariff(s), and a current copy of any developer agreements.**

COVER SHEET    Enter the name of your Company in the space provided.

ORIG. SHEET  
NO. 1.0        Enter the name, address, and phone number(s) of your Company in the spaces provided. The phone numbers should be local or toll-free for service during regular hours and a number for emergencies after hours. Enter the name of your Company's Issuing Officer and his or her title at the bottom of this sheet and EACH SUBSEQUENT SHEET.

ORIG. SHEET  
NO. 2.0        Enter the name of your Company in the upper left hand corner on this and EACH SUBSEQUENT SHEET.

The "Table of Contents" sheet serves as a detailed subject index for the entire tariff and shall be arranged in alphabetical order. Enter the appropriate sheet numbers by the corresponding section titles.

ORIG. SHEET  
NO. 3.0        Complete the "Territory Authority" items by entering the Certificate number, county name, order number, date issued, docket number, and filing type of Certificate (i.e., original, grandfather, transfer, amendment). If unknown at this time, please leave blank.

ORIG. SHEET  
NO. 3.1        Enter the Company's "Description of Territory Served." The territory description shall agree with that contained in the order(s) issued and shall contain, as a heading, the applicable development name and order number. If no order has been issued, the territory description should be the same as that contained for the numbering of supplements and additions. Please use additional sheets as necessary and number them accordingly. Refer to Rule 25-9.010, Florida Administrative Code, for assistance.

If your Company provides water service in more than one county, please contact the Bureau of Certification for instruction on completing sheets 3.0 and 3.1 for each Certificate.

## INSTRUCTIONS FOR FILING WATER TARIFFS

- ORIG. SHEET NO. 4.0 The "Communities Served Listing" information is listed in alphabetical order by county name for each development where water service is rendered by the Company. Enter the county name, development name(s), and applicable rate schedule(s), for each county or development, and the sheet number for the schedule(s). For Companies that serve only one development, this sheet may be eliminated or held for future use and the Table of Contents section shall be revised to reflect this change.
- ORIG. SHEET NO. 5.0 - 5.1 Enter the name of your Company beside definition number 5.0. If the Company has additional terms and abbreviations not listed on these sheets, please list and define them. Additional sheets may be used and shall be numbered 5.2, 5.3, and so on. Note: The terms and abbreviations of this section are in alphabetical order.
- ORIG. SHEET NO. 6.0 - 10.0 This sheet begins the Company's "Rules and Regulations" section. The Index of Rules and Regulations section shall be placed in alphabetical order. If you have additional Rules or Regulations not listed in this section, you must add them to the Index of Rules and Regulations and explain them fully on the appropriate sheet. If any of the Rules and Regulations included in the "model" water tariff are not applicable to your Company, strike through each word, submit a draft for review and a final copy with the non-applicable information deleted.
- ORIG. SHEET NO. 11.0 This sheet serves as the Company's "Index of Rates and Charges Schedules" and each schedule shall be placed in alphabetical order.
- ORIG. SHEET NO. 12.0 - 13.0 Place the Company's rates for water service in this section. If you need to request additional sheets for different classes of service, contact the Division of Regulatory Oversight. Refer to Rule 25-9.031, Florida Administrative Code, for assistance in filling out this section.
- ORIG. SHEET NO. 14.0 In paragraph two of the "Customer Deposits" schedule, enter the deposit amount required. If no deposit is required, eliminate this page and the "Index of Rates and Charges Schedules" shall be revised to reflect this change.
- In paragraph four, enter the month in which you pay interest to the Customers' accounts. Note: Interest on deposits is required pursuant to Rule 25-30.311(4) and (4a), Florida Administrative Code, and must be paid at the same time each year.
- ORIG. SHEET NO. 15.0 "Meter Test Deposits" must reflect the rates as found in Rule 25-30.266, Florida Administrative Code.
- ORIG. SHEET NO. 16.0 Enter the "Miscellaneous Service Charges" listed on sheet 16.0, or the charges currently billed by the utility. Cost justification is required for charges other than the ones identified on this sheet. Specify which charge is actual or proposed in the transmittal letter.
- ORIG. SHEET NO. 17.0 Enter the Company's "Service Availability Fees and Charges," and next to each amount, include the corresponding sheet and rule number of the "Service Availability Policy" which explains when the charge is levied and how the charge is determined. If a system, plant, or main extension charge is levied, provide the number of gallons per day per ERC.
- If the Company is providing the services identified as "\$<sup>1</sup>" on this sheet, the tariff should state "Actual Cost" under amount.

## INSTRUCTIONS FOR FILING WATER TARIFFS

- ORIG. SHEET NO. 18.0 This sheet serves as the Company's "Index of Standard Forms." Enter each form in alphabetical order.
- ORIG. SHEET NO. 19.0 Attach to the "Customer's Guarantee Deposit Receipt" sheet a copy of the receipt which is given to the Customers recording the Company's acceptance of their deposit. If no deposit is required, this sheet may be eliminated or held for future use and the "Index of Standard Forms" section shall be revised to reflect this change.
- ORIG. SHEET NO. 20.0 Attach a copy of your "Application for Water Service" form to this sheet. A sample has been provided for your use. Please be advised that this is only a sample form and is not intended to fit all companies. The Company's business practices may require additional information on the application form. In addition, please note paragraphs 4 and 5 of the sample application require that you choose the billing cycle (paragraph 4) and that you designate appropriate notice for termination of service (paragraph 5).
- In addition, the Company is required to provide the Customer a copy of the brochure entitled "Your Water and Wastewater Service," prepared by the Florida Public Service Commission. For a supply of these brochures, contact the Division of Consumer Affairs at (850) 413-6100.
- ORIG. SHEET NO. 21.0 Attach a copy of your "Application for Meter Installation" form to this sheet. If no form is used, eliminate this sheet.
- ORIG. SHEET NO. 22.0 Attach a blank "Copy of Customer's Bill" to this sheet. Rule 25-30.335, Florida Administrative Code, requires that each bill shall indicate: the billing period covered; the applicable rate; beginning and ending meter readings; the amount of the bill; the delinquent date or the date after which the bill becomes past due; and any Commission authorized late payment charge.
- ORIG. SHEET NO. 23.0 This sheet serves as the Company's "Index of Service Availability" and shall be arranged in alphabetical order. Two examples have been provided as a guideline for preparing your index. **If the Company's Service Availability Policy is one page in length or less, then you may elect to use the condensed version. Note: Use only one index.**
- ORIG. SHEET NO. 24.0 Enter a detailed explanation of the Company's "Service Availability Policy." At a minimum, the policy should describe those facilities that the Company and/or the contributor are responsible to install (i.e., treatment plant, on-site and off-site transmission and distribution mains, services, meters, and so forth), as well as the conditions under which such facilities will be installed. The conditions may include, but are not limited to, payment of service availability charges, compliance with Company specifications, system design, Company inspections and inspection fees, plan review charges, transfer of contributed property, easements and rights-of-way, as built plans, refundable advances, developer agreements, and so on. If more than one page is needed to explain the policy, additional sheets shall be numbered 24.1, 24.2, and so on. (For further information, refer to Chapter 25-30, Florida Administrative Code.)

WATER TARIFF

---

NAME OF COMPANY

FILED WITH  
FLORIDA PUBLIC SERVICE COMMISSION

WATER TARIFF

\_\_\_\_\_  
NAME OF COMPANY

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
(ADDRESS OF COMPANY)

\_\_\_\_\_  
(Business & Emergency Telephone Numbers)

FILED WITH

FLORIDA PUBLIC SERVICE COMMISSION

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

TABLE OF CONTENTS

Sheet Number

Communities Served Listing .....

Description of Territory Served .....

Index of

    Rates and Charges Schedules .....

    Rules and Regulations .....

    Service Availability Policy .....

    Standard Forms .....

Technical Terms and Abbreviations .....

Territory Authority .....

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

TERRITORY AUTHORITY

CERTIFICATE NUMBER -

COUNTY -

COMMISSION ORDER(s) APPROVING TERRITORY SERVED -

Order Number

Date Issued

Docket Number

Filing Type

(Continued to Sheet No. 3.1)

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

(Continued from Sheet No. 3.0)

DESCRIPTION OF TERRITORY SERVED

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE



NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

COMMUNITIES SERVED LISTING

| <u>County<br/>Name</u> | <u>Development<br/>Name</u> | <u>Rate<br/>Schedule(s)<br/>Available</u> | <u>Sheet No.</u> |
|------------------------|-----------------------------|---|------------------|
|------------------------|-----------------------------|---|------------------|

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

TECHNICAL TERMS AND ABBREVIATIONS

- 1.0 "BFC" - The abbreviation for "Base Facility Charge" which is the minimum amount the Company may charge its Customers and is separate from the amount the Company bills its Customers for water consumption.
- 2.0 "CERTIFICATE" - A document issued by the Commission authorizing the Company to provide water service in a specific territory.
- 3.0 "COMMISSION" - The shortened name for the Florida Public Service Commission.
- 4.0 "COMMUNITIES SERVED" - The group of Customers who receive water service from the Company and whose service location is within a specific area or locality that is uniquely separate from another.
- 5.0 "COMPANY" - The shortened name for the full name of the utility which is \_\_\_\_\_.
- 6.0 "CUSTOMER" - Any person, firm or corporation who has entered into an agreement to receive water service from the Company and who is liable for the payment of that water service.
- 7.0 "CUSTOMER'S INSTALLATION" - All pipes, shut-offs, valves, fixtures and appliances or apparatus of every kind and nature used in connection with or forming a part of the installation for rendering water service to the Customer's side of the Service Connection whether such installation is owned by the Customer or used by the Customer under lease or other agreement.
- 8.0 "MAIN" - A pipe, conduit, or other facility used to convey water service to individual service lines or through other mains.
- 9.0 "RATE" - Amount which the Company may charge for water service which is applied to the Customer's actual consumption.
- 10.0 "RATE SCHEDULE" - The rate(s) or charge(s) for a particular classification of service plus the several provisions necessary for billing, including all special terms and conditions under which service shall be furnished at such rate or charge.
- 11.0 "SERVICE" - As mentioned in this tariff and in agreement with Customers, "Service" shall be construed to include, in addition to all water service required by the Customer, the readiness and ability on the part of the Company to furnish water service to the Customer. Service shall conform to the standards set forth in Section 367.111 of the Florida Statutes.

(Continued to Sheet No. 5.1)

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

(Continued from Sheet No. 5.0)

- 12.0     "SERVICE CONNECTION" - The point where the Company's pipes or meters are connected with the pipes of the Customer.
  
- 13.0     "SERVICE LINES" - The pipes between the Company's Mains and the Service Connection and which includes all of the pipes, fittings and valves necessary to make the connection to the Customer's premises, excluding the meter.
  
- 14.0     "TERRITORY" - The geographical area described, if necessary, by metes and bounds but, in all cases, with township, range and section in a Certificate, which may be within or without the boundaries of an incorporated municipality and may include areas in more than one county.

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

INDEX OF RULES AND REGULATIONS

|   | <u>Sheet<br/>Number:</u> | <u>Rule<br/>Number:</u> |
|---|--------------------------|-------------------------|
| Access to Premises .....  | 9.0                      | 14.0                    |
| Adjustment of Bills .....   | 10.0                     | 22.0                    |
| Adjustment of Bills for Meter Error .....                           | 10.0                     | 23.0                    |
| All Water Through Meter .....                                       | 10.0                     | 21.0                    |
| Application .....   | 7.0                      | 3.0                     |
| Applications by Agents .....  | 7.0                      | 4.0                     |
| Change of Customer's Installation .....                             | 8.0                      | 11.0                    |
| Continuity of Service .....   | 8.0                      | 9.0                     |
| Customer Billing .....  | 9.0                      | 16.0                    |
| Delinquent Bills .....  | 7.0                      | 8.0                     |
| Extensions .....  | 7.0                      | 6.0                     |
| Filing of Contracts .....   | 10.0                     | 25.0                    |
| General Information .....   | 7.0                      | 1.0                     |
| Inspection of Customer's Installation .....                         | 9.0                      | 13.0                    |
| Limitation of Use .....   | 8.0                      | 10.0                    |
| Meter Accuracy Requirements .....                                   | 10.0                     | 24.0                    |
| Meters .....  | 10.0                     | 20.0                    |
| Payment of Water and Wastewater Service<br>Bills Concurrently ..... | 10.0                     | 18.0                    |

(Continued to Sheet No. 6.1)

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

(Continued from Sheet No. 6.0)

|  | <u>Sheet<br/>Number:</u> | <u>Rule<br/>Number:</u> |
|--|--------------------------|-------------------------|
| Policy Dispute .....                       | 7.0                      | 2.0                     |
| Protection of Company's Property .....     | 8.0                      | 12.0                    |
| Refusal or Discontinuance of Service ..... | 7.0                      | 5.0                     |
| Right-of-way or Easements .....            | 9.0                      | 15.0                    |
| Termination of Service .....               | 9.0                      | 17.0                    |
| Type and Maintenance .....                 | 7.0                      | 7.0                     |
| Unauthorized Connections - Water .....     | 10.0                     | 19.0                    |

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

RULES AND REGULATIONS

- 1.0 GENERAL INFORMATION - These Rules and Regulations are a part of the rate schedules and applications and contracts of the Company and, in the absence of specific written agreement to the contrary, apply without modifications or change to each and every Customer to whom the Company renders water service.
- The Company shall provide water service to all Customers requiring such service within its Certificated territory pursuant to Chapter 25-30, Florida Administrative Code and Chapter 367, Florida Statutes.
- 2.0 POLICY DISPUTE - Any dispute between the Company and the Customer or prospective Customer regarding the meaning or application of any provision of this tariff shall upon written request by either party be resolved by the Florida Public Service Commission.
- 3.0 APPLICATION - In accordance with Rule 25-30.310, Florida Administrative Code, a signed application is required prior to the initiation of service. The Company shall provide each Applicant with a copy of the brochure entitled "Your Water and Wastewater Service," prepared by the Florida Public Service Commission.
- 4.0 APPLICATIONS BY AGENTS - Applications for water service requested by firms, partnerships, associations, corporations, and others shall be rendered only by duly authorized parties or agents.
- 5.0 REFUSAL OR DISCONTINUANCE OF SERVICE - The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business in accordance with Rule 25-30.320, Florida Administrative Code.
- 6.0 EXTENSIONS - Extensions will be made to the Company's facilities in compliance with Commission Rules and Orders and the Company's tariff.
- 7.0 TYPE AND MAINTENANCE - In accordance with Rule 25-30.545, Florida Administrative Code, the Customer's pipes, apparatus and equipment shall be selected, installed, used and maintained in accordance with standard practice and shall conform with the Rules and Regulations of the Company and shall comply with all laws and governmental regulations applicable to same. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer expressly agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service. The Company reserves the right to discontinue or withhold water service to such apparatus or device.
- 8.0 DELINQUENT BILLS - When it has been determined that a Customer is delinquent in paying any bill, water service may be discontinued after the Company has mailed or presented a written notice to the Customer in accordance with Rule 25-30.320, Florida Administrative Code.

(Continued on Sheet No. 8.0)

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

(Continued from Sheet No. 7.0)

9.0 CONTINUITY OF SERVICE - In accordance with Rule 25-30.250, Florida Administrative Code, the Company will at all times use reasonable diligence to provide continuous water service and, having used reasonable diligence, shall not be liable to the Customer for failure or interruption of continuous water service.

If at any time the Company shall interrupt or discontinue its service, all Customers affected by said interruption or discontinuance shall be given not less than 24 hours written notice.

10.0 LIMITATION OF USE - Water service purchased from the Company shall be used by the Customer only for the purposes specified in the application for water service. Water service shall be rendered to the Customer for the Customer's own use and the Customer shall not sell or otherwise dispose of such water service supplied by the Company.

In no case shall a Customer, except with the written consent of the Company, extend his lines across a street, alley, lane, court, property line, avenue, or other way in order to furnish water service to the adjacent property through one meter even though such adjacent property may be owned by him. In case of such unauthorized extension, sale, or disposition of service, the Customer's water service will be subject to discontinuance until such unauthorized extension, remetering, sale or disposition of service is discontinued and full payment is made to the Company for water service rendered by the Company (calculated on proper classification and rate schedules) and until reimbursement is made in full to the Company for all extra expenses incurred for clerical work, testing, and inspections. (This shall not be construed as prohibiting a Customer from remetering.)

11.0 CHANGE OF CUSTOMER'S INSTALLATION - No changes or increases in the Customer's installation, which will materially affect the proper operation of the pipes, mains, or stations of the Company, shall be made without written consent of the Company. The Customer shall be liable for any charge resulting from a violation of this Rule.

12.0 PROTECTION OF COMPANY'S PROPERTY - The Customer shall exercise reasonable diligence to protect the Company's property. If the Customer is found to have tampered with any Company property or refuses to correct any problems reported by the Company, service may be discontinued in accordance with Rule 25-30.320, Florida Administrative Code.

In the event of any loss or damage to property of the Company caused by or arising out of carelessness, neglect, or misuse by the Customer, the cost of making good such loss or repairing such damage shall be paid by the Customer.

(Continued on Sheet No. 9.0)

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

(Continued from Sheet No. 8.0)

13.0 INSPECTION OF CUSTOMER'S INSTALLATION - All Customer's water service installations or changes shall be inspected upon completion by a competent authority to ensure that the Customer's piping, equipment, and devices have been installed in accordance with accepted standard practice and local laws and governmental regulations. Where municipal or other governmental inspection is required by local rules and ordinances, the Company cannot render water service until such inspection has been made and a formal notice of approval from the inspecting authority has been received by the Company.

Notwithstanding the above, the Company reserves the right to inspect the Customer's installation prior to rendering water service, and from time to time thereafter, but assumes no responsibility whatsoever for any portion thereof.

14.0 ACCESS TO PREMISES - In accordance with Rule 25-30.320(2)(f), Florida Administrative Code, the Customer shall provide the duly authorized agents of the Company access at all reasonable hours to its property. If reasonable access is not provided, service may be discontinued pursuant to the above rule.

15.0 RIGHT-OF-WAY OR EASEMENTS - The Customer shall grant or cause to be granted to the Company, and without cost to the Company, all rights, easements, permits, and privileges which are necessary for the rendering of water service.

16.0 CUSTOMER BILLING - Bills for water service will be rendered - Monthly, Bimonthly, or Quarterly - as stated in the rate schedule.

In accordance with Rule 25-30.335, Florida Administrative Code, the Company may not consider a Customer delinquent in paying his or her bill until the twenty-first day after the Company has mailed or presented the bill for payment.

A municipal or county franchise tax levied upon a water or wastewater public Company shall not be incorporated into the rate for water or wastewater service but shall be shown as a separate item on the Company's bills to its Customers in such municipality or county.

If a Company utilizes the base facility and usage charge rate structure and does not have a Commission authorized vacation rate, the Company shall bill the Customer the base facility charge regardless of whether there is any usage.

17.0 TERMINATION OF SERVICE - When a Customer wishes to terminate service on any premises where water service is supplied by the Company, the Company may require reasonable notice to the Company in accordance with Rule 25-30.325, Florida Administrative Code.

(Continued on Sheet No. 10.0)

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE



NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

(Continued from Sheet No. 9.0)

- 18.0 PAYMENT OF WATER AND WASTEWATER SERVICE BILLS CONCURRENTLY - In accordance with Rule 25-30.320(2)(g), Florida Administrative Code, when both water and wastewater service are provided by the Company, payment of any water service bill rendered by the Company to a Customer shall not be accepted by the Company without the simultaneous or concurrent payment of any wastewater service bill rendered by the Company.
- 19.0 UNAUTHORIZED CONNECTIONS - WATER - Any unauthorized connections to the Customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
- 20.0 METERS - All water meters shall be furnished by and remain the property of the Company and shall be accessible and subject to its control, in accordance with Rule 25-30.230, Florida Administrative Code.
- 21.0 ALL WATER THROUGH METER - That portion of the Customer's installation for water service shall be so arranged to ensure that all water service shall pass through the meter. No temporary pipes, nipples or spaces are permitted and under no circumstances are connections allowed which may permit water to by-pass the meter or metering equipment.
- 22.0 ADJUSTMENT OF BILLS - When a Customer has been undercharged as a result of incorrect application of the rate schedule, incorrect reading of the meter, incorrect connection of the meter, or other similar reasons, the amount may be refunded or billed to the Customer as the case may be pursuant to Rules 25-30.340 and 25-30.350, Florida Administrative Code.
- 23.0 ADJUSTMENT OF BILLS FOR METER ERROR - When meter tests are made by the Commission or by the Company, the accuracy of registration of the meter and its performance shall conform with Rule 25-30.262, Florida Administrative Code and any adjustment of a bill due to a meter found to be in error as a result of any meter test performed whether for unauthorized use or for a meter found to be fast, slow, non-registering, or partially registering, shall conform with Rule 25-30.340, Florida Administrative Code.
- 24.0 METER ACCURACY REQUIREMENTS - All meters used by the Company should conform to the provisions of Rule 25-30.262, Florida Administrative Code.
- 25.0 FILING OF CONTRACTS - Whenever a Developer Agreement or Contract, Guaranteed Revenue Contract, or Special Contract or Agreement is entered into by the Company for the sale of its product or services in a manner not specifically covered by its Rules and Regulations or approved Rate Schedules, a copy of such contracts or agreements shall be filed with the Commission prior to its execution in accordance with Rule 25-9.034 and Rule 25-30.550, Florida Administrative Code. If such contracts or agreements are approved by the Commission, a conformed copy shall be placed on file with the Commission within 30 days of execution.

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

INDEX OF RATES AND CHARGES SCHEDULES

|   | <u>Sheet Number</u> |
|---|---------------------|
| Customer Deposits .....                     | 14.0                |
| General Service, GS .....                   | 12.0                |
| Meter Test Deposit .....                    | 15.0                |
| Miscellaneous Service Charges .....         | 16.0                |
| Residential Service, RS .....               | 13.0                |
| Service Availability Fees and Charges ..... | 17.0                |

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

GENERAL SERVICE

RATE SCHEDULE GS

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For water service to all Customers for which no other schedule applies.

LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.

BILLING PERIOD -

RATE -

MINIMUM CHARGE -

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING -

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

RESIDENTIAL SERVICE

RATE SCHEDULE RS

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For water service for all purposes in private residences and individually metered apartment units.

LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.

BILLING PERIOD -

RATE -

MINIMUM CHARGE -

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING -

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

|             | <u>Residential</u> | <u>General Service</u> |
|-------------|--------------------|------------------------|
| 5/8" x 3/4" | _____              | _____                  |
| 1"          | _____              | _____                  |
| 1 1/2"      | _____              | _____                  |
| Over 2"     | _____              | _____                  |

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customer's account during the month of \_\_\_\_\_ each year.

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE -

TYPE OF FILING -

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

METER TEST DEPOSIT

METER BENCH TEST REQUEST - If any Customer requests a bench test of his or her water meter, in accordance with Rule 25-30.266, Florida Administrative Code, the Company may require a deposit to defray the cost of testing; such deposit shall not exceed the schedule of fees found in Rule 25-30.266, Florida Administrative Code.

| <u>METER SIZE</u> | <u>FEE</u>  |
|-------------------|-------------|
| 5/8" x 3/4"       | \$20.00     |
| 1" and 1 1/2"     | \$25.00     |
| 2" and over       | Actual Cost |

REFUND OF METER BENCH TEST DEPOSIT - The Company may refund the meter bench test deposit in accordance with Rule 25-30.266, Florida Administrative Code.

METER FIELD TEST REQUEST - A Customer may request a no-charge field test of the accuracy of a meter in accordance with Rule 25-30.266, Florida Administrative Code.

EFFECTIVE DATE -

TYPE OF FILING -

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

Schedule of Miscellaneous Service Charges

|  |                 |
|--|-----------------|
| Initial Connection Fee                           | \$ <u>15.00</u> |
| Normal Reconnection Fee                          | \$ <u>15.00</u> |
| Violation Reconnection Fee                       | \$ <u>15.00</u> |
| Premises Visit Fee<br>(in lieu of disconnection) | \$ <u>10.00</u> |

EFFECTIVE DATE -

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\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_  
 WATER TARIFF

SERVICE AVAILABILITY FEES AND CHARGES

| <u>Description</u>                                  | <u>Refer to Service Availability Policy</u> |
|---|---|
|   | <u>Amount</u> <u>Sheet No./Rule No.</u>     |
| <u>Back-Flow Preventor Installation Fee</u>         |   |
| 5/8" x 3/4" .....                                   | \$  |
| 1" .....  | \$  |
| 1 1/2" .....  | \$  |
| 2" .....  | \$  |
| Over 2" .....                                       | \$ <sup>1</sup>                             |
| <u>Customer Connection (Tap-in) Charge</u>          |   |
| 5/8" x 3/4" metered service .....                   | \$  |
| 1" metered service .....                            | \$  |
| 1 1/2" metered service .....                        | \$  |
| 2" metered service .....                            | \$  |
| Over 2" metered service .....                       | \$ <sup>1</sup>                             |
| <u>Guaranteed Revenue Charge</u>                    |   |
| With Prepayment of Service Availability Charges:    |   |
| Residential-per ERC/month (___GPD) .....            | \$  |
| All others-per gallon/month .....                   | \$  |
| Without Prepayment of Service Availability Charges: |   |
| Residential-per ERC/month (___GPD) .....            | \$  |
| All others-per gallon/month .....                   | \$  |
| <u>Inspection Fee</u> .....                         | \$ <sup>1</sup>                             |
| <u>Main Extension Charge</u>                        |   |
| Residential-per ERC (___GPD) .....                  | \$  |
| All others-per gallon .....                         | \$  |
| or  |   |
| Residential-per lot (___foot frontage) .....        | \$  |
| All others-per front foot .....                     | \$  |
| <u>Meter Installation Fee</u>                       |   |
| 5/8" x 3/4" .....                                   | \$  |
| 1" .....  | \$  |
| 1 1/2" .....  | \$  |
| 2" .....  | \$  |
| Over 2" .....                                       | \$ <sup>1</sup>                             |
| <u>Plan Review Charge</u> .....                     | \$ <sup>1</sup>                             |
| <u>Plant Capacity Charge</u>                        |   |
| Residential-per ERC (___GPD) .....                  | \$  |
| All others-per gallon .....                         | \$  |
| <u>System Capacity Charge</u>                       |   |
| Residential-per ERC (___GPD) .....                  | \$  |
| All others-per gallon .....                         | \$  |

<sup>1</sup>Actual Cost is equal to the total cost incurred for services rendered.

EFFECTIVE DATE -

TYPE OF FILING -

\_\_\_\_\_  
 ISSUING OFFICER

\_\_\_\_\_  
 TITLE



NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

INDEX OF STANDARD FORMS

| <u>Description</u>                             | <u>Sheet No.</u> |
|--|------------------|
| APPLICATION FOR METER INSTALLATION . . . . .   | 21.0             |
| APPLICATION FOR WATER SERVICE . . . . .        | 20.0             |
| COPY OF CUSTOMER'S BILL . . . . .              | 22.0             |
| CUSTOMER'S GUARANTEE DEPOSIT RECEIPT . . . . . | 19.0             |

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

CUSTOMER'S GUARANTEE DEPOSIT RECEIPT

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

APPLICATION FOR WATER SERVICE

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

**Sample Application Form**

Name \_\_\_\_\_

Telephone Number \_\_\_\_\_

Billing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Service Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date service should begin \_\_\_\_\_

Service requested: Water \_\_\_\_ Wastewater \_\_\_\_ Both \_\_\_\_

By signing this agreement, the Customer agrees to the following:

1. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service; the Company reserves the right to discontinue or withhold water service to such apparatus or device.
2. The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business for any of the reasons contained in Rule 25-30.320, Florida Administrative Code. Any unauthorized connections to the Customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
3. The Customer agrees to abide by all existing Company Rules and Regulations as contained in the tariff. In addition, the Customer has received from the Company a copy of the brochure "Your Water and Wastewater Service" produced by the Florida Public Service Commission.
4. Bills for water service will be rendered - Monthly, Bimonthly, or Quarterly - as stated in the rate schedule. Bills must be paid within 20 days of mailing bills. If payment is not made after five working days written notice, service may be discontinued.
5. When a Customer wishes to terminate service on any premises where water and/or wastewater service is supplied by the Company, the Company may require (oral, written) notice within \_\_\_\_ days prior to the date the Customer desires to terminate service.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

APPLICATION FOR METER INSTALLATION

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

COPY OF CUSTOMER'S BILL

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

INDEX OF SERVICE AVAILABILITY

| <u>Description</u>                                      | <u>Sheet Number</u>  | <u>Rule Number</u> |
|---|----------------------|--------------------|
| Acceptance of Facilities .....                          |                      |                    |
| Availability .....                                      |                      |                    |
| Construction of Oversized Facilities .....              |                      |                    |
| Customer Connection (Tap-in) .....                      |                      |                    |
| Customer Installation (Customer Maintained Lines) ..... |                      |                    |
| Cost Records and "As-Built" Plans .....                 |                      |                    |
| Design by Independent Engineers .....                   |                      |                    |
| Developer Agreements .....                              |                      |                    |
| Easements and Rights-of-Way .....                       |                      |                    |
| Extensions Outside Certificated Territory .....         |                      |                    |
| General Information .....                               |                      |                    |
| Inspections .....                                       |                      |                    |
| Obligations of Developer .....                          |                      |                    |
| Obligations of Company .....                            |                      |                    |
| Off-Site Facilities .....                               |                      |                    |
| On-Site Facilities .....                                |                      |                    |
| Refundable Advances .....                               |                      |                    |
| Schedule of Fees and Charges .....                      | Go to Sheet No. 17.0 |                    |
| System Design and Construction .....                    |                      |                    |
| Table of Daily Flows .....                              |                      |                    |
| Transfer of Contributed Property - Bills of Sale .....  |                      |                    |

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE

NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

INDEX OF SERVICE AVAILABILITY

| <u>Description</u>                 | <u>Sheet Number</u>  |
|------------------------------------|----------------------|
| Schedule of Fees and Charges ..... | Go to Sheet No. 17.0 |
| Service Availability Policy .....  | 24.0                 |

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE



NAME OF COMPANY \_\_\_\_\_

WATER TARIFF

SERVICE AVAILABILITY POLICY

\_\_\_\_\_  
ISSUING OFFICER

\_\_\_\_\_  
TITLE